

LEGAL NOTICE AND GENERAL TERMS OF USE OF THE WEBSITE

www.autocaresconfortbus.com

I. GENERAL INFORMATION

In compliance with the duty of information established in Law 34/2002 of 11 July on Information Society Services and Electronic Commerce (LSSI-CE), the following general information regarding this website is provided:

Ownership of this website, www.autocaresconfortbus.com (hereinafter, the Website), is held by: Confort Bus Cataluña, s.l. (hereinafter, The Owner), with DNI: B59743583, whose contact details are:

Address:

[C/. Felip li, 23 - Entresuelo 3ª](#)

[08027 Barcelona \(Barcelona\)](#)

Contact telephone: [639 178 681](#)

Contact email: jordi@autocaresconfortbus.com

II. GENERAL TERMS AND CONDITIONS OF USE

Purpose of the terms: The Website

The purpose of these General Terms and Conditions of Use (hereinafter, the Terms) is to regulate access to and use of the Website. For the purposes of these Terms, the Website shall be understood to comprise: the external appearance of the screen interfaces, both static and dynamic, namely the navigation tree; all elements integrated into both the screen interfaces and the navigation tree (hereinafter, the Contents); and any online services or resources which, where applicable, may be offered to Users (hereinafter, the Services).

The Owner reserves the right to modify, at any time and without prior notice, the presentation and configuration of the Website and of the Contents and Services that may be incorporated therein. The User acknowledges and accepts that The Owner may at any time interrupt, disable and/or cancel any of these elements integrated into the Website, or access to them.

Access to the Website by the User is open and, as a general rule, free of charge, without the User having to provide any consideration in order to enjoy it, except for the cost of connection through the telecommunications network supplied by the access provider contracted by the User.

Use of some of the Contents or Services of the Website may require the prior subscription or registration of the User.

The User

Access to, browsing and use of the Website, as well as any spaces enabled for interaction between Users, and between the User and The Owner, such as comments and/or blogging areas, confers the status of User. Therefore, from the moment browsing of the Website begins, all the Terms set out herein are accepted, as well as any subsequent amendments, without prejudice to the application of any applicable mandatory legal regulations in each case. Given the importance of the foregoing, the User is advised to read them each time they visit the Website.

The Website of The Owner provides a wide variety of information, services and data. The User assumes responsibility for making proper use of the Website. This responsibility shall extend to:

- ✓ Use of the information, Contents and/or Services and data offered by The Owner without breaching these Terms, the Law, morality or public order, or in any other way that may infringe the rights of third parties or the proper functioning of the Website.
- ✓ The truthfulness and lawfulness of the information provided by the User in the forms made available by The Owner for access to certain Contents or Services offered by the Website. In any event, the User shall immediately notify The Owner of any event that allows the improper use of the information registered in such forms, such as, but not limited to, theft, loss or unauthorised access to identifiers and/or passwords, in order to proceed with their immediate cancellation.

The Owner reserves the right to remove any comments and contributions that breach the law, respect for human dignity, that are discriminatory, xenophobic, racist, pornographic, spam, that offend against youth or childhood, public order or security, or that, in its opinion, are not suitable for publication.

In any case, The Owner shall not be responsible for the opinions expressed by Users through comments or other blogging or participation tools that may exist.

Mere access to this Website does not establish any type of commercial relationship between The Owner and the User.

The User declares that they are of legal age and have sufficient legal capacity to be bound by these Terms. Therefore, this Website of The Owner is not aimed at minors. The Owner declines any liability for failure to comply with this requirement.

The Website is primarily aimed at Users residing in Spain. The Owner does not guarantee that the Website complies with the laws of other countries, either wholly or partially. If the User resides or is domiciled elsewhere and decides to access and/or browse the Website, they do so at their own responsibility and must ensure that such access and browsing comply with the local legislation applicable to them, with The Owner assuming no liability arising from such access.

III. ACCESS TO AND BROWSING OF THE WEBSITE: EXCLUSION OF WARRANTIES AND LIABILITY

The Owner does not guarantee the continuity, availability and usefulness of the Website, or of the Contents or Services. The Owner will make every effort to ensure the proper functioning of the Website; however, it neither accepts responsibility nor guarantees that access to this Website will be uninterrupted or error-free.

