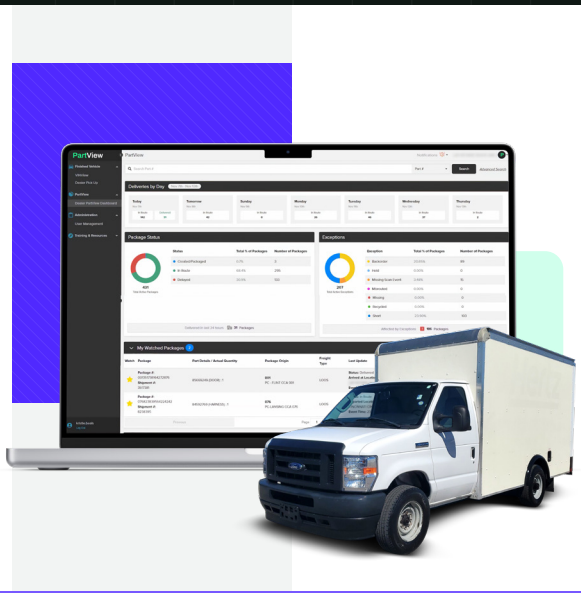


## Solution Overview

# Real-time Insights and Alerts on **Service Part Deliveries**



**Get accurate delivery dates and real-time alerts to manage inventory, reduce loaner expenses and deliver an exceptional service experience.**

Your dealership's service department is the foundation of your customer experience and increasingly, a valuable source of margin. Yet, when services staff and parts managers order parts--and don't know when the deliveries will arrive--they're left in the dark...which leads to increased loaner expense and unhappy customers.

Introducing PartView, real-time updates and insights on part deliveries. PartView provides order-level visibility and auto-generated "intelligent ETA's" from the supplier or point of order, along with proactive notifications on short, backorder or damaged shipments.

**VINView by the Numbers**

**65,000+**  
Dealer Staff

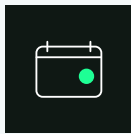
**11**  
Global Brands

**11,000+**  
Dealerships



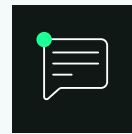
### Part Search Engine

Type in your Order or Package Number to a Google-like search engine.



### Reliable ETA'S

Manage your incoming parts (and loaners) with ETA's you can count on!



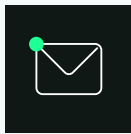
### Text Alerts

Track your package's progress every step of the way with Text Message (SMS) alerts.



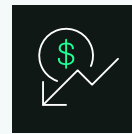
### Interactive Maps

See your packages on an interactive map featuring your destination, and local landmarks.



### Email Notifications

Stay informed with email notifications when your service package is enroute to the dealership.



### Reduce Loaner Expense

Plan ahead for service parts deliveries so you can reduce the length of loaners.