

CLUB RULES

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1. INTRODUCTION

2. TERMS AND DEFINITIONS

3. RULES OF CONDUCT ON THE CLUB'S TERRITORY

3.1 Respect and Ethics

3.2. Smoking, alcohol, prohibited substances

3.3. Cleanliness and care

3.4. Clothing and appearance (dress code)

3.5. Photo/video, video surveillance and content management

3.6. Security

4. USE OF COURTS

4.1. General rules

4.2. Lateness and time management

4.3. Conduct on the court

4.4 Weather conditions and court conditions

5. RESERVATIONS, CANCELLATIONS, NO-SHOWS AND PENALTIES

5.1 How does booking work?

5.2. Cancellation Windows (24/12/12- Rule)

5.3. The problem of lack of prepayment and the liability system

5.4 Definitions

5.5. Responsibility scale (fixed in the player profile)

5.6. Player substitutions

5.7. Force majeure and cancellation by the club

6. MEMBERSHIP

6.1. General Provisions

- [6.2. Free Slot Booking](#)
- [6.3. Pause Mode](#)
- [6.4 Disciplinary Actions for Membership](#)
- [7. TRAINING AND ACADEMY](#)
 - [7.1. Format](#)
 - [7.2. Delays and Cancellations](#)
 - [7.3. Behavior during training](#)
- [8. TOURNAMENTS, LEAGUES AND EVENTS](#)
 - [8.1. Registration](#)
 - [8.2. Cancellation of participation and discipline](#)
 - [8.3. Regulations and judging](#)
- [9. GUESTS, CHILDREN, ANIMALS, ACCESS TO THE TERRITORY](#)
 - [9.1. Guests](#)
 - [9.2. Children](#)
 - [9.3. Animals](#)
- [10. RESPONSIBILITY, SAFETY, PROPERTY](#)
 - [10.1. Responsibility for health, physical condition and contraindications](#)
 - [10.2. Personal belongings](#)
 - [10.3. Damage to property](#)
- [11. PERSONAL DATA](#)
- [12. RESOLUTION OF DISPUTES AND THE CLUB'S RIGHT TO MANAGE THE SPACE](#)
- [13. RULES FOR FIRST-TIME VISITORS](#)
- [14. FINAL PROVISIONS](#)



1. INTRODUCTION

V7PADEL is more than just a sports club. It's a space for play, style, respect, and community.

These Club Rules are created in order to:

- ensure the comfort and safety of all participants;
- establish uniform and clear principles for the use of the club's courts and services;
- prevent controversial situations between players, club members and administration;
- to maintain the atmosphere of V7PADEL as a modern, open and organized space.

Visiting the club, booking courts, participating in training, tournaments or events, as well as purchasing a membership (Membership) means full agreement with these Rules.

Ignorance or misunderstanding of the Rules does not relieve you of responsibility for their compliance.

The club administration reserves the right to amend these Rules. The current version is always available on V7PADEL's official resources.

2. TERMS AND DEFINITIONS

For the purpose of unambiguous understanding and application of these Rules, the following terms are used:

Club (V7PADEL)— a sports and social space including padel courts, common areas, reception, lounge areas and other

infrastructure elements managed by the V7PADEL administration.

Court— a standard-sized padel court equipped with a surface, glass and mesh fencing, a net and lighting.

Slot machine— the proportion of court time and space allocated to one player in a 2x2 game format.

One game slot corresponds to $\frac{1}{4}$ **court**.

Paying for or using a slot machine for free does not automatically grant you access to the entire court.

Court rental— booking and use of the entire court (4 playing slots) for a specified time.

Reservation— Reserving playing time on the court through the club's booking system, the administrator, or the official V7PADEL digital channels.

Participant / Player- any person using the club's courts for playing, training or participating in events, regardless of membership.

Membership— a paid form of participation in the club, providing certain privileges (including free use of the gaming slot during set hours), but does not cancel the effect of these Rules.