Nor does it accept responsibility or guarantee that the content or software that may be accessed through this Website is error-free or will not cause damage to the User's computer system (software and hardware). Under no circumstances shall The Owner be liable for any losses, damages or harm of any kind arising from access to, browsing and use of the Website, including, but not limited to, those caused to computer systems or those resulting from the introduction of viruses.

The Owner is also not responsible for any damage that may be caused to Users through improper use of this Website. In particular, it shall not be responsible in any way for telecommunications outages, interruptions, failures or defects that may occur.

IV. PRIVACY AND DATA PROTECTION POLICY

In accordance with the provisions of current legislation, The Owner undertakes to adopt the necessary technical and organisational measures, according to the level of security appropriate to the risk of the data collected.

Laws incorporated into this privacy policy

This privacy policy is adapted to the current Spanish and European regulations on the protection of personal data on the internet. Specifically, it complies with the following regulations:

- Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR).
- Organic Law 3/2018 of 5 December on the Protection of Personal Data and Guarantee of Digital Rights (LOPD-GDD).
- Royal Decree 1720/2007 of 21 December approving the Regulation implementing Organic Law 15/1999 of 13 December on the Protection of Personal Data (RDLOPD).
- Law 34/2002 of 11 July on Information Society Services and Electronic Commerce (LSSI-CE).

Identity of the controller of the personal data

The controller of the personal data collected on www.autocaresconfortbus.com is: The Owner, with NIF: B59743583 (hereinafter also the Data Controller). Its contact details are as follows:

Address:

C/. Felip Ii, 23 - Entresuelo 3ª

08027 Barcelona (Barcelona)

Contact telephone: 639 178 681

Contact email: jordi@autocaresconfortbus.com

Personal Data Register

In compliance with the provisions of the GDPR and the LOPD-GDD, we inform you that the personal data collected by The Owner through the forms provided on its pages shall be incorporated into and processed in our files in order to facilitate, streamline and fulfil the commitments established between The Owner and the User, or to maintain the relationship established in the forms completed by the latter, or to respond to a request or query. Likewise, in accordance with the provisions of the GDPR and the LOPD-GDD, unless the exception provided for in Article 30.5 of the GDPR applies, a record of processing activities is maintained, specifying, according to their purposes, the processing activities carried out and the other circumstances established in the GDPR.

Principles applicable to the processing of personal data

The processing of the User's personal data shall be subject to the following principles set out in Article 5 of the GDPR:

- **Principle of lawfulness, fairness and transparency:** the User's consent shall be required at all times, after completely transparent information has been provided regarding the purposes for which the personal data are collected.
- **Principle of purpose limitation:** personal data shall be collected for specified, explicit and legitimate purposes.
- **Principle of data minimisation:** the personal data collected shall be only those strictly necessary in relation to the purposes for which they are processed.
- **Principle of accuracy:** personal data must be accurate and kept up to date at all times.
- **Principle of storage limitation:** personal data shall be kept only in a form that permits identification of the User for as long as necessary for the purposes of their processing.
- **Principle of integrity and confidentiality:** personal data shall be processed in such a way as to ensure their security and confidentiality.
- **Principle of accountability:** the Data Controller shall be responsible for ensuring that the above principles are complied with.

Categories of personal data

The categories of data processed by The Owner are solely identification data. Under no circumstances are special categories of personal data processed within the meaning of Article 9 of the GDPR.

Legal basis for the processing of personal data

The legal basis for the processing of personal data is consent. The Owner undertakes to obtain the User's express and verifiable consent for the processing of their personal data for one or more specific purposes.

The User shall have the right to withdraw their consent at any time. It shall be as easy to withdraw consent as to give it. As a general rule, withdrawal of consent shall not affect use of the Website.

On occasions when the User must or may provide their data through forms to make enquiries, request information or for reasons related to the content of the Website, the User shall be informed if completion of any of them is mandatory because such data are essential for the proper performance of the operation carried out.

Purposes of processing for which the personal data are intended

Personal data are collected and managed by The Owner for the purpose of facilitating, streamlining and fulfilling the commitments established between the Website and the User, or maintaining the relationship established in the forms completed by the latter, or responding to a request or query.

