

How to:

Send money to a debit card

Send money to a bank account using a debit card at any time



Why use Send to Debit card?

If you want to send money from your Brightwell Navigator account to a family member or friend in another country but do not know their bank account information, this transfer feature lets you send it straight to their bank account using their debit card details.

Tips before you begin:

- Be prepared with the recipient's debit card details, including the **cardholder's name, card number, and expiration date.**
- The recipient's card must be a **Visa** or **Mastercard** and cannot be a Brightwell card.
- Funds are securely deposited into the bank account linked to the debit card.
- Funds typically arrive within 30 minutes but may take up to 2 business days.*
*Timing varies based on the destination country and collection method and is subject to banking hours and regulatory compliance.

1.

12:30

Send money

OnDemand

Send money to bank account.

Cash Pickup

Send cash in minutes.

Card-to-card Transfer

Send money to another Brightwell card instantly.

DirectPay

Automatically send money to bank account every payday.

Send to Debit card

Send money to another debit card.

Western Union

Home

History

Support

Settings

2.

12:30

Add a new recipient

Your recipient's name must match their valid, government-issued ID.

Legal first name

Legal last name

Country

Please review "Recipient details" for accuracy as inaccurate or incomplete information may result in delay.

Continue

3.

12:30

Transfer details

Destination country

Philippines

Transfer type

Deposit via debit card

You send

USD

100.00

Exchange rate

1 USD = 56.9400 PHP

They receive

PHP

5,694.00

Transfer fee

5.00 USD

Total

105.00 USD

Times may vary, but we estimate the recipient will get the funds in thirty minutes. Some banks may charge additional fees upon deposit. Foreign taxes may apply.

Continue

4.

12:30

Deposit via debit card

Funds will be credited directly to the recipient's bank account via their debit card.

Cardholder name

Card number

Expired (MM/YY)

Verify card

Continue

To ensure security, we only require the recipient's name, card number and expiration date, omitting the need for sensitive CVV2 information. Your trust and privacy are our top priorities.

5.

Almost there...

Before completing the transfer, please review all the information below.

Transfer details

You send

USD

100.00

Exchange rate

1 USD = 58.6240 PHP

They receive

PHP

5,694.00

Transfer fee

5.00 USD

Total

105.00 USD

Recipient details

First name

Mateo

Last name

Garcia

Phone number

+63 888 914 7772

Country

Philippines

Recipient card details

Cardholder name

Mateo Garcia Gonzalez

Submit

Log in to your Brightwell Navigator account. Tap **Send Money**, then tap **Send to Debit card**.

Select an existing recipient or tap **Add new recipient**. If new, enter the recipient's **Legal first name**, **Legal last name**, and **Country** of residence. Tap **Continue**.

Select the **Destination Country** for your transfer. Then, determine the amount you want to send to the recipient and tap **Continue**.

Enter their debit card information of the recipient you are sending money to, then tap **Continue**.

Review your transfer details including fees and the exchange rate. Tap **Submit** to send the payment.

- Tap **Verify card** to confirm you entered the right card information.

FAQs

- **What if I need to Cancel my Send to Debit transfer?** You can cancel a Send to Debit transfer if it has not yet been delivered to the recipient's account. If you need to cancel a transfer, contact customer support immediately by calling the number on the back of your card or in the support section of the mobile app or website.
- **Where can I see the full details of my transfer?** After you send money, the receipt and full details of your transaction can be reviewed by tapping on the transaction in your Navigator account home screen.

Visit Brightwell.com/crew for more helpful videos, tips and information.

The screenshots on this poster serve as a representation of the experience you are most likely to have. Your actual experience may vary.
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