



Solara complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Solara does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Solara:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Solara, One Fleet Landing Boulevard, Atlantic Beach FL 32233 by phone at 904.246.9900 x.1213 or by email at jpratt@fleetlanding.com.

If you believe that Solara has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with Solara, One Fleet Landing Boulevard, Atlantic Beach FL 32233 by phone at 904.246.9900 x.1213 or by email at info@fleetlanding.com. You can file a grievance in person or by mail or email. If you need help filing a grievance, our Health Care Administrator is available to help you. You can also electronically file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 904.246.9900 x.1213

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 904.246.9900 x.1213

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 904.246.9900 x.1213

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 904.246.9900 x.1213

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 904.246.9900 x.1213

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 904.246.9900 x.1213

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 904.246.9900 x.1213

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 904.246.9900 x.1213

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 9900.246.904 x.1213

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 904.246.9900 x.1213

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 904.246.9900 x.1213

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 904.246.9900 x.1213

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 904.246.9900 x.1213

જાણ: જો તમે ગુજરાતી બોલતા હો, તો નિ: શુલ ભાષા સહાય સેવક નમારા માટે ઉપલબ્ધ છે. ફોન કરો 904.246.9900 x.1213

เรียน: ถ้า คุณพูดภาษาไทยคุณสามารถใช้ บริการช่วยเหลือทางภาษาไทย ฟรี โทร 904.246.9900 x.1213