

Supporting Staff Safety & Streamlining Time Studies at Memorial Community Hospital

Memorial Community Hospital (MCH) is a critical access hospital in Blair, Nebraska, located just north of Omaha. With a staff of 320, MCH provides inpatient and outpatient services, specialty care, and behavioral health.

THE CHALLENGE

► Manual Time Studies in the ED

Emergency Department providers were required to complete manual time studies, a task that was often deprioritized and difficult to audit afterward.

► Staff Safety Gaps

Despite updates to policies and infrastructure, staff still lacked a reliable way to quickly call for help, especially in patient rooms or when working alone.

THE SOLUTION

With one integrated, facility-wide solution from VersaBadge, MCH was able to:

► Automate ED Time Studies

Eliminate manual data collection by providers through passive, real-time tracking, resulting in accurate, audit-ready information for the cost report.

► Enhance Safety with Wearable Duress Alerting

Equip frontline staff with a discreet panic button on their badge, enabling faster intervention to de-escalate potentially dangerous events.

"I'd recommend VersaBadge to any of my critical access hospital colleagues—small or large... The program is easy to manage, even for a small IT team."

*Manuela Banner, RN, MHA, FACHE
MCH President & CEO*

THE IMPACT

Implementing VersaBadge helped MCH address key operational and safety needs, resulting in:

► Stronger Reporting & Compliance

Automated time studies produce accurate, defensible data, reducing administrative workload and supporting cost report optimization.

► Improved Safety & Staff Confidence

The duress alert system helps staff feel supported and secure, contributing to retention and workplace well-being.