

Show it, or spell it out.

Two ways to tell Freed what a note should look like.

Templates

[My library](#)

Learned

Auto Learn on

EXAMPLE NOTE



Structured

4 subsections

SUBSECTIONS



	 Show it LEARNED	 Build it STRUCTURED
How you build it	You upload an Example Note , and Freed matches that format from then on.	You build it from bracketed instructions and per-subsection settings.
Does it adapt	Turn on Auto Learn , and your edits will continuously update the template. Or use Learn Format to make it adapt when you want.	Nothing shifts on its own — same inputs, same shape, every time. It changes when you change it, and not before.
Use it for	Everyday documentation that should sound like you wrote it. Notes whose shape is easier to demonstrate than describe.	Wording that has to appear exactly as written — consent language, attestations, signature blocks.
How content appears	Mirrors your Example Note, and content is flexible.	Wording is predefined. If you need more flexibility, go with Learned.

Not sure which you're in? Look at the color. Purple means Learned. Blue means Structured.

support@getfreed.ai

Your team has already built the template you need

Shared templates put your team's work in one library. Check it before you build anything.

Templates

My library

Team library

Phrases

Annual physical — SOAP

-
-

-
-

-

Shared by Dr. Nguyen

+ Add to my Library

Post-op follow-up

-
-
-

Your template

Visibility

Only me

Team



Borrow one

Templates → Team library. Everything your colleagues have shared. Click to preview, then **Add to my Library**.



Share yours back

Open the template and switch visibility at the bottom of the editor from **Only me** to **Team**. Templates you own only.



Make it yours first

You can't edit a teammate's template directly. Add it to your library, duplicate it, then edit the copy.



One thing to know

Auto Learn doesn't run on shared templates. Duplicate a borrowed one before you expect it to adapt.

Type less with Phrases

The text shortcuts you rely on in your EHR, now in Freed.

What it is

Phrases are customizable text shortcuts. For example, type `/pe` while editing your note in Freed and your full physical exam block drops in.

Jacob Rivera

Editing note

Context

Note

Instructions

SUBJECTIVE

OBJECTIVE

/pe |

/pe Physical exam

/pe-normal Normal physical exam

/pe-msk Musculoskeletal exam

ENTER

SUBJECTIVE

OBJECTIVE

Physical exam: Vitals stable, patient alert and in no acute distress.

Build your own

Templates → Phrases. No presets, no limit. Every phrase is one you wrote, in your words.

Pairs with dictation

Drop in a phrase to lay down the template, then dictate the specifics straight into the note.

Save minutes on every note

- `/normexam` Your normal physical exam template, ready to tweak.
- `/diabetes` Your standard diabetes counseling and follow-up plan.
- `/depression` PHQ-9 wording and the return-precautions you always give.

Clinical letters, instantly written for you

Referrals, sick notes, school letters — all from the visit you recorded.



Where to look

Click the + tab at the top of the visit, then select the type of letter you need.



What's in the dropdown

Referral letters

Sick notes

Return-to-work

Jury duty exemptions

School and sports clearances

Parking privileges

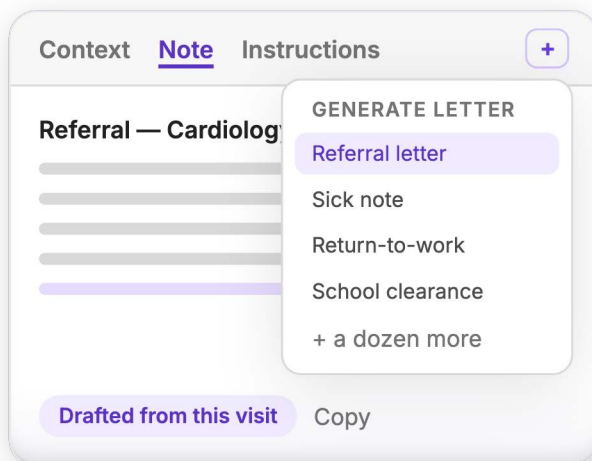
Pregnancy accommodations

Around a dozen more



Written in visit context

Pick a letter type and it's drafted in seconds from the visit details already in your note.



