

\$1 Million Consumer Electronics Theft and Recovery



Location: Southern
California



Yesterday afternoon, Overhaul's Global Security Operations Center (GSOC) played a pivotal role in the recovery of a shipment of high-end consumer electronics valued at over \$1,000,000. The shipment was in transit from California to Kentucky when the GSOC was alerted to a potential security issue in transit.



Upon receiving the alert, Overhaul's GSOC immediately reached out to the drivers to verify the security status of the load and requested photographic confirmation. Despite assurances from the drivers that the shipment was secure and that photos would be provided shortly, no images were received. Shortly thereafter, irregular movement was detected, GSOC escalated the incident and promptly coordinated a response with law enforcement partners. Throughout the incident, the drivers continued to appear cooperative but did not provide any requested confirmation. Despite attempts to circumvent Overhaul's layered security measures, real-time tracking provided by Overhaul's technology ensured continuous visibility of the shipment's movements. Leveraging this critical tracking data, the California Highway Patrol (CHP) was able to quickly locate the stolen trailer and secure the entire shipment before any loss occurred.



As a result of the coordinated response, two individuals were arrested at the scene. This outcome demonstrates the effectiveness of Overhaul's proactive risk management protocols, real-time monitoring technology, and strong relationships with law enforcement partners. Overhaul extends sincere gratitude to the California Highway Patrol and the Ontario Police Department for their rapid response, which was instrumental in the safe recovery of the cargo. Incidents like this underscore the importance of collaboration, technology, and vigilance in safeguarding high-value shipments across the supply chain.



Overhaul recommends that shippers of targeted and high demand or high value products be extremely thorough in vetting brokers and carriers in their network, as well as documenting all drivers, tractors, and trailers that arrive to pick up cargo with thorough pictures that include all identifying markings on the tractor/trailer (including VIN), as well as the driver and his CDL as you verify that the information being documented matches the information provided prior to the driver's arrival. Particularly with strategic or fraudulent theft methods, contextual intelligence, remote compliance monitoring, real time visibility, and an immediate escalation process with a path to effective law enforcement engagement are critical to recognizing and recovering stolen cargo.



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