Likewise, the data may be used for commercial purposes involving personalisation, operational and statistical activities, and activities inherent to the corporate purpose of The Owner, as well as for the extraction and storage of data and marketing studies in order to adapt the Content offered to the User, and to improve the quality, operation and browsing of the Website.

At the time the personal data are obtained, the User shall be informed of the specific purpose or purposes of the processing for which the personal data will be used; that is, of the use or uses that will be made of the information collected.

Personal data retention periods

Personal data shall be retained only for the minimum time necessary for the purposes of their processing and, in any event, only for the following period: 2 years, or until the User requests their erasure.

At the time the personal data are obtained, the User shall be informed of the period for which the personal data will be retained or, where this is not possible, the criteria used to determine that period.

Recipients of personal data

The User's personal data shall not be shared with third parties.

In any event, at the time the personal data are obtained, the User shall be informed of the recipients or categories of recipients of the personal data.

Personal data of minors

In accordance with Articles 8 of the GDPR and 13 of the RDLOPD, only persons over 14 years of age may lawfully give their consent to the processing of their personal data by The Owner. If the person is under 14 years of age, the consent of their parents or guardians shall be required for the processing, and it shall only be considered lawful to the extent that they have authorised it.

Secrecy and security of personal data

The Owner undertakes to adopt the necessary technical and organisational measures, according to the level of security appropriate to the risk of the data collected, so as to guarantee the security of personal data and prevent the accidental or unlawful destruction, loss or alteration of personal data transmitted, stored or otherwise processed, or unauthorised disclosure of or access to such data.

The Website has an SSL (Secure Socket Layer) certificate, which ensures that personal data are transmitted securely and confidentially, since the transmission of data between the server and the User, and vice versa, is fully encrypted.

However, because The Owner cannot guarantee the invulnerability of the internet or the total absence of hackers or others fraudulently accessing personal data, the Data Controller undertakes to notify the User without undue delay when a personal data security breach occurs that is likely to result in a high risk to the rights and freedoms of natural persons. In accordance with Article 4 of the GDPR, a personal data breach is understood to mean any breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored or otherwise processed.

Personal data shall be treated as confidential by the Data Controller, who undertakes to inform and to ensure, by means of a legal or contractual obligation, that such confidentiality is respected by its employees, associates and any person to whom it makes the information accessible.

Rights arising from the processing of personal data

The User has rights in relation to The Owner and may therefore exercise the following rights recognised in the GDPR before the Data Controller:

- ✓ **Right of access:** This is the User's right to obtain confirmation as to whether or not The Owner is processing their personal data and, where this is the case, to obtain information about their specific personal data and the processing that The Owner has carried out or is carrying out, as well as, among other things, any available information on the origin of such data and the recipients of the communications made or planned in relation to them.
- ✓ **Right to rectification:** This is the User's right to have their personal data modified when they are inaccurate or, taking into account the purposes of the processing, incomplete.

- ✓ **Right to erasure ("the right to be forgotten"):** This is the User's right, provided that current legislation does not establish otherwise, to obtain the erasure of their personal data when they are no longer necessary for the purposes for which they were collected or processed; when the User has withdrawn consent to the processing and there is no other legal basis for it; when the User objects to the processing and there is no other legitimate reason to continue it; when the personal data have been unlawfully processed; when the personal data must be erased in compliance with a legal obligation; or when the personal data have been obtained as a result of a direct offer of information society services to a child under 14 years of age. In addition to erasing the data, the Data Controller, taking into account the available technology and the cost of implementation, shall take reasonable measures to inform the controllers that are processing the personal data of the data subject's request for erasure of any link to those personal data.
- ✓ **Right to restriction of processing:** This is the User's right to restrict the processing of their personal data. The User has the right to obtain restriction of processing where they contest the accuracy of their personal data; where the processing is unlawful; where the Data Controller no longer needs the personal data, but the User needs them for the establishment, exercise or defence of claims; and where the User has objected to processing.
- ✓ **Right to data portability:** Where processing is carried out by automated means, the User shall have the right to receive from the Data Controller their personal data in a structured, commonly used and machine-readable format, and to transmit them to another controller. Where technically feasible, the Data Controller shall transmit the data directly to that other controller.
- ✓ **Right to object:** This is the User's right to prevent the processing of their personal data from being carried out or to have such processing ceased by The Owner
- ✓ **Right not to be subject to a decision based solely on automated processing, including profiling:** This is the User's right not to be subject to an individualised decision based solely on the automated processing of their personal data, including profiling, unless current legislation provides otherwise.

