



I/We, _____ would like to close my/our account with Energy One Federal Credit Union. It is account number(s)

_____ savings / checking / all accounts
(Circle applicable)

Should any pending credits attempt to post after closing this account, I/we understand that they will be sent back to the sender. I/we will be responsible to contact the sender in obtaining the funds. I/we have contacted the payroll department to redirect any future deposits.

If any pending debits post after closing the account and the account incurs any fees, I/we will be held responsible for repayment of the debit and any fees associated with the debit. I/we will receive correspondence from Energy One to pay the debit and any fees associated with the debit.

All checks, ACH, Check Card/ATM card transactions have cleared. There are no pending transactions to post or debit against my account. I/we have handed over or cut up my/our Visa Debit Card or ATM card.

All loans which I/we am obligated to pay or have cosigned are paid in full. If I authorized Energy One to debit another financial institution to pay my loan, I have signed a new authorization to stop.

I/we have no pending payments in BillPayer (if enrolled).

I/we understand that online bank access will be terminated. I/we will not have access to my account via online bank or any online bank services such as e-statements (if enrolled).

Signature of member(s)

Date

Signature of employee

Date

To help improve our services and products, please let us know the reason(s) you are closing your account:

Can we call you for further clarification: Yes / No If yes, preferred phone #: _____