

Relax, we're there when you're **not**.

One security partner for your people, your premises and your assets, right across Australia and New Zealand. Every alarm system is built for your site, watched over by our own local team, and our services are delivered wherever you operate.

Who we are 50 years of protecting what businesses can't afford to lose.

Coastcom Security is an integrated security solutions provider operating across Australia and New Zealand. For over 50 years, we have partnered with businesses, government organizations, commercial properties, hospitality venues, retail networks and residential communities to deliver tailored security solutions that protect people, property and their assets.

Our unique approach combines CCTV, access control, monitoring, advanced technologies and human resources into a single, seamless security ecosystem, providing clients with one trusted partner for all their security requirements.

We're Australian owned and run, and we design, install, monitor and maintain every system ourselves. No generic kit pulled off a shelf. No passing your account to a call centre overseas.



50+ years
in operation

AU & NZ
where we operate

One
trusted partner

Why partner with Coastcom Security

The difference shows up when something goes wrong.

Plenty of providers will sell you a system out of a box, here's where we are different...



Systems designed around your site, not a catalogue.

We look at each property and design a solution for it. A corner shop, a sprawling industrial yard and a body corporate with shared entrances are three very different problems, and we build a solution for each one properly. You end up with protection that suits the way your site runs.



Two networks, so you're never off the grid.

Our alarm units run on a dual SIM setup across both Telstra and Optus networks. If one network drops out, the other picks up instantly. Most competitors run on a single network, which is a single point of failure. Your site stays connected and watched even when a major network goes down.



Built for businesses with more than one site.

We install, service and monitor right across the country to one consistent standard. So, you get the same security and the same single point of contact at every location you run.



Monitoring by our team, with police on call.

Your alarms are watched by our A-Grade monitoring centre. Our alarm response times are second to none and when the situation calls for it, we action an alarm response or send police straight away. You get a team that knows your sites and makes quick, sensible calls, instead of someone reading off a script.



Video verification.

The second an alarm goes off; the system starts recording and sends the footage straight to our monitoring centre. Our operators can see what's actually happening and respond, or call police, based on real evidence rather than a guess. That means a faster, sharper response, and far fewer expensive false alarms.



Smart Retail Intelligence.

Your security cameras are already capturing thousands of customer interactions every day. Our AI Retail Intelligence platform transforms that footage into actionable business insights.

Security Services

Everything you need from one team, and nothing you don't.

You shouldn't have to juggle different vendors just to keep one site safe. Coastcom Security handles the lot, scoped to what your business actually needs. Our services include:



Electronic Security

- Alarm Systems
- CCTV Systems
- Access Control
- Intercoms



Monitoring Services

- 24/7 Alarm Monitoring
- Video Verification
- Remote Site Monitoring



Mobile Security

- Mobile Patrols
- Alarm Response
- Lock up Services
- Welfare Checks



Technical Services

- Installation
- Maintenance
- System Upgrades
- National Rollouts



Industries We Protect

Protection Built Around Your Business

- ✓ Industrial and Manufacturing
- ✓ Commercial Offices
- ✓ Logistics and Warehousing
- ✓ Retail Outlets
- ✓ Hospitality
- ✓ Education Facilities
- ✓ Government and Critical Infrastructure
- ✓ Construction Sites
- ✓ Healthcare and Aged Care Facilities

Proof of performance

Some of our clients include:



RETAILERS



COUNTRY ROAD GROUP

COUNTRY ROAD MIMCO POLITIX TRENERY WITCHERY



Protect every site with one partner.

Security is more than cameras, alarms and human resources. It is about protecting your people, assets, operations and reputation. Coastcom Security brings together technology, monitoring and integrated security solutions delivered across Australia and New Zealand.

Whether you operate one site or an entire national portfolio, we are there when you need us the most.

Call 1300 844 844

Relax, we're there when you're **not**.



Private Security Business Licence is 701-139-13S

Coastcom Security · Commercial · www.coastcom.com.au · 1300 844 844