



# **CAR\_VER**

## **MOBILE DETAILING**

### Comprehensive Terms of Service:

- **Business Name:** Car\_ver Mobile Detailing
- **Location:** Market Rasen, Lincolnshire, UK
- **Email:** carvercardetailing@gmail.com
- **Number:** 07802 819112

#### **Introduction:**

These Terms of Service (“Terms”) apply to all services provided by Car\_ver Mobile Detailing, a mobile car and vehicle detailing business operating in and around Market Rasen and the wider Lincolnshire area. All vehicles considered.

Vehicles sitting outside of car, van, SUV etc will be priced on a bespoke basis depending on size and special considerations. By booking with us, you (“client”, “you”, “your”) agree to these Terms.

#### **Booking & Deposit:**

- All appointments require booking in advance via our website, phone, or email.
- A 20% deposit is required at booking to secure your appointment. This deposit is non-refundable except as detailed below.
- The remaining balance is due upon completion of the service.

#### **Tiered Cancellation Policy:**

- More than 48 hours’ notice: Full refund of deposit.
- Between 48 and 24 hours’ notice: 50% refund of deposit.
- Less than 24 hours’ notice: No refund of deposit.

#### **Biohazard Exclusion:**

- Car\_ver Mobile Detailing does not routinely clean or remove biohazards, including bodily fluids (blood, vomit, waste). This will be assessed on a subjective basis and the price for the service will reflect the need for specialised equipment, waste disposal and the risks incurred to operatives’ welfare.

#### **Utilities Requirement:**

- We will need access to water and electricity to fulfil service requirements. Should water not be accessible then I will use the spotless water from the onboard tank. This is reserved for cases when water is not readily available (This applies to freezing conditions also when pipes are frozen).
- You must provide a safe, legal parking space (off-road preferred) with enough room for the van and your vehicle.

#### **Dirty Car Surcharge:**

- We reserve the right to adjust pricing if your vehicle is significantly dirtier than described (e.g., heavy pet hair, mould, excessive sand).
- Any surcharge will be discussed before work begins.



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| Pricing:                          |  |  |  |  |  |
|-----------------------------------|--|--|--|--|--|
| Package Name:                     | Description:   | Included Services:   | Add-ons:   | Prices:  | Deposit:                                 |
| <b>Maintenance Programme</b>      | Keeps vehicle deep cleaned all year, every 2-6 weeks                       | Regular cleaning and decontamination. If time elapses past 6 weeks, a deep clean may be required on operatives' discretion.  | None   | <b>£50</b>   | <b>£10</b>                               |
| <b>Car_ver Detail</b>             | Spruces up a well-kept vehicle with extra attention                        | Exterior: Alloy wheels/arches deep cleaned, snow foam prewash, safe contact wash, door jams, 3-month protection, tyres dressed. Interior: Air blaster, thorough vacuum, safe wipe down, glass cleaned.   | None   | <b>£50 - £70</b>   | <b>£10</b>                               |
| <b>Deep Clean</b>                 | Ultimate reset for vehicles in poor condition or with odours/pet hair      | Exterior: Alloy wheels/arches deep cleaned, snow foam prewash, fallout remover, tar/water spot remover, engine bay detail, tyres dressed. Interior: Carpet/seats/roof steamed, plastics scrubbed/steamed/dressed, leather scrubbed, glass steam cleaned, air freshener (optional). | None   | <b>£170</b>  | <b>£34</b>                               |
| <b>Two Year Ceramic Coating</b>   | High-performance, long-lasting protection                                  | Thorough decontamination wash, paint prep, ceramic coating application.  | None   | <b>£250</b>  | <b>£50</b>                               |
| <b>Three Year Ceramic Coating</b> | Best gloss, slickness, self-cleaning, hydrophobicity, long-term protection | Thorough decontamination wash, paint prep, ceramic coating application.  | None   | <b>£325</b>  | <b>£65</b>                               |
| <b>Enhancement</b>                | Restores clarity to dull/oxidised paintwork                                | Decontamination wash, machine polish, option to add ceramic coating or interior detail.  | No Add Ons<br>Ceramic Coatings:<br>2 year - £250<br>3 Year - £325<br>Interior Detail - £85 | <b>£235</b><br><b>£485</b><br><b>£560</b><br><b>+£85</b> | <b>£47</b><br><b>£97</b><br><b>£112</b>  |
| <b>One Step Enhancement</b>       | Intensive polish for cars with swirls/light scratches, restores gloss      | Intensive machine polish, option to add ceramic coating or interior detail.  | No Add Ons<br>Ceramic Coatings:<br>2 year - £250<br>3 Year - £325<br>Interior Detail - £85 | <b>£400</b><br><b>£650</b><br><b>£725</b><br><b>+£85</b> | <b>£80</b><br><b>£130</b><br><b>£145</b> |



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#### **General Terms**

- Car\_ver Mobile Detailing is not responsible for loss or damage to personal items left in the vehicle.
- Please remove all valuables before service begins.
- We reserve the right to refuse service if the environment is unsafe or unsuitable.

#### **Contact Details**

- Business Name: Car\_ver Mobile Detailing
- Location: Market Rasen, Lincolnshire, UK
- Email: [carvercardetailing@gmail.com](mailto:carvercardetailing@gmail.com)
- Number: 07802 819112

#### **Complaints & Response Process:**

- We operate a 14-day response for any complaints received, this means 14 working days from receiving your complaint we will have responded in an aim to resolve any issues.
- Complaints should be sent via email or message so that the complaint is recorded for our records and so that we may appropriately reflect on this whilst finding resolution.

#### Legal Disclaimer

These Terms are provided as a general guide and do not constitute legal advice. Clients should seek independent legal counsel for further clarification.