Free Slot Booking— a privilege for a club member, whereby his personal gaming slot ($\frac{1}{4}$ of the court) is not subject to payment under the terms of the relevant Membership.

Free Slot Booking does not apply to payments for other game slots of match participants.

Prime Time— periods of increased demand for the courts established by the club (morning and evening hours).

Off-Peak Time— periods of low demand, usually during the daytime.

Training— a lesson with a club trainer in an individual or group format, conducted according to an established schedule.

Game- independent gaming process without the participation of a coach.

Tournament / Event— a competition, event, or special game format organized by a club with separate conditions for participation.

Club administration— authorized representatives of V7PADEL, responsible for organizing the club's operations, monitoring compliance with the Rules, and interacting with clients.

3. RULES OF CONDUCT ON THE CLUB'S TERRITORY

V7PADEL maintains an atmosphere of respect, safety, and enjoyment. Every club member is required to adhere to the following rules of conduct.

3.1 Respect and Ethics

- Respect other players, guests, and staff. Insults, threats, aggression, discriminatory language, and any form of harassment are prohibited.
- Observe sportsmanship (fair play). Disputes are resolved politely, without conflict or pressure on the opponent.
- Comply with reasonable requests and instructions from the administration, coaches and club staff.

3.2. Smoking, alcohol, prohibited substances

- Smoking is prohibited throughout the club, including the entrance area and courts. Smoking is permitted only in a designated area.
- It is prohibited to be on the club's premises while heavily intoxicated by alcohol or drugs.
- The use and distribution of prohibited substances is prohibited.

3.3. Cleanliness and care

- Treat court surfaces, equipment, furniture and fixtures with care.
- After using the equipment, return it to its place.
- Keep locker rooms, showers, and lounge areas clean. Dispose of trash in designated bins.

3.4. Clothing and appearance (dress code)

- On the courts and in sports areas, sports uniform is required: a T-shirt/top and sports shoes.
- It is prohibited to be on the club premises with a naked torso (except in showers/changing rooms) and in beachwear.

- For playing padel, it is recommended to use specialized padel shoes designed for lateral movement and appropriate for the type of surface.
- Using inappropriate footwear (including running or casual shoes) increases the risk of injury. Footwear selection is the player's responsibility.
- Closed-toe athletic shoes (clean, non-marking, without metal spikes) are required on the courts.
- The administration reserves the right to refuse access to the court if footwear or uniform does not meet safety and hygiene requirements.

3.5. Photo/video, video surveillance and content management

- The V7PADEL club grounds are a public sports space, subject to constant video surveillance for security purposes, incident prevention, and the protection of the club's property and visitors.
- The club uses a video surveillance system, including:
 - security cameras in common areas;
 - Game cameras on the courts (including automatic filming and highlighting systems, including PUSHIT), recording the game process.
- Video surveillance and game cameras are part of the club's infrastructure and operate equally for all visitors.
- By visiting the club, players and guests confirm their consent to possible photography and video filming within the framework of the operation of the specified systems.
- The Club uses the received photo and video materials wisely and carefully, without violating the honor, dignity, and privacy of visitors.

- If a visitor does not wish to have certain materials featuring them used on the club's public channels (social media, website), they can notify the administration in advance. The administration will endeavor to accommodate this request, but this does not affect the operation of video surveillance systems or game cameras.

3.6. Security

- Observe safety rules and warning signs.
 - Report injuries, incidents, equipment malfunctions or dangerous situations immediately to management.
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4. USE OF COURTS

4.1. General rules

- The court is designed for playing padel and conducting training.
- The maximum number of players on the court during a 2x2 game is 4. Other formats are only possible with the approval of the coach/administration.
- It is prohibited to run across adjacent courts, climb over fences, or perform actions that create a risk of injury.
- It is prohibited to bring glassware and breakable objects onto the courts.

4.2. Lateness and time management

- Game time starts strictly at the booking time.

