



LA PISTE BLEUE ALPINE - ALPINE DRIVING SESSION - BUGATTI LE MANS CIRCUIT GENERAL TERMS AND CONDITIONS OF SALE AND PARTICIPATION

The website <https://la-boutique.alpinecars.com> (hereinafter the "Website"), operated by Renault SAS (société par actions simplifiée – 122–122 bis avenue du Général Leclerc, 92100 Boulogne-Billancourt – RCS Nanterre B 780 129 987), enables users to book, for the benefit of a Participant, a Driving Session organized by Renault SAS ("ALPINE"). The applicable terms and conditions are set out in the booking summary, these General Terms and Conditions of Sale and Participation (the "Terms"), and their annexes. Together, these documents form the legally binding agreement between ALPINE and the Customer (the "Agreement").

By purchasing one or more Driving Session(s), the Customer fully and unconditionally agrees to be bound by the Agreement. The Customer is responsible for ensuring that all Participants are informed of their rights and obligations under the Agreement, including the conditions governing participation in the Driving Sessions.

1. Definitions

"Accompanying Person" means any natural person accompanying a Participant who does not take part in a Driving Session. Individuals under 16 years of age are not permitted in trackside areas and may not accompany a Participant unless they are themselves accompanied by an adult Accompanying Person. Pets are strictly prohibited.

"Beneficiary" or "Beneficiaries" means collectively the Participants and Accompanying Persons.

"Customer" means any natural or legal person who books, orders, and pays for one or more Driving Session(s) for the benefit of one or more Participant(s) and, where applicable, Accompanying Person(s). Minor Customer (non-emancipated): the parental authorization annexed to the Terms must be duly completed and signed.

Emancipated Minor Customer: proof of emancipation must be provided in accordance with the annexes to the Terms.

"Participant" means any natural person aged 17 or over who takes part in a Driving Session and holds a valid category B driving license on the date of the Driving Session. Holders of a non-European licence must present a valid international driving permit or an official translation of their license. Minor Participant (non-emancipated): the parental authorization annexed to the Terms must be duly completed and signed. The minor Participant must be accompanied during the Driving Session by an adult Accompanying Person holding parental authority. Failing this, the Driving Session will be cancelled automatically with no refund or rescheduling. Emancipated Minor Participant: proof of emancipation must be provided in accordance with the annexes to the Terms.

"Driving Session" means the on-track driving experience organized by ALPINE in partnership with the Automobile Club de l'Ouest (ACO) on the Bugatti Circuit in Le Mans, during which the Participant drives an Alpine vehicle. The Driving Session is held on a specific date and at the time as indicated in the booking summary and includes reception and hospitality services within the La Piste Bleue Alpine facilities.

The Alpine vehicles provided by ALPINE are equipped with tire pressure and/or temperature sensors connected to an application ensuring optimal tire conditions and monitoring of tire wear. They are also fitted with the Alpine Telemetric system, enabling technical monitoring and data capture from standard vehicle sensors (including speed, brake pressure, steering angle, gear selection, engine RPM, accelerator pedal position, and longitudinal/lateral G-forces). This data is processed for performance improvement purposes and to support Alpine's Engineering Division in evaluating the reliability of the vehicles provided. The vehicle used for the Driving Session may also be the Customer's or Participant's own vehicle. In such a case, it is not equipped with the systems described above.

2. Formation of the Agreement

2.1 Booking Process: A Driving Session for the benefit of the Participant(s) may be booked on the Website via the "Experience" page. The Customer selects the desired package, options, date(s), time slot(s), and number of places, and provides the requested information relating to themselves and to the Beneficiary(ies).

