Ngu Wah Aung (Charm)

Product Owner | Product Designer | Frontend Execution

Bangkok, Thailand · nguwah106@gmail.com · LinkedIn: www.linkedin.com/in/nguwah106

About Me

Product Owner with a strong background in UX design and frontend development, experienced in leading products from discovery to delivery. I've worked across startups and large organizations, owning product direction, defining workflows, and collaborating closely with stakeholders and engineers to ship complex, multi-role platforms. My hands-on background allows me to bridge strategy, UX, and implementation effectively.

Experience

Mar 2024 – Present

UniLinks, Hong Kong – *Co-Founder & Product Owner*

- Owned end-to-end product direction and delivery for a multi-role study abroad platform.
- Defined product structure, workflows, and priorities across Student, Mentor, Admin, and University portals.
- Led discovery, UX decisions, backlog prioritization, and delivery in close collaboration with engineers.
- Shipped core features including onboarding, program discovery, consultation booking, dashboards, and referral flows.
- Contributed to steady product traction, including ~15% month-over-month growth.

Feb 2024 - Present

WCT Pay, Australia – *Senior UI Engineer*

- Designed and built responsive interfaces for a crypto-payment ecosystem, including WCT Card, OTC Desk, and refund/payment flows.
- Delivered secure, user-friendly dashboards to simplify complex cross-border transactions.
- Collaborated closely with product owners and engineers to translate financial requirements into scalable UI solutions.
- Ensured design consistency, accessibility, and usability across platforms.

Mar 2024 – Aug 2025

UniLinks, Hong Kong – *Co-Founder & Product Owner*

- Owned end-to-end product direction and delivery for a multi-role study abroad platform.
- Defined product structure, workflows, and priorities across Student, Mentor, Admin, and University portals.
- Led discovery, UX decisions, backlog prioritization, and delivery in close collaboration with engineers.

- Shipped core features including onboarding, program discovery, consultation booking, dashboards, and referral flows.
- Contributed to ~15% month-over-month product traction through iterative improvements.

Dec 2019 – June 2023
KBZ Bank, Myanmar – *Senior UI/UX Designer*

- Designed digital banking platforms and internal systems used by millions of retail and commercial customers.
- Led UX and UI design for web and mobile products, including customer-facing services and employee tools.
- Collaborated with cross-functional teams (product, engineering, compliance, operations) to align requirements, brand guidelines, and delivery timelines.
- Delivered scalable, consistent design solutions supporting large-scale financial operations.

Nov 2018 – Nov 2019
BetterHR, Myanmar – *Senior Product Designer*

- Founding member of the product team for a cloud-based HR platform serving 200+ companies and 35,000 employees across SEA.
- Conducted UX research, user interviews, and requirement gathering with domain experts and end users.
- Defined information architecture, core workflows, and early design systems for multiple HR modules.
- Designed low- and high-fidelity prototypes to support payroll, attendance, and employee management features.

Jun 2016 – Oct 2018
Nexlabs, Myanmar – *Senior Frontend & UI/UX Developer*

- Built frontend and CMS-based applications, including e-commerce and custom business platforms for local and international clients.
- Collaborated on projects for global brands such as Samsung, Mercedes, Carlsberg, and NESCAFÉ.
- Transitioned into product design by creating UI/UX prototypes and mockups for web and mobile applications.
- Worked closely with senior designers and developers to improve usability, design quality, and implementation accuracy.

Jun 2014 – May 2016
Global Wave Technology, Myanmar – *Web Designer*

- Designed marketing materials and digital assets using Adobe tools for software and enterprise clients.
- Contributed to the design and redesign of POS systems, HR/payroll software, fuel management systems, and e-government applications.

- Supported software teams by improving UI quality for SME, mid-sized, and enterprise products across industries.

Jan 2013 – May 2014
SKYNET Media, Myanmar – *Web Designer*

- Maintained and updated company and client websites to improve usability and content structure.
- Designed graphics, layouts, and branding assets for digital and broadcast-related platforms.
- Worked directly with clients to gather requirements, feedback, and document design decisions.
- Supported early-stage UX documentation and user research activities.

Education

Dual Degree Program (2023–2024)

Harbour.Space University, Spain
Master of Arts (Interaction Design)

Master of Business Administration (Interaction Design)
University of Thai Chamber of Commerce, Thailand

Bachelor of Science (Physics), 2009 - 2011
University of Yangon, Myanmar

Qualifications

Google UX Design Professional Certificate *(Issued by Coursera, 2023)*

Google Project Management *(Issued by Coursera, 2023)*