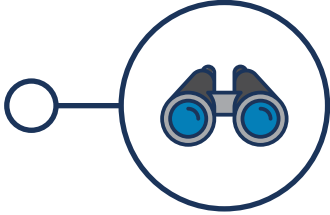
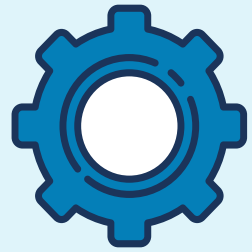


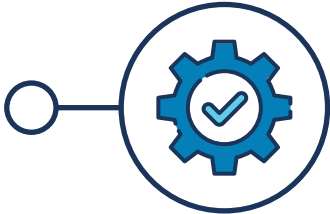
Twelve Must-Haves in an ERP

What to look for in an integrated software solution to help streamline security and cleaning operations and improve your bottom line.



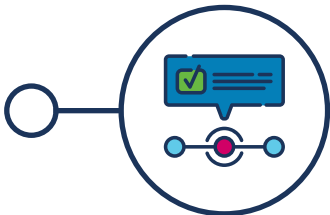
AN INDUSTRY-SPECIFIC FOCUS

Look for solutions developed specifically for your business. You want solutions built to solve the unique challenges you face each day.



RELIABILITY AND LONGEVITY

Look for customer reviews, the history of the company, the company's website and other sources as you find them. You want a software provider that boasts more than a 99 percent uptime and one that is consistently adding new features and enhancements.



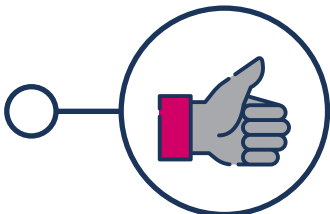
TIMELINE FROM PURCHASE TO LAUNCH

Look for detailed information around average implementation time, what resources will be made available to you during that time and what the expectations are that you will need to deliver. Ensure that you have the resources and staff in place to dedicate to the project to make it successful.



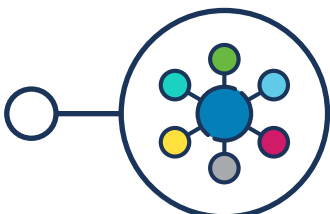
ANYTIME, ANYWHERE CONNECTION

Look for a solution that seamlessly integrates your job sites and timekeeping information with your back office. And, you want technology that offers different user roles to keep your information as accessible as possible to the right people at the right time.



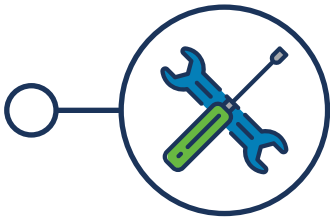
SELF-SERVICE ACCESSIBILITY

Look for a solution that offers employee self-service options. By incorporating this into your business operations, you increase employee engagement and eliminate redundant data entry.



ONE SYSTEM OF RECORD

Look for a solution that houses the data you need from across your organization in one place. One common business language is a must.



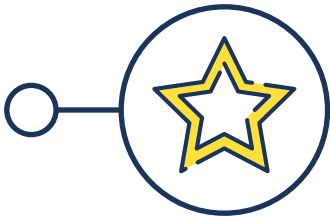
NEW FEATURES AND REGULAR MAINTENANCE

Look for a solution that is updated regularly for both standard maintenance and product enhancements. You want a proven track record of limited downtime, both scheduled and unplanned.



COMPLIANCE AND REGULATIONS

Look for a solution with Affordable Care Act-compliant insurance benefits management and comprehensive labor compliance management and tracking to give you peace of mind that you're on top of your game.



QUALITY ASSURANCE AND INSPECTIONS

Look for a solution with web- and mobile-based components that make your inspections and evaluations simple to deploy and follow up on and make exceptional customer service a no-brainer.



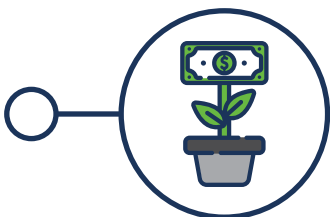
DATA-DRIVEN DECISION-MAKING

Look for an ERP that offers reporting and analytics solutions to help you reimagine the enormous amount of financial, operations and workforce data you have and mine it for proactive financial and operations insights to help you better manage overtime, compliance, customers and other aspects of your business.



TRAINING AND ONGOING SUPPORT

Look for a company who makes customer service a top priority. Find out how much a support call or ticket is going to cost. See if they offer ongoing training classes, webinars, in-person events or user conferences for continued education on the product.



GROWTH-ENABLING SOLUTION

Look for a software solution that helps future-proof your technology needs with functionality that fits your needs now as well as in the future so you don't miss a step or need to add unnecessary head count.