2.2 Acceptance of the Terms and Finalization of the Booking: Before confirming the booking on the Website, the Customer acknowledges having read, understood, and accepted these Terms by ticking the dedicated acceptance box. The order becomes firm and final once the Terms have been validated, the indicated amount has been paid, and ALPINE has sent the booking confirmation to the Customer. For a non-emancipated minor Customer, a parental authorization, compliant with the template annexed to these Terms, must be completed, signed by the legal representative holding parental authority, and submitted to ALPINE no later than on the day of the Driving Session. For an emancipated minor Customer, proof of emancipation and a copy of an identity document must be provided to ALPINE no later than on the day of the Driving Session.

Once the booking becomes firm and final, it may not be cancelled or modified, in whole or in part, and no refund shall be issued to the Customer for any reason whatsoever, except as provided in Articles 2.4 and 5 below.

2.3 Customer's Obligation to Inform Beneficiaries: The Customer undertakes to inform all Beneficiaries of the provisions of these Terms, including those set out in Article 4 below. The Customer guarantees that all Beneficiaries comply with the rules governing participation in the Driving Sessions as described in Article 4.

2.4 Right of Withdrawal (Consumer Customers only): In accordance with Article L.221-18 of the French Consumer Code, a Customer qualifying as a consumer under the preliminary article of the Consumer Code benefits from a right of withdrawal of fourteen (14) days from the date ALPINE sends the booking confirmation email for the Driving Session. The Customer is not required to provide reasons for exercising this right.

The right of withdrawal must be exercised prior to the expiry of the fourteen-day period by sending the withdrawal form included in the Annex to these Terms or any other unambiguous written communication, by a method that provides proof of date of dispatch, to the following address:

RENAULT ALPINE – Service Relations Clientèle, 92109 Boulogne-Billancourt Cedex, France or via the website:

<https://www.alpinecars.fr/contactez-nous.html>

ALPINE will acknowledge receipt of the Customer's withdrawal request. If the right of withdrawal is validly exercised, the Customer will be refunded the amount paid for the Driving Session using the same payment method as the original transaction, within a maximum of fourteen (14) days from the date ALPINE receives the withdrawal request.

In accordance with Article L.221-25 of the French Consumer Code, the Customer expressly waives the right of withdrawal on the day they, or any Beneficiary, receives any service relating to the Driving Session, including if the scheduled date of the Driving Session occurs before the expiry of the statutory withdrawal period.

3. Price and Payment

3.1 Price of the Driving Session and Options: The price of the Driving Session and any selected options, applicable on the date of the booking, is displayed to the Customer on the Website in euros, inclusive of all taxes (€ VAT included), regardless of the Customer's location unless a mandatory local legal requirement provides otherwise. The applicable price is confirmed on the booking summary page. Prices may vary depending on the number of Participant(s), Accompanying Person(s), and selected options. ALPINE reserves the right to modify its prices at any time which the Customer expressly accepts.

3.2 Payment Terms: Payment of the total amount in euros, inclusive of all taxes, as indicated in the booking summary, must be made by the Customer at the time the booking is confirmed on the Website, in accordance with the payment methods specified therein. An invoice will be sent to the Customer by email.

3.3 Secure Payment: All payment transactions carried out on the Website relating to the Driving Session and any optional services are processed securely and remotely, directly and exclusively through the online payment solutions provided by Weezevent, a licensed payment institution and partner of ALPINE. Payments may be processed, in particular, by the following payment service providers used by Weezevent: Monetico (CIC), Payline (Banque Populaire) and Adyen, all duly authorized. To complete payment for the Driving Session, the Customer must provide their credit card number, expiration date, and card security code (CSV/CVV) on the secure payment interface provided by Weezevent, after accepting the terms and conditions applicable to the payment services of the relevant provider(s), accessible from said payment interface.

3.4 Responsibility for Payment Processing: ALPINE, ; ₪k

ALPINE shall not be held liable for payments processed through online payment solutions provided by Weezevent. Any complaint, dispute, claim, or issue relating to the crediting or debiting of the Customer's payment method, or more generally any malfunction of the payment process, must be addressed directly to Weezevent and/or the payment service provider(s).

