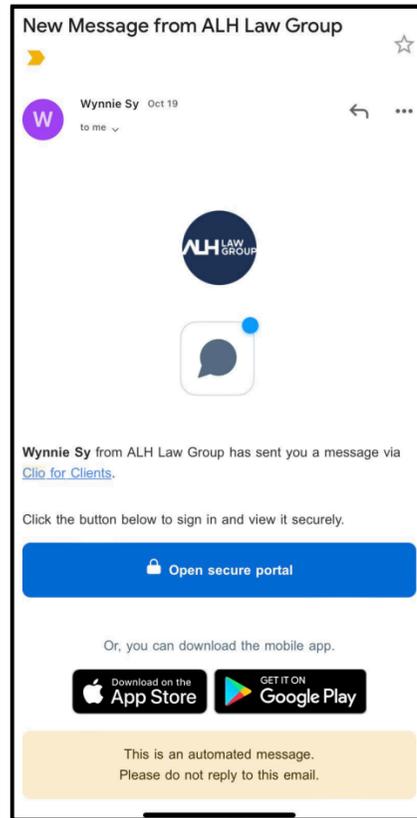


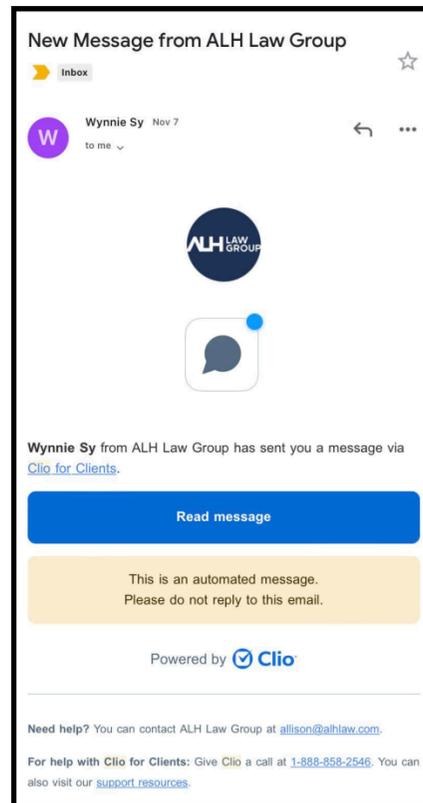


how to troubleshoot your clio client portal

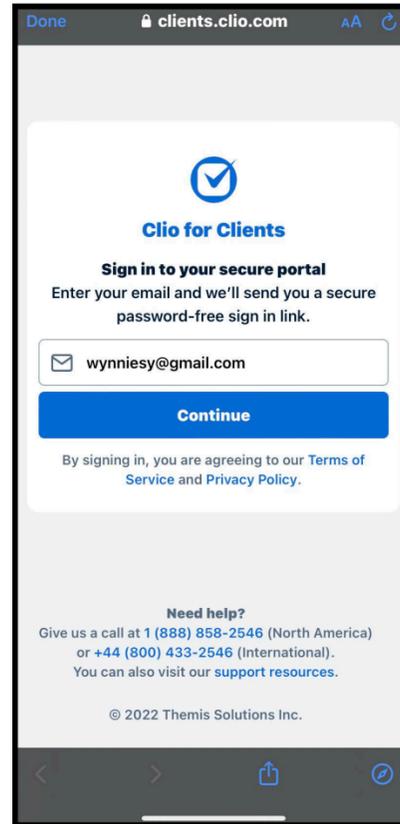


1

Click [read message] on the email you received.



You can get access to your portal from our first clio portal email. If the link has expired, we need to verify the email once again. To proceed, please follow these steps:

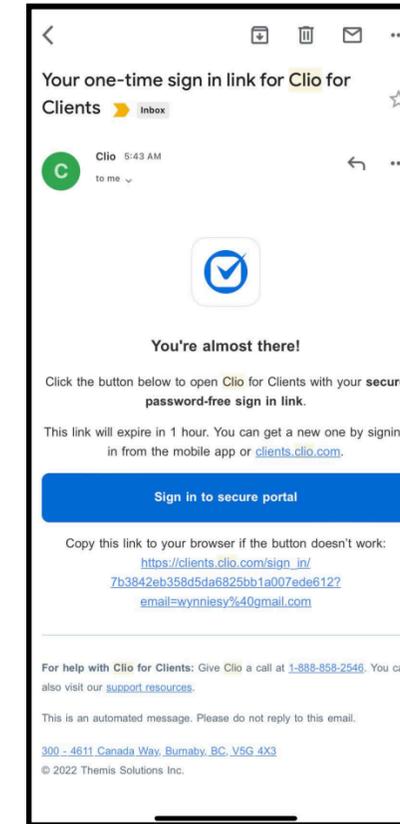
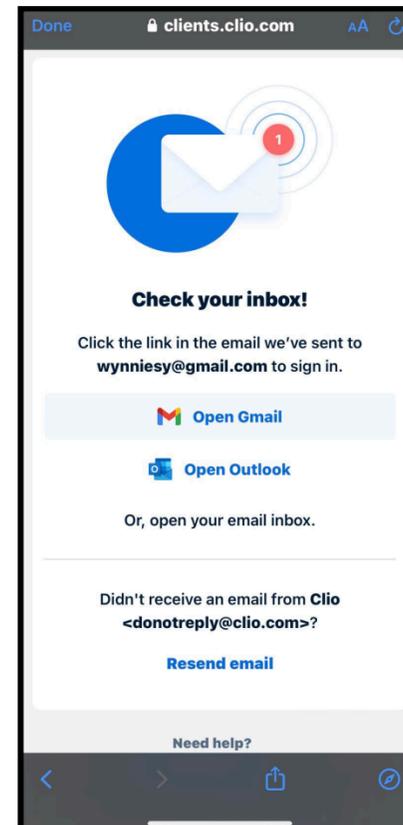


2

Click open with browser, a pop-up will appear for clio clients then click [continue].

3

Once [check your inbox] appears. Ignore this message, exit the browser, then go back to your email account.



You should receive an email "You're almost there!". Once this shows up click [Sign in to secure portal] .

4

5

After this, you should be able to see your portal.