- We recommend arriving early (10-15 minutes) to change and start the game on time.
- If a player is late, the game time will not be extended.
- If participants fail to show up and check in with the administration within 15 minutes of the booking start time, the club reserves the right to consider the booking a no-show and assign the court to other players.

4.3. Conduct on the court

- Throwing the racket, deliberately hitting the ball outside the context of the game, deliberately interfering with the opponent, and showing aggression are prohibited.
- Any conflicts on the court are resolved through the administration. The administration reserves the right to stop the game and remove the offender.

4.4 Weather conditions and court conditions

- The Club takes all reasonable steps to ensure the safety of the surface, including drainage, maintenance and cleaning of the courts.
- In case of rain, high humidity or other weather conditions, the court conditions may temporarily change.
- Before entering the court, the player has the right to contact the administrator to clarify the condition of the surface and recommendations for the game.
- When entering the court, the player independently assesses the condition of the surface and decides whether to participate in the game.
- If the court's condition after precipitation objectively creates an increased risk, the player has the right to

- refuse to play without sanctions, provided that the administration is notified in a timely manner.
- The Club is not responsible for any injuries or damage resulting from playing on a wet or slippery surface unless the court has been officially closed by the management.
 - The administration has the right to temporarily close the court for safety reasons.
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5. RESERVATIONS, CANCELLATIONS, NO-SHOWS AND PENALTIES

V7PADEL reserves the right to regulate booking rules to ensure fair access to the courts and the stable operation of the club.

5.1 How does booking work?

- Bookings are made through the club's official channels (application/booking system, administration, official chats).
- Reservations can be:
 - renting the entire court (4 game slots), or
 - booking individual game slots ($\frac{1}{4}$ court) within club games/formats.
- The booking party (initiator) is responsible for the accuracy of the data and informing other participants.

5.2. Cancellation Windows (24/12/12- Rule)

The following cancellation policies apply (unless specific terms and conditions are published for a specific tournament/format):

- 24+ hours before the start - free cancellation without any penalty.
- 12–24 hours before the start — cancellation is possible without a violation if you have found a replacement and notified the administration.
- Less than 12 hours before the start - late cancellation / skip (No-Show).

If a replacement is found and confirmed by the administration, there is no pass at any time.

5.3. The problem of lack of prepayment and the liability system

Currently, the club does not have the technical capacity to accept online prepayment for tournaments and certain game formats. Therefore, attendance discipline is ensured by a system that records incidents in the player's profile, accrues outstanding balances, and potentially restricts access to reservations.

Each incident is recorded in the club's internal system in your player profile. This isn't a "straightforward penalty," but a lenient system that helps everyone play consistently and respect each other's time.

The debt (if accrued) is subject to payment at the next visit to the club or before the next registration for a game/tournament.

5.4 Definitions

- No-Show - absence of a participant/team without timely cancellation.
- Late cancellation - cancellation less than 12 hours before the start of the event without a confirmed replacement.
- A valid reason is force majeure, a confirmed medical situation, or another emergency situation recognized by the administration.

5.5. Responsibility scale (fixed in the player profile)

Decisions to record violations and apply penalties are made by the club administration taking into account specific circumstances and the principle of reasonableness.

1. First case (late cancellation / No-Show) within 60 days:
 - warning;
 - mark in the system;
 - without payment.
2. Second incident within 60 days:
 - debt of 50% of the cost of participation in the relevant tournament/format;
 - The debt is recorded in the club's internal system and is subject to collection upon the next visit to the club, registration for a service, participation in a game, or purchase of any services/products from the club.
3. Third incident within 60 days:
 - debt of 100% of the cost of participation in the relevant tournament/format;
 - The debt is recorded in the club's internal system and is subject to collection upon the next visit to the club, registration for a service, participation in a game, or purchase of any services/products from the club.
4. Systematic violations:

- The club reserves the right to temporarily restrict booking rights, suspend Membership privileges (including Free Slot Booking) or deny access to tournaments/events.

