

Dear friends and colleagues,

We would like to once again thank you our colleague and supporter **Jesper Palmqvist, Area Director Asia Pacific from STR** for sharing his valuable insights. We are pleased to share the presentation of the webinar in the following link. [STR Update - Recovery patterns and insights from Asia Pacific Webinar](#)

We are also pleased to invite you to join the **Hotel Resilient COVID-READY** Launch Webinar.

When: Monday, 25 May 2020, 10:00-11:00 am German time (CEST) or 3pm Thai time.

Please [register in advance here](#). After registering, you will receive a confirmation email containing information about joining the meeting.

You can see the [COVID-READY brochure here](#).

Some daily updates below:

- An update from the Thai government regarding Thailand's [#COVID19](#) situation, reporting from the Center for COVID-19 Situation Administration (CCSA) at Government House

HIGHLIGHTS:

A meeting of the Center for COVID-19 Situation Administration (CCSA), led by Prime Minister Gen. Prayut Chan-o-cha, has agreed to **extend the state of emergency nationwide until 30 June 2020**. The decision will be submitted to the Cabinet on 26 May 2020. Watch the full speak at: https://www.facebook.com/thailandprd/videos/2559990604249546/?_rdc=1&_rdr

- Official announcement of international flight Ban until 30 June. see the official announcement here. <https://www.dropbox.com/s/xqs5...>
- The Ministry of Digital Economy and Society has revealed the details of "Thai Chana," a platform to facilitate safety for both customers and establishments during the spread of COVID-19. The establishments have to register on the website to acquire a QR code and put it in front of the shop. Customers can check in to the stores by scanning the QR code. The ministry has ensured that the information that is input into the platform is confidential and will not violate people's privacy rights, as it will be used for disease control purposes only. Check the infographic step-by-step guide. <https://www.dropbox.com/s/fgd9...>

The Thai Chana platform is now ready for business owners to register at

<https://www.xn--b3czh8ayeuf.com/>

For more information, please contact Thai Chana Hotline: call 1119

- **What recovery could look like for big-box hotels:**<https://www.hotelsmag.com/Industry/News/Details/92213>
- Article by [Hotelmag.com](https://www.hotelsmag.com) on: **A new symbol for hospitality's compassionate change-makers.** Hospitality industry leaders are preparing for a reboot into a new world that will slowly be powered on. What new standards of operation and guest care will be in place for the time being, and what is yet to come, remains to be seen. New standards and symbols have the space to emerge to convey the highest degree of care and awareness for the needs of humanity. Read more <https://www.hotelsmag.com/Industry/News/Details/92214>
- **Let the guest dictate protocol:** a refreshing sensible approach and viewpoint of Jannes Soerensen at The Beaumont regarding the future of hotelkeeping. read the full article in [Hotelmag.com](https://www.hotelsmag.com) at: <https://www.hotelsmag.com/Industry/Blogs/Details/92202>
- An article by [Traveldaily.com](https://www.traveldaily.com) (TD) regarding, What hotel GMs can do now to prepare for the return of Chinese travelers post COVID-19 read the article at <https://www.traveldaily.com/hotel-gms-prepare-return-chinese-travelers-post-covid-19/>
- COVID-19 crisis forces hoteliers to Review Their Human Resources Strategies: What HR strategy should be adopted during this period of uncertainty? This article presents the upsides and the downsides of two HR strategies: retention or downsizing: <https://hospitalityinsights.ehl.edu/hoteliers-human-resources-strategies>
- Best Practices for Reassuring Your Customers and Employees During the Closure of Your F&B Outlets by EHL-Hospitalityinsight: <https://hospitalityinsights.ehl.edu/reassuring-customers-covid19>
- **Article by [Hotelmag.com](https://www.hotelsmag.com) about: Five ways tech can support post-COVID guest messaging** Rather than replacing your front office team, though, here are five fundamental aspects to investigate for how tech can enable your associates to be insurmountably better at their jobs. [Read more](#)
- A new article by The Thaiger: Upgrades to 'luxury quarantine' available for returnees:Yesterday, CCSA spokesman Dr Taweessin Visanuyothin says state officials are providing the alternative quarantine arrangements for people "who need more options" The standard of hotels would range from 2 – 5 star. He also invited interested hotels and hospitals to contact the CCSA with details of the preparations they have made. [+662667-6000](tel:+662667-6000), [+66-2667-7000](tel:+66-2667-7000) or Call Center : 1164. Read the full news article at: <https://thethaiger.com/coronavirus/upgrades-to-luxury-quarantine-available-for-returnees>

22 May, 2020

- An news article in Bangkok post, reported that: The Tourism and Sports Ministry is planning to discuss with the prime minister permission to allow domestic tourism to start in provinces that reported zero new cases for the past 21 days, read the full article here: <https://www.bangkokpost.com/business/1922232/tourism-sector-looks-to-resume-domestic-trips>

Best regards,
Anthony and Phuket Hotels Association Team

Disclaimer: members should seek and consult their lawyers / accountants / advisors accordingly and not rely only on the provided information as the information given is only for educational purposes and information as received from third parties.