3.5 Once the booking has been confirmed by the Customer and the statutory withdrawal period has expired, the amount paid for the Driving Session shall not be refunded, in whole or in part, by ALPINE for any reason, except as provided in Article 5 below.

4. Conditions for Participation in the Driving Sessions

4.1 Schedule: The Driving Session begins at the time indicated in the booking confirmation. Any delay by one or more Participant(s), for any reason whatsoever, will reduce the duration of the Driving Session accordingly.

4.2 Driving License: Each Participant must present a valid driving licence before the start of the Driving Session. Failure to present the original license prior to the session will result in the automatic cancellation of the Participant's Driving Session, with no possibility of refund or rescheduling.

4.3 Liability Waiver: A liability waiver, in the form set out in the annex to these Terms, must be signed by each Participant prior to the Driving Session, or by the legal representative holding parental authority if the Participant is a non-emancipated minor. Failure to sign the waiver will result in the automatic cancellation of the Driving Session, with no possibility of refund or rescheduling.

4.4 Safety Requirements: Each Participant must comply with the safety instructions provided by the instructors and adopt behavior appropriate for high-performance driving on a racetrack. Participants must not be under the influence of alcohol, narcotics, drugs, or any other substance or medical treatment that may impair their alertness and/or driving abilities and must have no medical contraindication to participating in high-performance driving on a track. Failure to comply may result in the automatic cancellation, in whole or in part, of the Driving Session, with no possibility of refund or rescheduling.

4.5 Compliance with ACO and Track Regulations: Each Participant agrees to comply with the internal regulations of the ACO (Automobile Club de l'Ouest) and with all rules imposed by the ACO, the circuit, or ALPINE in connection with the Driving Session. Participants may be required to sign any document restating these regulations prior to the Driving Session.

4.6 Image Rights: An image rights authorization, in the form annexed to these Terms, must be signed by each Participant prior to the Driving Session, or by the legal representative holding parental authority if the Participant is a minor on the date of the Session.

4.7 Alpine Vehicle Provided to the Participant: Each Alpine vehicle made available to the Participant during the Driving Session is insured with a deductible (excess) of €2,500 (VAT included) per claim, payable by the Customer and/or the Participant.

4.8 Participant using their own Alpine Vehicle: Where the Customer or Participant uses their own Alpine vehicle during the Driving Session, the Customer and Participant certify that they have taken out specific insurance covering track driving, including material and immaterial damage, as well as bodily injury that may be caused to third parties. Proof of such insurance, issued in the name of the Participant, and a copy of the vehicle registration certificate must be provided to ALPINE prior to the Driving Session. The Customer and Participant acknowledge the importance of taking out personal accident insurance with a provider of their choice prior to engaging in track driving.

The Customer and/or Participant certify that the vehicle is fully maintained, and that its mechanical and body condition is compatible with track use. The Customer and Participant bear sole responsibility for any damage caused to the personal Alpine vehicle, by the personal Alpine vehicle, or arising from its use by the Participant during or in connection with the Driving Session. ALPINE and third parties shall bear no liability in this respect.

The vehicle must be fitted with exhaust systems equipped with silencers. The noise level must not exceed 100 dB (measured according to FIA standards). Vehicles equipped with open exhaust systems or exhausts generating excessive noise will not be permitted on the track.

5. Modification – Cancellation – Postponement

5.1 No Modification or Cancellation by the Customer: In accordance with Article 2 above, once the booking for the Driving Session has been confirmed and the Customer has paid the total amount including all taxes, no modification or cancellation of the Agreement—and consequently of the Driving Session—is permitted, except in the event that the Customer exercises their right of withdrawal as described in Article 2.4, or in the specific postponement situations provided for in Article 5.2 below.

5.2 Postponement of the Driving Session: The date of the Driving Session indicated in the booking confirmation may be postponed to a later date, subject to availability communicated by ALPINE, for one or more Participant(s), in the event of force majeure, as defined in Article 1218 of the French Civil Code and by the case law of the Cour de cassation at the time the event occurs, where such event affects the ability to hold or participate in the Driving Session. A postponement may also be granted in the following situations:

- At the Customer's request: in the event of a medical contraindication affecting one or more Participant(s), arising from an event occurring after the booking was confirmed, upon presentation of an original medical certificate.