If a controversial situation arises, a participant has the right to contact the club administration for clarification of the decision made.

5.6. Player substitutions

- If a participant cannot attend, he has the right to find a replacement (according to the level and rules of the format) and notify the administration before the start of the game.
- If the replacement is carried out correctly, the violation may not be recorded.
- The replacement is always agreed upon with the rules of the specific format/tournament and with the administration.

5.7. Force majeure and cancellation by the club

- The Club reserves the right to cancel a reservation in the event of technical reasons, security threats, force majeure or other circumstances.
- In the event of a cancellation by the club, the participant/team will be offered a rescheduling, replacement time, or other solution.

6. MEMBERSHIP

6.1. General Provisions

- Membership is a personalized form of participation in the club and is not transferable to third parties.
- Membership provides privileges, but does not cancel the validity of these Rules.
- The Club reserves the right to request proof of identity to prevent transfer of membership.

6.2. Free Slot Booking

- Free Slot Booking means free use of a personal gaming slot ($\frac{1}{4}$ court) within the terms of a specific Membership.
- Free Slot Booking does not apply to payment for other participants' slots.
- The Club reserves the right to limit Free Slot Booking by hours, days and number of bookings in accordance with the rules of the relevant Membership.

6.3. Pause Mode

- A member has the right to request a temporary suspension of membership (Pause Mode) for valid reasons.
- Membership freeze is available exclusively to:
 - members who have purchased a membership with a minimum duration of 3 months;
 - members who continuously renew their membership for at least 3 months.
- Basic conditions (unless otherwise announced by the club):
 - the minimum pause period is 7 calendar days;
 - the maximum total period of pause is 30 calendar days within 12 months;

- the request is submitted in advance through the administration;
 - During the pause period, the use of membership privileges (including Free Slot Booking) is not permitted;
 - The membership period is extended for the duration of the pause.
- The club has the right to request supporting documents during a medical break.

6.4 Disciplinary Actions for Membership

- In case of violation of these Rules, the club has the right to:
 - issue a warning;
 - restrict access to certain services;
 - suspend membership privileges;
 - suspend or terminate membership.
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7. TRAINING AND ACADEMY

7.1. Format

- Individual training is a personal lesson with a trainer.
- Group training is a scheduled group exercise.
- Children's classes are classes for minors according to the academy's schedule.

7.2. Delays and Cancellations

- Being late for a workout does not extend its duration.

- Cancellation of training sessions is carried out in accordance with the rules of Section 5.
- For children's training sessions, parents/guardians are responsible for the timely delivery/pickup of the child.

7.3. Behavior during training

- Participants are required to follow the trainer's instructions and recommendations regarding the load, technique and level of difficulty of the exercises.
 - Attending a training session, game, or participating in a format that does not correspond to the participant's level of preparation or the coach's recommendations is at the participant's personal risk.
 - The club and coaches are not responsible for the consequences arising from ignoring the coach's recommendations.
 - It is forbidden to interfere with the training process of other groups.
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8. TOURNAMENTS, LEAGUES AND EVENTS

8.1. Registration

- Registration for a tournament/event confirms the participant's intention to attend and participate in accordance with the regulations.
- The Club has the right to establish separate registration rules (limits, levels, ratings, categories).

8.2. Cancellation of participation and discipline

- Due to the lack of online prepayment for participation in tournaments, a disciplinary system is in effect:
 - Late cancellations/no-shows will be recorded and will result in fines/restrictions as per section 5;
 - The club has the right to disqualify participants who systematically violate discipline from participating in future tournaments.

