Capital Planning Manager Case Study

Background

Hurley Medical Center is Flint, Michigan's only public hospital and a nationally recognized teaching hospital, serving as a vital regional medical hub since 1908. As a 432-bed facility, Hurley provides exceptional care through the region's only Level I Trauma Center for adults, Level II Pediatric Trauma Center, and Level III NICU and PICU. It is also home to the area's only Burn Unit and Genesee County's only Maternal-Fetal Medicine Program. Hurley's Emergency Department treats more than 80,000 patients annually. With strong academic partnerships including Michigan State University, University of Michigan, Mott Community College, and others, Hurley is committed to education, research, and innovation in healthcare.

The Challenge

Hurley Medical Center, a standalone teaching hospital, faced the challenge of managing an aging infrastructure.
With core buildings constructed in the 1930s and 1950 and much of the equipment nearing or beyond expected life cycles, the team needed a smarter way to plan for replacements. While some assets were technically still viable, they were increasingly costly to maintain - generating frequent work orders and driving up repair expenses. Hurley had been relying on spreadsheets to manage these decisions, which made it difficult to prioritize replacements or gain a clear view of hospitalwide needs.

Quick Facts

- Campus Location: Flint, MI
- Campus Beds: 432
- Ownership: Public, Non-Profit
- Type: Acute Care, Teaching Hospital
- Solutions Chosen: Capital Planning Manager, Work Orders, Rounding, Fire Safety Manager & Project Risk Manager (PCRA, ICRA, ILSM)
- Customer Since: 2017

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- Joe Hosler, Director of Facilities Management

Solution & Performance

The decision to adopt Soleran Healthcare's Capital Planning Manager has already proven to be a smart investment. The platform provides a centralized, data driven way to evaluate equipment condition, identify what's working and what's not, and confidently plan for future replacements - ensuring every capital investment supports long-term operational and clinical goals.

The ability to view an asset's full maintenance history at a glance makes justifying replacement decisions simple and data-backed.

Previously, capital planning involved managing a spreadsheet with around 50 items, which then had to be manually ranked - often with the understanding that only a fraction of the total request would be approved.

The goal was to consolidate all that information into a single, streamlined report for greater clarity and efficiency.

Rather than spending weeks sorting through spreadsheets and scattered data, they could easily run a report in a matter of minutes. With three key team members already using the system to rank and evaluate assets, other departments are starting to take notice of its value. The new system has significantly simplified the budgeting process. Now, budgets can be created and managed in one place throughout the year—eliminating the need to sift through countless spreadsheets and paper documents. Everything is centralized and easily accessible. The intuitive design of the software is a major advantage.

"It's a simple program to use," Hosler stated. "The reports are super cool. You can run them quickly, and they're reliable." The platform becomes indispensable during capital planning cycles, streamlining conversations around budgets and priorities. The software has quickly become a go-to resource. He added, ***"I always recommend Soleran. I'm sold."***