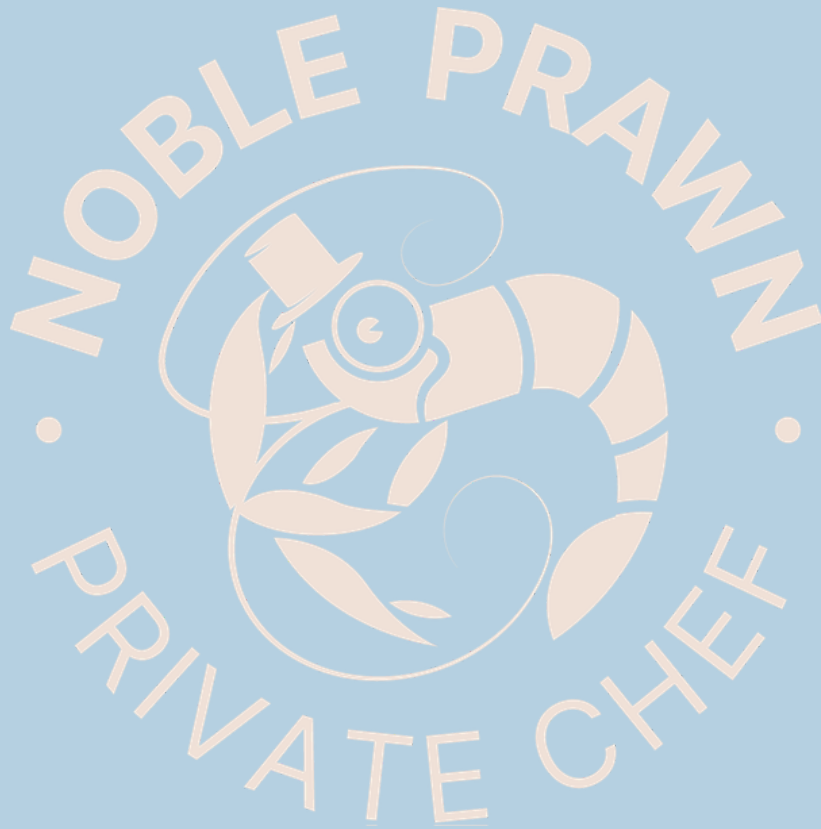


NOBLE PRAWN LTD.

Terms - provision of private chef services 2026-7



WWW.NOBLEPRAWN.COM



Statement of agreement

This Agreement sets out the terms on which you, the Client, and Noble Prawn Ltd. (the “Contractor”) shall work together. By proceeding with a booking, you confirm that you have read, understood, and agreed to these terms. If you do not agree to these terms, Noble Prawn Ltd. will be unable to accept or proceed with your booking.

This Agreement applies to all private chef event bookings, kitchen suppers, and edible products, and is entered into between you, the Client, and Noble Prawn Ltd., and is subject to the terms and conditions set out below.

Availability for in-person private chef experiences is confirmed upon enquiry. Once availability is confirmed, a £100 non-refundable date-holding deposit is required to secure your booking.

Following receipt of the date holding deposit, you will be invited to select from our menus.

Menu selections must be confirmed no later than six weeks prior to the event date for in person chef events. Full payment is required at the time of menu confirmation.

Kitchen supper menus require full payment in advance.

Any additional costs incurred on the date of the event, including but not limited to extended service time or additional staffing, will be invoiced separately following the event.

Lily Benbow
Director & Chef
Noble Prawn Ltd.
September 2026

Booking and payment

Booking & Payment

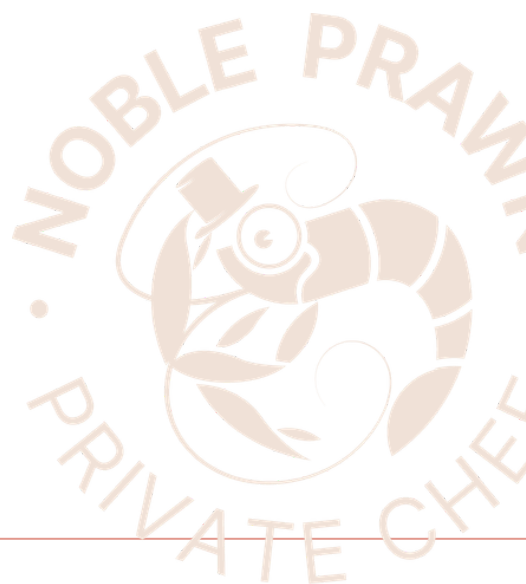
Upon written confirmation from Noble Prawn Ltd that your requested event date is available, a £100 non-refundable booking deposit is required to secure the date. No date will be held without receipt of this deposit.