Patient instructions

Print or email next steps in plain language the patient will actually follow.



Need something that isn't in the list?

Ask **AI Chat** to draft a letter, from after-visit summaries to discharge plans to custom care-plans.



Everything is editable

Edit text directly to change it. Then use the copy button to copy the letter.

Level up your coding

ICD-10, CPT, and E/M — each one showing the line in your note that supports it.

Esther Hampton

Context Note Codes Instructions

CPT

99214

Established patient, moderate complexity

EVIDENCE

"Three chronic conditions addressed, metformin dose adjusted."

96127

Brief behavioral assessment

⇌ Switch to Time

ICD-10

E11.9

Type 2 diabetes mellitus

I10

Essential hypertension

G47.9

Sleep disorder, unspecified



Where to look

The **Codes** tab, 10–20 seconds after the note finishes.

What's there

ICD-10, CPT, and E/M codes, each with an **evidence snippet** from your note.

E/M, two ways

Switch between **MDM** and **time**, and expand the rationale.

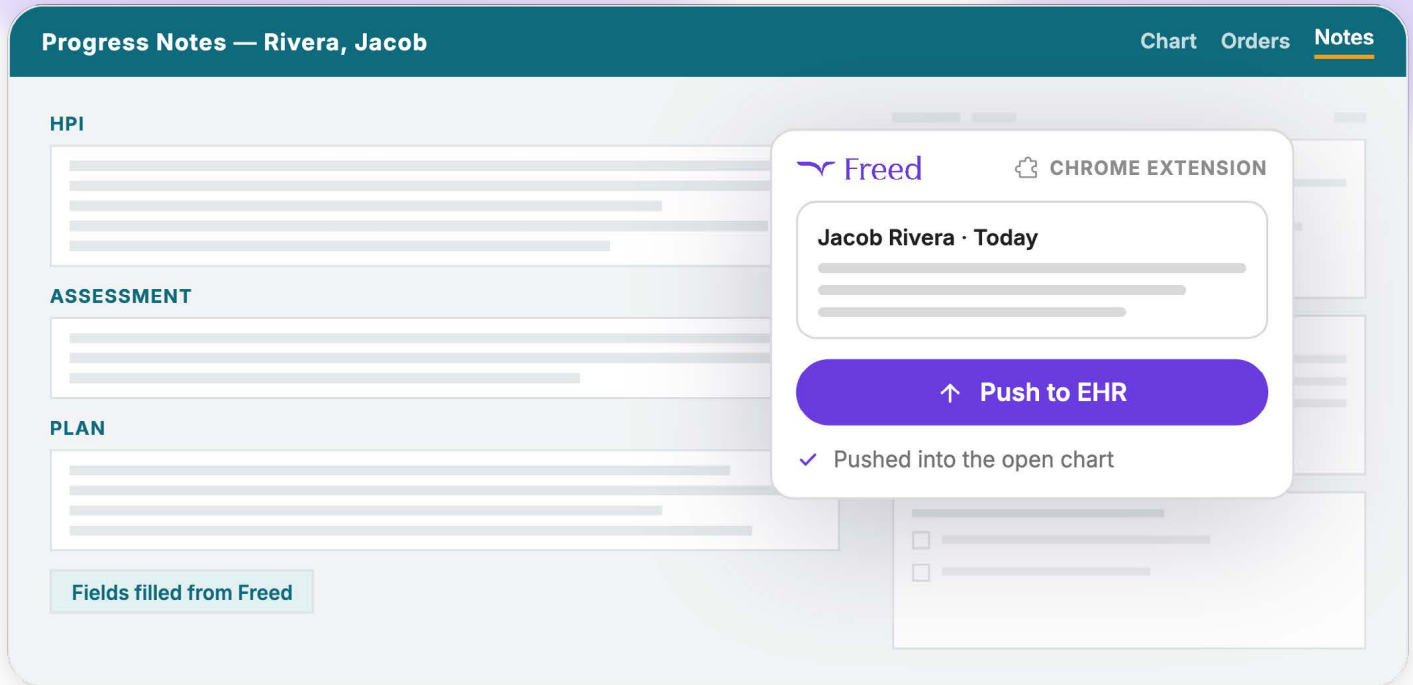
Flags and control

Ambiguity is flagged; nothing changes until you accept a suggestion.

