

Managing Waste on Customer Sites Risk Assessment

Document ID	OHSRAHU058	Document Name	Public
Site	All Sites	Department	Logistics
Activity	Managing waste on customer sites	Assessment Date	31/01/2026
Assessor	O Sherratt	Assessor Signature	O Sherratt
Dept Manager	Charlie Butler	Dept Manager Signature	C Butler
Assessment No	6	Next Assessment due	31/01/2027

Safe System of Work : Where operatives are required to work on a customer site, induction and training will be provided at the Companies main operations centre in Huddersfield. Where a customer has particular requirements, training will be carried out on the customers site by the customer. All operatives are subject to the customer site rules and procedures and should receive an induction prior to work commencing. It is the obligation of the customer to provide a site-specific training, procedures, and risk assessments as applicable to their site. Operatives must adhere to all site rules while on site, accidents must be reported to the site in the first instance and their Waste Experts line manager as a follow up. Operatives must not carry out any work for which they have not been trained and must not use site equipment unless specific training has been given by the site. Vehicles must not be used unless the correct licenses are in place and confirmation of insurance cover has been received by Waste Experts.

If staff feel that a situation is unsafe, or feel that they are at risk, advise from their line manager should be sought.

Risks identified; NB The topics listed below are listed as prompts; this is not a definitive listing. If you do identify a hazard transfer this to column 1 overleaf and identify suitable control measures

Risk	Situational Hazards (S)	Risk	Physical/Chemical Hazards (P)
X	S1 - Asbestos		P1 - Contact with cold liquid/vapour
X	S2 - Assault by Person		P2 - Contact with cold surface
	S3 - Attack by Animal		P3 - Contact with hot liquid/vapour
X	S4 - Cold or Hot Environment		P4 - Contact with hot surface
X	S5 - Crush by Load	X	P5 - Contact with Hazardous Substance
	S6 - Drowning		P6 - Electrical Shock
X	S7 - Contact with moving machinery		P7 - Explosive Atmosphere
	S8 - Lifting Equipment	X	P8 - Fire
X	S9 - Manual Handling		P9 - Laser Light
	S10 - Object falling, moving or flying		P10 - Lightning Strike
	S11 - Obstruction/Exposed feature		P11 - Release of Stored Pressure
	S12 - Sharp Object		P12 - Solvents/Chemicals
X	S13 - Slippery Surface		P13 - Vibration
X	S14 - Trip Hazard		Information Security Hazards (I)
X	S15 - Vehicle Impact or Collision		I1 - Asset/Data loss
	S16 - Working at Height		I2 - Leak of Confidential information
	S17 - Working with VDU's		I3 - Access to network by unauthorised persons
			I4 - Breach of secure area
	Health Hazards (H)		I5 - Breach of Legislation
X	H1 - Infection		
	H2 - Lack of Food or Water		Environmental Hazards (E)
	H3 - Lack of Oxygen	X	E1 - Litter
X	H4 - Physical Fatigue	X	E2 - Noise
X	H5 - Repetitive Action	X	E3 - Sun Exposure
	H6 - Static Body Posture		E4 - Waste Substance released to Air
	H7 - Stress/Anxiety		E5 - Waste Substance Released to Water/Soil

A = SEVERITY				1 = LOW, 5 = HIGH		B = PROBABILITY		1 = LOW, 5 = HIGH	
PROBABILITY X SEVERITY = RISK RATING				Risk Rating 1-4 are very low risk requiring regular monitoring.					
R = Risk Rating				Risk Rating 5-9 are medium risk and require daily monitoring					
				Risk Rating 10-25 are high risk and require maximum controls and monitoring.					
Hazard Identified	Before Controls			People Exposed to Hazard	Details of Controls		After Controls		
	A	B	R				A	B	R
S1 Asbestos	4	2	8	Operatives	Areas of asbestos must be clearly identified. All staff to report any signs of disturbance or damage of asbestos in the working area		4	1	4
S2 Assault by Person	4	2	8	Operatives	All operatives must be aware of their surroundings and ensure they do not attempt any confrontation with members of site personnel or the public. Always maintain passive behaviour and report any confrontation to management immediately		4	1	4
S4 Cold or Hot Environment	3	2	6	Operatives	All employees are provided with weather appropriate clothing which must be worn at all times while on a customer site. Ensure to stay hydrated in very hot weather and apply sunscreen as needed.		3	1	3
S5 Crush by Load	5	2	10	Operatives	Operatives should ensure that containers being managed are not stacked higher than deemed stable and safe based on surroundings. Care to be taken when moving containers near stacked containers. Each pallet/container to be assessed individually for safety		5	1	5
S7 Contact with moving machinery	5	4	20	Operatives	Lifting equipment to be used only by authorised personnel in line with site operating procedures. Hi Visibility clothing to be always worn. Full site induction to be carried out by customer prior to work commencing		5	2	10
S9 Manual Handling	4	5	20	Operatives	All employees receive manual handling training at induction and safe systems of work must be followed for all tasks. Single person lifts are limited to 25kg or less dependent on size and the nature of the container. Over 25kg lifts to be completed by 2 persons lift if possible or by the use of lifting equipment		4	1	4
S13 Slippery Surface	4	4	16	Operatives and site personnel	Water spills must be cleaned up immediately. Oil and chemical spill kits should be available and used as needed. Spill training to be given to all applicable personnel. WE staff to only wear lace up safety boots. Rigger or other slip-on boots are not acceptable		4	1	4
S14 Trip Hazard	4	4	16	Operatives and site personnel	All employees are responsible for their own work areas. Walkways must be kept clear and be swept regularly to be kept free of debris.		4	1	4
S15 Vehicle Impact	5	3	15	Operatives	Operatives must be vigilant for vehicles operating on site and ensure adherence to site traffic management plans		5	1	5

H1 Infection	5	4	20	Operatives	Good hygiene is essential at all times and access to hand cleansing stations must be allowed at all times. Operatives are responsible for their own protection from infection and all applicable guidance must be followed. All employees are encouraged to be vaccinated against airborne infections e.g. Covid.	5	2	10
H4 Physical Fatigue	3	2	6	Operatives	Regular scheduled breaks and change of role to be incorporated into the working day	3	1	3
H5 Repetitive action	3	2	6	Operatives	Regular scheduled breaks and change of role to be incorporated into the working day	3	1	3
P5 Contact with Hazardous Substance	4	3	12	Operatives	COSHH information must be available for all hazardous materials and waste. PPE provided to operatives; site should provide specialist PPE as required for specialist wastes streams. Operatives to ensure all containers are labelled and to seek advice for unlabeled or unidentified wastes	4	1	4
P8 Fire	5	3	15	Operatives	Operatives must be made aware of emergency procedures prior to commencement of work. Operatives to be aware of fire marshals, muster points and location of fire alarms and extinguishers. Combustible materials must be stored away from sources of heat and ignition	5	1	5
E1 Litter	2	2	4	Operatives	Good housekeeping to be carried out by all operatives to keep working and communal areas free from litter	2	1	2
E2 Noise	4	5	20	Operatives	Operatives must wear hearing protection as advised by site H&S personnel. If noise levels are high or persistent, occupational health noise assessments will be carried out	4	2	8
E3 Sun Exposure	3	3	9	Operatives	Protective clothing and sunscreen to be worn in hot weather with outside exposure kept to a minimum. Operatives to always remain hydrated	3	1	3