8.3. Regulations and judging

- For each tournament, separate regulations are published (format, bracket, ranking rules, dress code, prizes).
 - The decisions of the organizers and judges regarding the conduct of the tournament are final within the framework of the event.
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9. GUESTS, CHILDREN, ANIMALS, ACCESS TO THE TERRITORY

9.1. Guests

- Guests are admitted according to the club rules and may require registration at reception.
- The member/player who invites a guest is responsible for the guest's behavior.
- The Club reserves the right to restrict guest visits during peak hours.

9.2. Children

- V7PADEL always welcomes children and maintains a family-friendly atmosphere at the club.
- Padel Club V7PADEL is not a children's playground. The club grounds and courts are intended primarily for sports activities.
- Children on the club premises must be supervised by a parent or accompanying adult at all times unless they are participating in an organised training session led by a coach.
- Parents/guardians are fully responsible for the behavior and safety of children on the club premises.
- Parents are responsible for ensuring the safe behavior of their children in corridors, lounge areas, near courts, glass structures, and equipment, recognizing the increased risk of injury in sports facilities.
- The administration has the right to make a comment or offer an alternative solution if the children's behavior poses a threat to their safety or disturbs other visitors.

9.3. Animals

- The presence of animals on the club's premises is permitted only under the full control of the owner and provided that the animal does not create a safety threat, discomfort, or interference for other visitors.

10. RESPONSIBILITY, SAFETY, PROPERTY

10.1. Responsibility for health, physical condition and contraindications

- Padel is an active sport and involves physical exertion, sudden movements, acceleration and contact with the playing equipment.
- By visiting the club, a participant confirms that they have no medical contraindications to participating in sports or understands the possible risks.
- The participant independently assesses his physical condition, level of training and readiness to participate in a game, training or tournament.
- The club and its staff do not provide medical diagnostics and are not responsible for the consequences of participation in the game in the presence of hidden or known medical contraindications.

10.2. Personal belongings

- Visitors are responsible for the safety of their personal belongings.
- The Club is not responsible for the loss/theft of personal belongings left unattended.

10.3. Damage to property

- Any person who causes damage to the club's property (intentionally or through negligence) is obliged to compensate for the cost of repairs or replacement.
- The Club is not responsible for damage to visitors' personal belongings resulting from gaming activity, contact with equipment, glass elements, or other participants.

- Incidents can be recorded using the club's video surveillance systems.
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11. PERSONAL DATA

- The Club processes clients' personal data for the purposes of providing services, managing reservations, communicating, and ensuring security.
 - Detailed terms of processing and protection of personal data are published in a separate V7PADEL Privacy Policy.
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12. RESOLUTION OF DISPUTES AND THE CLUB'S RIGHT TO MANAGE THE SPACE

- V7PADEL strives to resolve any disputes or conflicts through dialogue and mutual respect.
- In the event of a dispute, a member may contact the club administrator for clarification, discussion, or finding a solution.
- If the issue is not resolved on the spot, the participant has the right to contact the manager or head of the club through official communication channels.
- Final decisions on matters of security, discipline and the organization of the club's work are made by the administration.

- The Club reserves the right to refuse to provide services or ask a visitor who violates these Rules to leave the premises.
 - The club reserves the right to change the schedule, game formats, tournament regulations, booking rules, and prices. Up-to-date information is published on official channels.
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13. RULES FOR FIRST-TIME VISITORS

- If you're visiting V7PADEL for the first time, we recommend familiarizing yourself with the club's basic rules and asking the administrator any questions.
 - Club administrators are always ready to assist with navigation, booking rules, game format selection, and equipment recommendations.
 - New visitors may not be familiar with all the nuances of the club system—we understand this and are always ready to help.
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14. FINAL PROVISIONS

- These Rules shall come into force on the date of publication.
- The current version is stored on the V7PADEL website and is available in printed form at reception.

V7PADEL is a club created by people for people.



We believe that a strong community is built on respect, responsibility, and fair play. These Rules are not meant to impose restrictions, but to ensure everyone feels comfortable, safe, and confident—on and off the court.

By following them, you help us maintain the V7PADEL atmosphere that we all value.