



**ISDM**

STRATEGIC CAPACITY BUILDING

# RESULTS-BASED PROGRAM MANAGEMENT

A Certificate Program by **ISDM**



**3**

**MONTHS**

Live Online Sessions

# Overview

Within the dynamic ecosystem of development space, results-based program management equips you with contemporary, sector-relevant perspectives and skills to manage complex development programs delivering lasting change at scale. It involves identifying results and levels of results with measurable indicators to lead programs with a results-based approach.

Elevate your management skills with ISDM's Certificate Program in Results-Based Program Management (RBPM). This engaging learning journey is meticulously designed for development professionals seeking to refine their management skills and embrace leadership roles within their organisations. Embark on this journey for development-led transformational results and create value for your organisation and the community.

# Program Objectives



Learn Program Management approaches for effective development interventions



Develop strong management skills for program initiation, planning, implementation, and monitoring



Master stakeholder management, communication, and data-driven decision-making to drive program goals

# Program Highlights

The context of development

For working professionals

Developed by pracademics

60 hours of live sessions

3 months online program

Case based learning

# Program Curriculum

## MODULE 1 : ENVISIONING RBPM FOR DEVELOPMENT

### Contextual Framework for Program Management in Development

- Understanding Development, Approaches and Axioms to Development
- Defining RBPM and Applying results chain

### Perspective Building on RBPM

- Concept of RBPM Vs Program Management
- Levels of results and indicators

### Logical Framework Analysis (LFA) and Logical Framework Matrix (LFM)

## MODULE 2 : DESIGNING DEVELOPMENT INTERVENTION

### Systems Thinking to Situation Analysis

- Concept of systems thinking
- Interconnectedness and complexity of social problems

### Systems Design: Theory of Change (ToC)

- Case-based Theory of Change
- Project Theory Matrix approach

### Systems Design: Theory of Action (ToA)

- Program design through ToC and results framework: Case-based method

## MODULE 3 : STAGES OF PROGRAM MANAGEMENT

### Management Skills to Drive Program Results – Part I

- Program life cycle stages
- Resource allocation and budgeting
- Social Stock Exchange

### Management Skills to Drive Program Results – Part II

- Stakeholder, risk and compliance management

### Management Skills to Drive Program Results – Part III

- Knowledge and Technical management

### Managing M & E

- Concept and Designing of monitoring and evaluation system
- Interpreting data-based results

## Program Closure and Extension

- Creating reports and communicating results to stakeholders
- Identifying learnings for program improvement and sustainable impact
- Using program results for knowledge creation

## MODULE 4 : LEADERSHIP FOR PROGRAM SUCCESS

### Leading Project to Drive Program Results

- People management
- Conflict resolution and Prioritisation
- Negotiation skills

## Program Details

### Duration

3 Months | 3-4 Hours Sessions | 60 Hours of Learning

### Delivery

Live Instructor-led Sessions

### Eligibility

- Program Associates/Coordinators, Program Leads and Managers and those aspiring to work in the Development Sector
- Work Experience (Desirable)

### Evaluation

- 4 - Project-based Assignments during the program
- Final assessment on the last day of the program

### Fee

INR 60,000 +GST

## Program Certification

Certificate of the program will be awarded after the satisfactory completion of all the requirements of the program.



# Journey So Far

Two batches successfully concluded with over 60+ participants from Social Purpose Organizations and CSR's with experience ranging between 2 to 15 years in program management.

The program received a strong Net Promoter Score of 62.6%

To listen to their experiences, click here: [Chirag Bariya](#), [Tanmay Mulay](#), [Pavitra Umashankar](#)

## Curriculum and Resource Faculty



**Prof. L.S Murty**

Prof. Murty, an Emeritus Professor (Academician), has served at IIM Bangalore. He has specialised expertise in operation management, operation planning and strategy. He has designed and conducted executive education programs for several organisations and faculty. The curriculum of this Open program - 'Certificate in Results-Based Program Management' has been developed under his guidance.



**Dr. Naghma Abidi**

With extensive teaching experience, Dr. Naghma Abidi (Academician), has contributed her expertise to prestigious institutions like Delhi School of Social Work, School of Planning & Architecture, Ambedkar University, and University of Pittsburgh. She holds significant positions as a founder and board member in some of the development organisations. Currently, she is serving as an Director, Academics at ISDM



**Prof. Akhtar Badshah**

Prof. Akhtar Badshah is a renowned expert in social impact, philanthropy, and innovation. With over two decades of experience, he led Microsoft's global community investment efforts and currently focuses on scaling sustainable development through technology and partnerships. He is also an author and educator, advocating for empowering communities and driving long-term change through catalytic solutions.



**Munish Kaushik**

With two decades of extensive work experience in the field of disaster management and serving as a core group member of the National Disaster Management Authority. He has played a key role in drafting policy for the 'Role of Communities in Disasters'. With his wide experience in designing capacity-building processes and strengthening organizational systems, he is currently supporting the Delhi government on education reform.



**Shwetank Mishra**

He is an Economist from Delhi School of Economics and a known trainer with over 15 years' experience in Program/Project Management, behavioural change trainings, organization development processes and leadership processes. He specialises in undertaking capacity building and leadership development processes with range of vulnerable group and young adults.

For more information, write to us at [scb@isdms.org.in](mailto:scb@isdms.org.in).