- At ALPINE's request: if the safety conditions required by the ACO are not met on the scheduled day of the Driving Session, particularly due to weather conditions.

ALPINE shall not be held liable towards the Customer and/or the Beneficiaries for any failure to fulfil their obligations resulting from a force majeure event as described above.

6. Personal Data

The personal data of the Customer and the Beneficiaries are collected and processed by Renault SAS (ALPINE), acting as data controller, for the purpose of performing the present contractual relationship and for providing offers and updates. When the Customer provides a telephone number, Renault SAS (ALPINE) may contact them for commercial purposes (i) where prior consent has been given, or (ii) where such contact is necessary for the performance of an ongoing contract within the meaning of the French Consumer Code. Until August 2026, the Customer may register free of charge on the Bloctel opt-out list to avoid unsolicited commercial phone calls (www.bloctel.gouv.fr).

In accordance with applicable data protection regulations, the Customer and the Beneficiaries may request access to, and verification of, the data held about them by Renault SAS (ALPINE), request the rectification of inaccurate data, request the erasure of their personal data, or obtain a copy of their data for reuse elsewhere (data portability). They may also object at any time to the use of certain data, in particular for marketing or profiling purposes, and request the restriction of processing. They may further define specific instructions regarding the handling of their data in the event of their death.

The Customer and the Beneficiaries may exercise all these rights directly with Renault SAS (ALPINE) by submitting their request via the online form at <https://www.renault.fr/vos-droits.html> or by post to the following address: Renault SAS (ALPINE), API: FR BLN CRI 1BW – Data Protection Officer, 122–122 bis avenue du Général Leclerc, 92100 Boulogne-Billancourt, France.

If Renault does not respond, or if the response is deemed unsatisfactory, the Customer and the Beneficiaries may lodge a complaint with the French data protection authority, the Commission Nationale Informatique et Libertés (CNIL).

For further information, Renault SAS (ALPINE)'s personal data protection policy is available at: <https://www.alpinecars.fr/donnees-personnelles.html>

7. Governing Law – Mediation – Disputes

7.1 Governing Law: The Agreement is governed by and construed in accordance with French law.

7.2 In the event of a dispute relating to the performance of the Agreement between the Customer and ALPINE, the parties shall make every reasonable effort to resolve the matter amicably. If no amicable solution can be reached and the Customer qualifies as a consumer within the meaning of the preliminary article of the French Consumer Code, the Customer may submit the dispute free of charge to a mediator listed by the Commission for the Evaluation and Control of Consumer Mediation (Article L.615-1 of the French Consumer Code).

The competent mediator for disputes falling within the scope of ALPINE's responsibility (e.g., product or service quality) is:

Médiation CMFM – 19 Avenue d'Italie, 75013 Paris, France – www.mediationcmfm.eu

If the Customer resides within the European Union, they may also use the Online Dispute Resolution (ODR) Platform, primarily for claims related to online purchases, operated by the European Commission: <http://ec.europa.eu/consumers/odr>

7.3 Jurisdiction: For disputes relating to the performance of the Agreement:

- **for professional Customer: exclusive jurisdiction is assigned to the courts having jurisdiction over the registered office of Renault SAS (ALPINE).**
- for consumer customer: jurisdiction is determined in accordance with French law. The Customer may also use mediation or any other alternative dispute resolution mechanism.

Service providers selected by ALPINE for the performance of the Driving Session act on their own behalf and under their sole responsibility and are not agents of ALPINE. They alone are responsible for the commitments they make to the Customer.

8. Customer Relations Service

The contact details of the Customer Relations Service are as follows:

Customer Relations Service

RENAULT SAS / ALPINE

92109 Boulogne-Billancourt Cedex – France