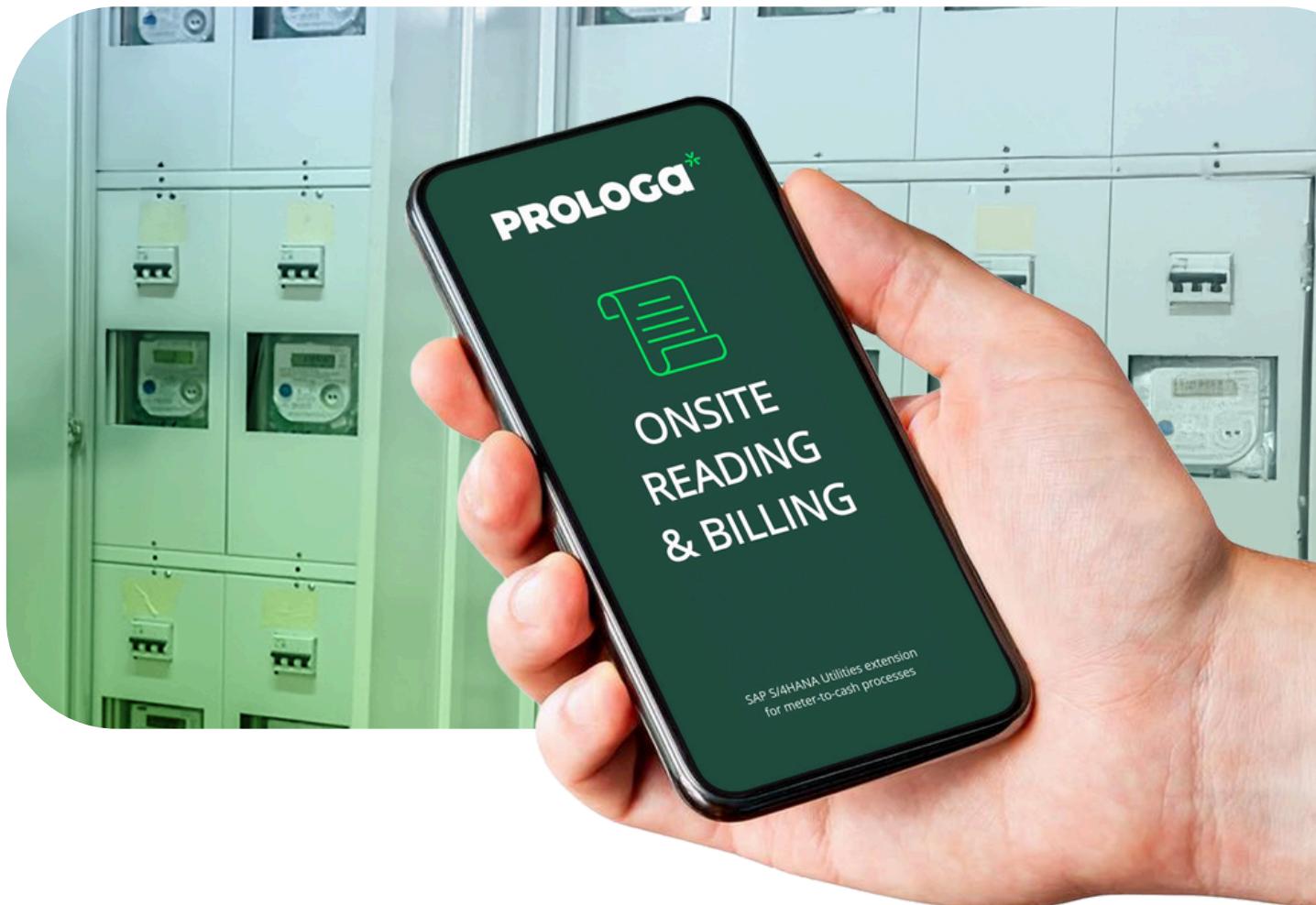


# From Field to Finance – OSB Mobile App for SAP Utilities

A standardized, SAP-native mobile application for reliable onsite billing execution



# Introduction



**PROLOGA OSB is a productized, SAP-native mobile application that serves as the mobile execution layer of PROLOGA Pure for Onsite Billing.** The app enables utility field technicians to perform meter reading and onsite billing reliably, including full offline operation, while seamlessly synchronizing validated data with SAP Utilities systems.

**Designed for utilities that want to replace custom-built mobile solutions with a standardized, secure, and SAP-integrated mobile app.**



The problem

## **The billing bottleneck**

Many utilities struggle with fragmented and custom-built mobile solutions for meter reading, causing invoicing to start several days later.

Manual processes, unstable mobile apps, and offline limitations often lead to delayed billing cycles, data inconsistencies, and high operational risk.

Custom development approaches increase maintenance effort, dependency on individual developers, and unpredictable long-term costs.

The solution

## **Standardized mobile execution**

**PROLOGA OSB provides a standardized mobile application for onsite billing execution, fully integrated into SAP Utilities.**

Field technicians work with guided, validated workflows directly on mobile devices, while SAP remains the single source of truth for billing-relevant data.

Key Capabilities

## **What the OSB Mobile App delivers**

- Full offline capability with secure data synchronization
- SAP-native validation at the point of data capture
- Real-time error prevention directly in the mobile app
- Seamless integration into SAP Utilities billing processes

### **Standardized, yet flexible**

The OSB Mobile App follows standardized mobile workflows **without the need** for custom development.

At the same time, the app can be **customized** to reflect utility-specific processes, roles, and validation rules, allowing adaptation to special requirements without breaking standardization.



## Business Benefits

# Measurable impact

Utilities using standardized mobile execution benefit from faster processes, higher data quality, and reduced operational risk.



## Operational reliability

Offline-capable mobile workflows ensure uninterrupted field operations, even in areas without network coverage.



## Faster billing cycles

Customers confirmed on average **50% shorter billing cycles** through faster, more reliable offline billing execution in the field.



## Higher data accuracy

SAP-native validation directly in the mobile app significantly reduces manual corrections and billing errors.



## Lower long-term costs

Eliminating custom mobile development reduces maintenance effort, technical debt, and dependency on individual implementations.



Architecture & integration

# SAP-native by design

The OSB Mobile App is tightly integrated into SAP Utilities and operates as part of the PROLOGA Pure for Onsite Billing solution.

Mobile data is securely synchronized with SAP systems, ensuring consistent, validated, and auditable billing processes from field execution to financial settlement.

## Role-based usage

Field technicians use the OSB Mobile App for guided execution, while dispatchers and billing teams work within SAP systems at their desks. This clear separation ensures efficiency in the field and control in the back office.

## Integration & Scope

- SAP-native solution for SAP Utilities environments
- Embedded in SAP S/4 HANA Utilities
- No third-party middleware required
- Designed to fit into existing SAP system landscapes



# About us



**PROLOGA** is a **trusted SAP partner** specializing in solutions for **utilities** and the circular economy, with extensive experience in SAP Utilities environments across international projects.

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