Payment of the booking deposit constitutes acceptance of these Terms & Conditions.

Following payment of the booking deposit, you will be invited to select your menu, either from the Signature Dining Experience or a bespoke menu selection. Once menus, guest numbers, and associated costs have been agreed, a written quotation will be issued.

If you accept the quotation, an invoice for the full balance will be raised and issued by email no later than six weeks prior to the event date. Full payment is required no later than six weeks before the event date.

Failure to make payment by this deadline may result in cancellation of the booking, with all payments made remaining non-refundable. Final guest numbers and all dietary requirements and allergens must be confirmed at the time full payment is due.



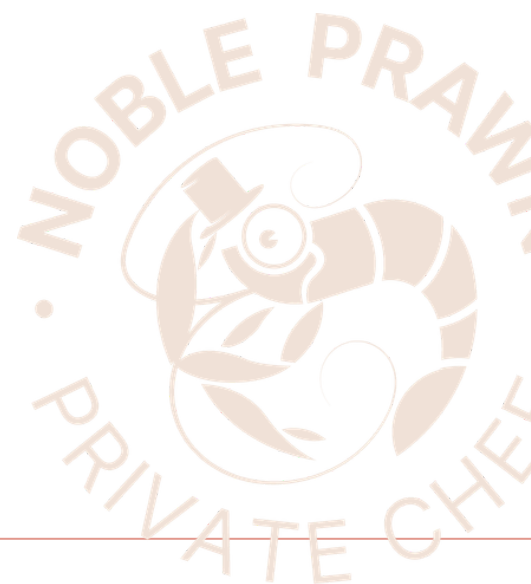
Minimum guest numbers



A **minimum guest number will be agreed** and confirmed at the time of booking and invoicing. This minimum number forms part of the contract and pricing structure. This minimum number will be clearly shown in the quote and subsequent invoice.

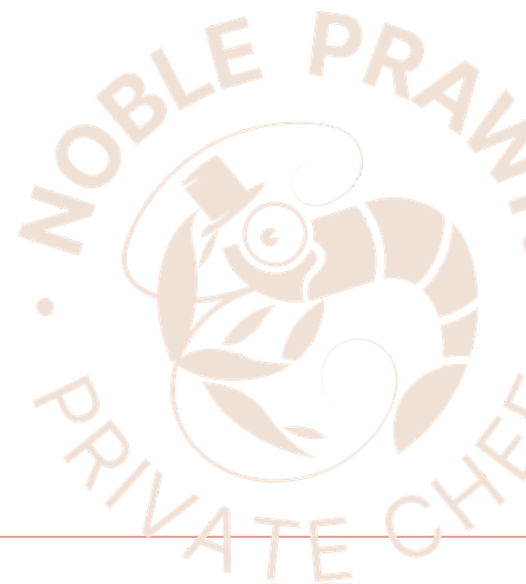
Please confirm final numbers at least 14 days before the event. Reductions before then are accepted, subject to the agreed minimum charge.

If numbers fall after that date, we will review the charge fairly, taking account of work and costs already committed, such as administration, chef menu planning, food orders and preparation of dishes or components, including sauce bases and sorbets. We will also account for any costs we can avoid. Additional guests are subject to availability and must be paid for before the event.



Additional costs

Any **additional costs** incurred beyond the agreed quotation, including but not limited to additional staff hours or services requested during the event, will be **invoiced post-event and are payable upon receipt**.



Cancellation by client



Booking deposit and cancellation

A £100 deposit secures your event date and is credited towards your final bill. If you need to cancel, please tell us in writing. The deposit will count towards any cancellation charge; it will not be charged twice.

Notice before the event - Maximum cancellation charge

More than 28 days - Up to £100

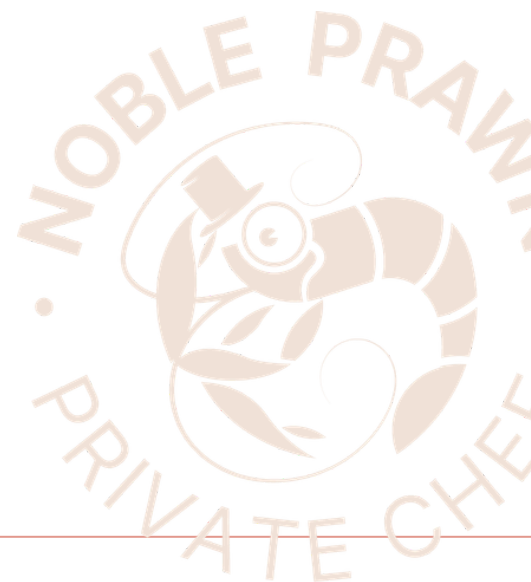
15–28 days - Up to 25% of the agreed booking price

