



Updates to sanction and ways to send your Brightwell Prepaid Mastercard®

We have an update on wires to Ukraine, due to the ongoing conflict between Russia and Ukraine. There are two additional regions that we are not able to send wires to due to economic sanctions and risk factors. Blocks for wire transfers to banks are now in place for the following regions in Ukraine: **Crimea, Donetsk, Kherson, Luhansk, and Zaporizhzhia.**

Crew with passports or addresses in those regions can use their cards as follows

1. **Save your funds on your Brightwell Prepaid Mastercard**
2. **Purchase products and services in-store and online***
3. **Send money with Western Union¹ link and select cash for pickup***
4. **Send a Card-to-Card Transfer¹ to a Companion Card***
5. **Withdraw cash from an ATM^{1*}**

*Sanctioned countries and regions have restrictions. Contact your bank or service provider for more details.

Need more help? Contact Support in the Brightwell Navigator mobile app or by visiting brightwellnavigator.com.



¹Fees may apply. Please see your Cardholder Agreement for details.