



Fire Safety Manager, Rounding & Project Risk Manager Case Study

Background

Jefferson Health is a leading non-profit, multistate health system headquartered in Philadelphia, Pennsylvania. It currently operates 18 hospitals across South Eastern Pennsylvania and South Jersey, which will increase with its merger with Lehigh Valley Health Network, increasing to 32 hospitals, making it the 15th largest non-profit academic health system in the U.S..

Annually, Jefferson Health manages over 8.8 million hospital and outpatient visits. The system includes over 50 outpatient and urgent care centers and has 10 Magnet®-designated hospitals. Jefferson Health is affiliated with Thomas Jefferson University, and its hospitals serve as teaching facilities for the university.

The organization is also home to the NCI-designated Sidney Kimmel Comprehensive Cancer Center, one of only 57 comprehensive cancer centers nationwide.

The Challenge

Over a decade ago, Jefferson Health digitized their rounding, PCRA, ICRA, ILSM, and later their fire drill and fire safety processes. They faced the common but cumbersome challenge of managing everything on paper — binders, sign-in sheets, observation forms, and manual work orders. While this traditional method had served its purpose in the past, it quickly became clear that the inefficiency of paper-based systems was creating unnecessary steps and slowing down vital processes.



Quick Facts

- ✓ Location: Philadelphia, PA
- ✓ Beds: 5,830
- ✓ Ownership: Non-Profit
- ✓ Type: Acute Care with Level 1 & 11 Trauma Centers & Rehabilitation
- ✓ System Size: 18 hospital campuses
- ✓ Solution Chosen: Fire Safety Manager, Rounding, & Project Risk Manager
- ✓ Customer Since: 2015





Tony Van Dyke, Enterprise Director of Environmental Health & Safety said, **"It used to be that a fire drill process had an observer in every unit who would fill out a form. It was the same as the observer form. They'd fill that out and fax that into our office. If there was a pile of papers on the floor in the morning from the fax machine, I knew there had been a fire drill. Then I was picking up 300 pages and putting them in the right order. That alone has been a huge time saver when we switched over."**

The frustration grew when regulatory surveys ignored the painstakingly compiled binders, highlighting how outdated the system had become. This sparked a desire for a modern, integrated solution where deficiencies identified during drills or rounding could automatically generate work orders — streamlining everything into a real-time, digital process. The push to leave behind the inefficiencies of the past and move into a smarter, more connected era ultimately led Jefferson Health to discover Soleran — thanks to a simple Google search.

"The top three things worth using Soleran are for elimination of paper, standardization (one database for all) especially if you're a larger organization, and then ease of interface with other systems."

- Tony Van Dyke, Enterprise Director of Environmental Health & safety

Solution & Performance

Jefferson Health's adoption of Soleran's Rounding, Project Risk Manager, and Fire Safety Manager applications marked a transformative shift from outdated, paper-heavy processes to a streamlined, digital solution that brought immediate and long term value. **"Less paper in general, sorting papers, creating binders. Using Soleran, for our process is simply second nature now,"** explained Dyke. **"The staff that's coming on now have never done a paper part of our process."** The Soleran platform not only eliminated the need for physical paperwork, but also introduced a centralized database where all fire drill records are stored, accessible, and standardized across the entire organization. For a growing system like Jefferson Health, this meant consistent documentation and compliance practices. Integration with existing systems was seamless, and the intuitive interface made adoption easy without reinventing internal processes. The time and efficiency savings were significant — even in ways the team hadn't initially realized. **"In some ways, it was time we didn't realize that we were losing until we had a better process,"** says Dyke. **"The top three things worth using Soleran are for elimination of paper, standardization (one database for all) especially if you're a larger organization, and then ease of interface with other systems."** Soleran's solution has become an invaluable part of their fire safety and compliance evolution.

Quick Facts

No. of Users

2,646

Fire Drills Completed
Last Year

186

Fire Drills Completed
All Time

1,388