



CORS'EXPRESS S.A.S.

Cors'Express

Version 1.0 — May 2026

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PRIVACY POLICY

Cors'Express

This Privacy Policy aims to inform users of the website www.corsexpress.com and customers of CORS'EXPRESS S.A.S. about the manner in which their personal data is collected, used and protected, in accordance with Regulation (EU) 2016/679 ("GDPR") and the French Data Protection Act No. 78-17 of 6 January 1978 as amended.

1. Data controller

The controller of the personal data collected via the Website and within the framework of the services of Cors'Express is:

- CORS'EXPRESS S.A.S., 7 rue Miot, 20200 Bastia, France
- Privacy contact: rgpd@corsexpress.com

2. Data collected

The personal data likely to be collected includes, in particular:

- Identification data: surname, first name, date of birth, nationality, identity document number
- Contact details: postal address, email, telephone number
- Booking and travel data: itinerary, dates, tickets, fellow passengers
- Payment data (processed by our secure payment service provider)
- Browsing data: IP address, cookies, connection logs

3. Purposes of processing

The data collected is used for the following purposes:

- Management of bookings and performance of the contract of carriage
- Issuance of tickets and transport documents
- Customer relationship management and Customer Service
- Handling of complaints
- Compliance with legal and regulatory obligations (in particular maritime and customs)
- Commercial communications (newsletters, offers) subject to consent
- Improvement of services and user experience

4. Legal basis

The processing of the data is based, depending on the purpose, on:

- Performance of the contract of carriage (Art. 6.1.b GDPR)
- Compliance with legal obligations applicable to the maritime transport of passengers (Art. 6.1.c GDPR)
- The data subject's consent (Art. 6.1.a GDPR) for marketing communications
- The legitimate interest of Cors'Express (Art. 6.1.f GDPR) for the improvement of its services

5. Recipients of the data

Personal data is intended for the authorised internal services of Cors'Express and, to the extent necessary for the performance of services, for its suppliers, processors and authorised partners (payment service providers, port operators, maritime authorities, port agents). Cors'Express ensures that its partners comply with the requirements of the GDPR.

6. Retention periods

Data is retained for the period strictly necessary for the purpose of the processing, and for no longer than:

- Booking and travel data: 5 years from the last journey
- Accounting and tax data: 10 years (statutory obligation)
- Commercial prospecting data: 3 years from the last contact, or until consent is withdrawn
- Browsing data and cookies: maximum 13 months

7. Security

Cors'Express implements appropriate technical and organisational measures to ensure the security of personal data, in particular against loss, alteration, disclosure or unauthorised access. Payments are processed via a provider compliant with banking security standards (PCI-DSS).

8. Rights of data subjects

In accordance with the GDPR, you have the following rights in relation to your personal data:

- Right of access, rectification and erasure
- Right to restriction of and objection to processing
- Right to data portability
- Right to withdraw consent at any time
- Right to give instructions regarding the processing of your personal data after death, where applicable under French law
- Right to lodge a complaint with the competent supervisory authority (in France: CNIL, www.cnil.fr)

9. Exercising your rights

To exercise your rights, you may contact us by email at rgpd@corsexpress.com or by post to: Cors'Express S.A.S. — 7 rue Miot, 20200 Bastia, France. A copy of an identity document may be requested in order to verify your identity.

10. Amendments to the Policy

Cors'Express reserves the right to amend this Policy in order to reflect legislative, regulatory or technical developments. The applicable version is the one published on the Website at the date of consultation.