 **PLEASE NOTE** CPT data is AMA-licensed, so a one-time opt-in asks for your name and practice location. Codes are informational — **final coding decisions are yours.**

Stop copy-pasting. Push.

One click drops your finished note from Freed straight into your EHR.



One-time setup

Install the Freed Chrome extension, then configure it from the web app under **Settings → EHR Integrations**.



Every visit after

Open your EHR in the browser and launch the extension. Open your patient's chart and click **Push to EHR**.



Landing in the wrong field?

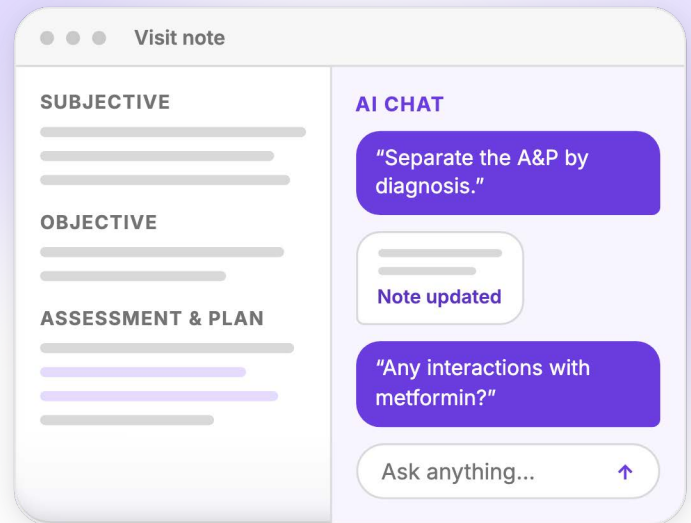
In Freed, edit one note so its section headers match your EHR's field labels, then click **Learn format** at the top of the visit and every future note follows suit.

< 5 min

That's the whole setup. Do it once and every note after that pushes in a single click — no more copy-pasting between tabs.

Go ahead, ask anything.

AI Chat sits on the right of every visit note, ready when you are.



Edit by asking

"Separate the Assessment and Plan by diagnosis."

"Make the HPI more concise."

It rewrites the note in place. No copying anything anywhere.



Ask a clinical question

"Latest AHA guidelines for hypertension?"

"Any interactions with metformin?"

Guidelines, protocols, interactions — answered with **Clinical Evidence** and linked citations.



Upload documents

"Summarize these labs."

"Add the lab results to the note."

Upload labs or documents. AI Chat summarizes them and adds what matters to the note.



Get patient insights

"What meds were discussed last time?"

"Summarize the last visit."

Context before you walk in, without scrolling through old notes.



TIP

Whatever you ask applies to the note and patient you're looking at. To work on someone else, open their note first.

Ask a clinical question. Get clinical evidence.

Ask the AI Chat anything and Freed answers with clinical evidence from the sources you already trust.

Jacob Rivera Visit note

SUBJECTIVE

ASSESSMENT & PLAN

Context Note Instructions

AI CHAT Sources

"Is this antibiotic safe with his current medications?"

Azithromycin and his current statin carry a moderate interaction risk ¹ — consider monitoring or an alternative macrolide ².

1 PubMed 2 ACC/AHA

"Latest AHA guidelines for hypertension?"

"First-line treatment for new AFib?"

Ask a clinical question... ↑



Where it is

Type or dictate your question **directly in the chat**, or choose a suggested question to get an answer, grounded in your patient's visit context.



Backed by evidence

Sourced from **50+ verified medical sources** including PubMed and ACC/AHA, with linked citations you can open and check.



GOOD TO KNOW

Your patient's PHI never leaves Freed when a clinical question is processed. Answers are presented within the patient's context, so you don't need to leave Freed either.