

Accessibility Statement

Version 1.0. Effective from 8 October 2026.

Way wants as many people as possible to be able to use the Way web application, including people with disabilities. This statement describes how accessible the web application is, which parts are not yet fully accessible, and how to give feedback.

Scope

This statement covers the Way web application at `app.way.cloud`. It does not cover:

- Way's marketing website
- the public API
- files that users upload to the application
- files that users export or download from the application, such as CSV, JSON and PDF files

Compliance Status

Way aims for the web application to fully conform to the [Web Content Accessibility Guidelines \(WCAG\) 2.1](#), levels A and AA, which are part of the European accessibility standard EN 301 549. Today the web application partially conforms: it meets the requirements apart from the issues listed under "Known Limitations" below.

How Way Works With Accessibility

Keyboard

You can reach everything you can click with the keyboard, apart from the known issues below. The first link on every page is "Skip to main content". The element in focus has a visible outline, and open dialogs keep focus inside them until you close them. In the visual group editor, add or remove members on the group's own page.

Screen Readers

Buttons and links have names, also when they only show an icon. Form fields have labels, images that carry information have a text alternative, and charts have a short text summary and can be shown as a table. The navigation and the main content are marked as landmarks, every page states its language, and notifications are read out when they appear. Way tests the application with VoiceOver on macOS, part by part.

Zoom and Screen Size

You can zoom the web application up to 200% without losing content or functions. The application is optimised for desktop use and has a mobile layout. Some tables and charts need horizontal scrolling at a width of 320

pixels or at 400% zoom.

Known Limitations

Third-Party Content

Some parts of the web application are provided by third parties and are not built by Way. Way chooses these services but cannot fully control their accessibility:

- the sign-in pages, which the authentication provider hosts
- the profile and organisation selection screens
- the support chat
- the maps

Most maps have the same information in a list, a table or a text description on the same page.

Known Issues

Area	Issue	WCAG criteria
Keyboard	Some tooltips with extra information open only with a mouse.	2.1.1
Keyboard	Some charts in the AI assistant's answers show their individual values only when you point at them with a mouse. You can ask the assistant to show the data as a table, which screen readers and keyboards can use.	1.1.1, 2.1.1

Way is working on fixing these issues.

Technical Specifications

The accessibility of the web application relies on HTML, WAI-ARIA, CSS and JavaScript.

How Way Tested Accessibility

Way assessed the web application itself (self-assessment) against WCAG 2.1 levels A and AA with:

- automated accessibility rules that check every code change and stop changes that fail them
- automated scans (axe) of 22 main pages in Google Chrome on desktop, run when the web application changes
- an evaluation of the main pages with the WAVE tool in September 2026
- manual keyboard-only testing of the main user flows in September 2026
- manual checks of 12 main pages at 200% zoom and at a width of 320 pixels in October 2026
- manual checks of contrast, headings and form labels
- testing of some parts of the application with VoiceOver on macOS

If You Cannot Use Part of the Application

If you cannot use a part of the web application, contact Way. Way will help you get the information or complete the task in another way.

Feedback and Contact

If you notice an accessibility problem in the web application, or need information in a more accessible form, contact Way:

- Email: info@way.cloud

Tell Way which page the problem is on, what did not work, and which browser or assistive technology you use. This makes the problem easier to reproduce and fix.

Changes to This Statement

This statement is based on Way's self-assessment.