



Anderson's Tours Sustainability Statement

At Anderson's Tours, we believe memorable tourism experiences should leave visitors inspired, local communities supported and the places we visit protected.

For more than 30 years, we have shared the natural beauty, wildlife, history and culture of Sydney and the Blue Mountains with visitors from around the world. We recognise that operating within these special places carries a responsibility to minimise our impact, respect Traditional Custodians and help safeguard the region for future generations.

Sustainability guides how we plan our tours, manage our vehicles, work with local partners and interpret the destinations we visit. We are committed to continually improving our environmental, social and economic practices across every part of our business.

Responsible small group touring

Our premium small-group touring model allows guests to explore the region in a more personal, lower-impact way by sharing transport rather than travelling in multiple individual vehicles.

We support responsible travel by:

- Consolidating guests into shared transport
- Using designated meeting points to reduce unnecessary vehicle movements
- Carefully planning routes, schedules and collection points to minimise travel distances
- Sequencing itineraries to help avoid congestion at popular locations
- Selecting appropriately sized vehicles for each tour and group
- Encouraging guests to remain on established tracks, boardwalks and viewing areas
- Following a "carry in, carry out" approach and ensuring tour waste is disposed of responsibly
- Incorporating a Parramatta River ferry journey into our All Inclusive Blue Mountains Tour, where applicable

Protecting the Blue Mountains

The Greater Blue Mountains World Heritage Area is central to our visitor experience and deserves the highest level of care.

Anderson's Tours is a licensed NSW National Parks and Wildlife Service Eco Pass operator, authorised to conduct approved commercial tours within Blue Mountains National Park. We operate in accordance with permit conditions and requirements relating to visitor safety, environmental protection, guide responsibilities, cultural interpretation, reporting and minimal-impact practices.

Before and during tours, we monitor weather, bushfire, smoke, track-closure and land-manager alerts, and adjust itineraries when conditions require it.

Our guides help guests enjoy the Blue Mountains responsibly by explaining the importance of:

- Remaining on marked tracks and designated paths
- Taking all rubbish away
- Leaving plants, rocks, wildlife habitat, and natural and cultural materials undisturbed and where they are found
- Never feeding or disturbing wildlife
- Respecting closures, signs and protected areas
- Following guide instructions and all closures, signs and safety directions when weather, bushfire, smoke or other conditions affect an itinerary
- Keeping noise to a minimum in natural environments
- Leaving each location as it was found
- Supporting biosecurity by avoiding the transfer of mud, seeds or plant material between locations and reporting environmental concerns where appropriate

The National Parks fees associated with our tours also contribute to the management and conservation of the places our guests visit.

Wildlife conservation

Australia's native wildlife is an important part of the experiences we share. Our guides encourage respectful wildlife encounters and help guests understand the relationship between healthy habitats, thriving wildlife populations and the future of our natural environment.

Anderson's Tours proudly supports the Australian Koala Foundation through its koala adoption program. After initially adopting Zuzu and Bentley, we welcomed mother and son pair Crumpet and Wally into the Anderson's Tours family. These contributions support koala conservation, research and habitat protection initiatives across Australia.

We also work with established wildlife attractions that provide opportunities for visitors to learn more about Australian animals and their conservation.

Efficient vehicles and transport practices

Our fleet is fundamental to our operation and we are committed to managing it as efficiently and responsibly as possible.

Our transport practices include:

- Maintaining and servicing vehicles regularly for safety, reliability and fuel efficiency
- Matching vehicle capacity to group size where operationally possible
- Planning tour routes to reduce unnecessary kilometres
- Monitoring driving performance to support safe, smooth and fuel-efficient vehicle operation
- Discouraging unnecessary engine idling
- Training drivers in safe and fuel-efficient driving practices
- Scheduling guest collection points to reduce repeated hotel transfers
- Reviewing emerging vehicle technology and lower-emission alternatives as they become practical for long distance touring
- Using waterless vehicle-cleaning methods where suitable to reduce water use

Waste and resource management

We aim to reduce waste across both our touring and office operations.

Our practices include:

- Using electronic booking confirmations, itineraries, manifests and communications wherever possible
- Limiting unnecessary printing and reusing or recycling paper and office supplies
- Recycling printer cartridges and outdated electronic equipment through appropriate services
- Purchasing supplies thoughtfully and avoiding unnecessary packaging where possible
- Providing clear instructions to guests about responsible waste disposal
- Removing waste from natural areas and disposing of it appropriately
- Using reusable items and environmentally considerate cleaning products where practical
- Ensuring oils, chemicals and vehicle-maintenance materials are stored, handled and disposed of responsibly through appropriate facilities and service providers

Supporting local communities

For Anderson's Tours, sustainability also means helping tourism deliver lasting benefits to the people and businesses of the regions we visit.

We support local communities by:

- Employing knowledgeable guides, including team members based in and around the Blue Mountains
- Working with regional restaurants, attractions, accommodation providers and tourism operators

- Including locally operated experiences within our itineraries
- Purchasing goods and services locally where practical
- Building long-term relationships with trusted regional suppliers
- Working with suppliers that meet relevant quality, environmental, social, insurance, licensing and operational requirements, while encouraging continuous improvement across our supply chain
- Designing itineraries that encourage visitor spending within local communities
- Supporting local employment, training and professional development

Our partnerships with businesses such as Scenic World, local Blue Mountains dining venues and wildlife attractions help distribute the economic benefits of tourism across the visitor economy.

Education and interpretation

We believe people are more likely to protect a place when they understand and feel connected to it.

Our tour guide drivers are not only responsible for transport. They are hosts, storytellers, destination interpreters, safety leaders and custodians of the guest experience. Through engaging commentary and guided walks, they help visitors appreciate the Blue Mountains' biodiversity, geological formations, wildlife, history and cultural significance.

We support our guides through ongoing communication and training covering:

- Environmental responsibility and minimal impact touring
- National Parks operating requirements
- Visitor and wildlife safety
- Respectful cultural interpretation
- Responsible visitor behaviour
- Accurate destination storytelling
- Identification and reporting of environmental or operational concerns

We welcome feedback from guests, staff and partners and use it to identify opportunities for improvement.

Respecting culture and Country

Anderson's Tours acknowledges the Traditional Custodians of the lands and waters across which we travel, including the Dharug and Gundungurra peoples of the Blue Mountains, and the Traditional Custodians of the Sydney region.

We recognise their continuing connection to Country, culture, community and storytelling and we pay our respects to Elders past and present.

We are committed to presenting Aboriginal culture and history respectfully and accurately. Our guides provide general, high-level information drawn from appropriate public sources and do not speak on behalf of Traditional Custodians or Aboriginal communities. Any future development of

detailed cultural interpretation will involve appropriate Aboriginal community consultation, support and permissions.

Our ongoing commitment

Sustainability is a continuing journey. Anderson's Tours complies with relevant legislation, licensing conditions and operating requirements and regularly reviews its procedures as new knowledge, technology and opportunities become available.

We will continue working with our team, guests, tourism partners, National Parks authorities and local communities to:

- Reduce our environmental footprint
- Protect natural and cultural assets
- Support wildlife and habitat conservation
- Strengthen local economic benefits
- Make practical improvements the accessibility and inclusivity of our experiences
- Encourage responsible visitor behaviour
- Measure our progress and identify practical opportunities for improvement

By travelling with Anderson's Tours, guests become part of a shared commitment to experience Sydney and the Blue Mountains with care, respect and appreciation.