8–14 days - Up to 50% of the agreed booking price

7 days or fewer - Up to 75% of the agreed booking price

We reserve your date exclusively and may decline other enquiries for it. Any cancellation charge will reflect our reasonable loss, which may include administration, chef menu planning, food orders, advance preparation, staffing commitments and profit lost if we cannot replace your booking. We will take account of costs saved or recovered, charge less than the maximum where appropriate, and refund any excess already paid.

If you need to change your date, we will do our best to find a mutually suitable alternative. If we agree a new date, any money already paid will be transferred to the rescheduled booking. If no new date is agreed, our cancellation terms will apply, including any refund due.



Cancellation by Noble prawn Ltd



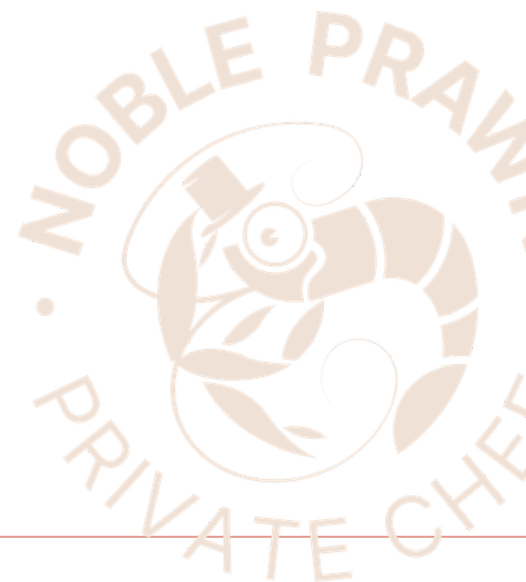
Noble Prawn Ltd reserves the right to cancel the booking due to circumstances beyond its reasonable control, including but not limited to illness, injury, force majeure events, or circumstances that make it unsafe or impractical to proceed.

In the event of cancellation by Noble Prawn Ltd:

- All payments made by the Client will be **refunded in full, including the booking deposit**, or
- Where possible and agreed, the event may be **rescheduled to a mutually convenient alternative date**.

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Liability in such circumstances shall be limited to the total amount paid by the Client. Noble Prawn Ltd shall **not be liable for any consequential or indirect losses**.



Key booking information

Key Booking Information – In-Person Private Chef Events & Kitchen suppers

Supplier: Noble Prawn Ltd

Service: In-person private chef dining experiences and/or Kitchen suppers on a specific date

Booking & Deposit

- A £100 non-refundable booking deposit is required to secure your event date.
- No date is held without receipt of this deposit.
- Payment of the deposit confirms acceptance of our Terms & Conditions.

Menu Selection

- Final menus and pricing are agreed in writing before invoicing.

Payment terms

The balance is due six weeks before the event. If it remains unpaid after a reminder and reasonable time to pay, we may cancel the booking in writing. Our cancellation terms will then apply, with any refund due paid to you.

Payment is by payment links/bank transfer or another method shown on your invoice. We do not accept cash.

Minimum Guest Numbers

- The minimum guest number and corresponding minimum charge will be confirmed when you book. The minimum charge remains payable if fewer guests attend. Any request to reduce the booking will be handled under our guest number and cancellation terms.

Guest Numbers & Allergens

- Final guest numbers and all dietary requirements/allergens must be confirmed at least six (6) weeks before the event.
- Guest numbers may increase subject to availability and must be paid in full in advance.
- Please tell us of any reduction in guest numbers at least 14 days before the event. The agreed minimum charge will still apply; later reductions will be reviewed under our cancellation terms.

Cancellations by the Client

- Refer to our cancellation policy above.
- Cancellations must be made in writing.

Cancellations by Noble Prawn Ltd

- In the unlikely event that we cancel due to circumstances beyond our control, all payments will be refunded in full or the event rescheduled by agreement.
- Liability is limited to the amount paid.

Additional Costs

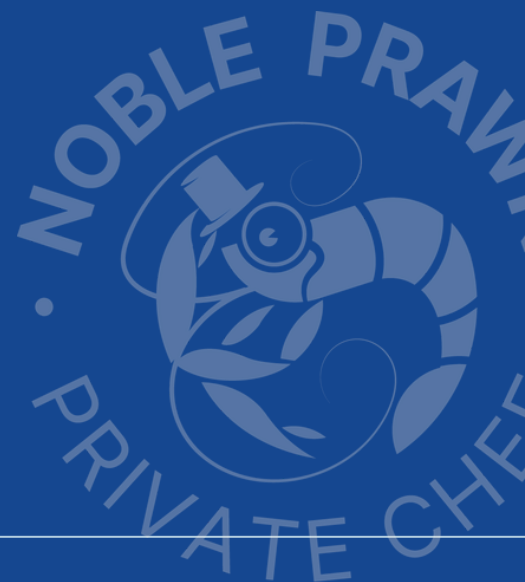
- Any additional services or staff hours requested beyond the agreed quotation will be invoiced separately after the event.

Your Legal Rights

- These terms comply with UK consumer law.
- Your statutory rights are not affected.
- As your catering is booked for a specific date, the statutory 14-day cooling-off right does not apply. You may still cancel under the cancellation terms above. This does not affect your other legal rights.

General

- All payment refunds are subject our to cancellation policy
- Cash payments or refunds are not accepted /given.
- Payment of the booking deposit constitutes acceptance of these Terms & Conditions.
- All invoices will be issued via Xero, Noble prawn ltd accounting application.
- Payments can be made via all major credit/debit cards in the links provided.
- If booking through the Noble prawn e-commerce website then payment can be made directly via the website.
- Receipts will be provided for all payments.
- Any refunds will be made via the Noble prawn ltd bank account.
- Cash refunds will not be made in any circumstance.
- The terms apply equally to all kitchen suppers.
- Separate terms of agreement apply to overseas bookings.
- In the event of non-payment, we reserve the right to recover outstanding sums and associated reasonable costs through lawful debt recovery or legal action.

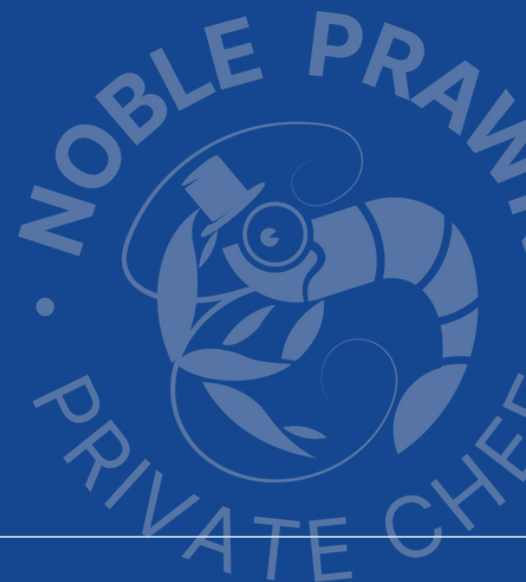


Statutory Compliance

Statutory Compliance

These Terms & Conditions are governed by and construed in accordance with the laws of England and Wales and are drafted to comply with applicable UK consumer and contract legislation, including but not limited to the Consumer Rights Act 2015 and the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

Nothing in these Terms shall affect the Client's statutory rights. Where services are supplied for a specific date or period, the statutory right to cancel does not apply once the booking has been confirmed and the service preparations have commenced.



Legal framework

UK Legal Framework & Statutes

1. Consumer Rights Act 2015
2. Fairness, transparency, and prominence of consumer contract terms
3. Lawful use of deposits, cancellation terms, and minimum charges
4. Competition and Markets Authority (CMA) Guidance on Consumer Contracts
5. Fair cancellation policies
6. Retention of payments where proportionate to loss
7. Contract Law (Common Law – England & Wales)
8. Offer, acceptance, consideration, and intention to create legal relations
9. Enforceability of written and email-based agreements
10. Unfair Contract Terms Act 1977 (limited application)
11. Reasonableness of liability limitations (primarily business-to-business, but relevant contextually)
12. Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013
13. Pre-contract information requirements
14. Lawful exclusion of cancellation rights for services provided on a specific date
15. Law of Penalties (Common Law – Cavendish Square Holding BV v Makdessi [2015])
16. Distinction between enforceable deposits and unlawful penalties
17. Supply of Goods and Services Act 1982 (where applicable)
18. Reasonable care and skill in service provision (largely superseded but still referenced in services context)

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