Accordingly, the User may exercise their rights by means of written communication addressed to the Data Controller with the reference "GDPR-www.autocaresconfortbus.com", specifying:

- The User's first name and surname(s) and a copy of their DNI. In cases where representation is permitted, identification by the same means of the person representing the User shall also be necessary, as well as the document proving such representation. The photocopy of the DNI may be replaced by any other legally valid means proving identity.
- Request with the specific reasons for the application or information to which access is sought.
- Address for notification purposes.
- Date and signature of the applicant.
- Any document that supports the request made.

This request and any other attached document may be sent to the following address and/or email address:

Address:

[C/. Felip li, 23 - Entresuelo 3ª](#)

[08027 Barcelona \(Barcelona\)](#)

Contact email: jordi@autocaresconfortbus.com

Links to third-party websites

The Website may include hyperlinks or links that allow access to third-party websites other than those of The Owner and which are therefore not operated by The Owner. The owners of such websites shall have their own data protection policies and shall, in each case, be responsible for their own files and their own privacy practices.

Complaints before the supervisory authority

If the User considers that there is a problem or breach of current regulations in the way their personal data are being processed, they shall have the right to effective judicial protection and to lodge a complaint with a supervisory authority, in particular in the State in which they have their habitual residence, place of work or place of the alleged breach. In the case of Spain, the supervisory authority is the Spanish Data Protection Agency (<http://www.agpd.es>).

Acceptance and changes to this privacy policy

The User must have read and agree to the terms regarding the protection of personal data contained in this Privacy Policy, and must accept the processing of their personal data so that the Data Controller may proceed with such processing in the manner, for the periods and for the purposes indicated. Use of the Website implies acceptance of its Privacy Policy.

The Owner reserves the right to amend its Privacy Policy at its own discretion, or as a result of a legislative, jurisprudential or doctrinal change by the Spanish Data Protection Agency. Changes or updates to this Privacy Policy shall not be explicitly notified to the User. The User is advised to consult this page periodically to keep informed of the latest changes or updates.

This Privacy Policy was updated on 13 February 2026 to adapt it to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR), and to Organic Law 3/2018 of 5 December on the Protection of Personal Data and Guarantee of Digital Rights (LOPD)

V. COOKIES POLICY

Access to this Website may involve the use of cookies. Cookies are small amounts of information stored in the browser used by each User - on the different devices they may use to browse - so that the server remembers certain information which will later be read only

by the server that implemented it. Cookies facilitate browsing, make it more user-friendly and do not damage the browsing device.

Cookies are automatic procedures for collecting information relating to the preferences set by the User during their visit to the Website in order to recognise them as a User and personalise their experience and use of the Website; they may also, for example, help to identify and resolve errors.

The information collected through cookies may include the date and time of visits to the Website, the pages viewed, the time spent on the Website and the sites visited immediately before and after it. However, no cookie allows it to contact the User's telephone number or any other means of personal contact. No cookie can extract information from the User's hard drive or steal personal information. The only way for the User's private information to become part of the Cookie file is for the User personally to provide that information to the server.

Cookies that make it possible to identify a person are considered personal data. Therefore, the Privacy Policy described above shall apply to them. In this regard, the User's consent shall be required for their use. This consent shall be communicated on the basis of a genuine choice, offered through an affirmative and positive decision, before the initial processing, removable and documented.

First-party cookies

These are cookies sent to the User's computer or device and managed exclusively by The Owner for the better functioning of the Website. The information collected is used to improve the quality of the Website and its Content and the User's experience. These cookies make it possible to recognise the User as a returning visitor to the Website and to adapt the content in order to offer them content that matches their preferences.

The entity or entities responsible for supplying cookies may transfer this information to third parties, provided that this is required by law or that a third party processes such information for those entities.

Social media cookies

The Owner includes social media plugins that allow access to them from the Website. For this reason, social media cookies may be stored in the User's browser. The owners of such social media networks have their own data protection and cookies policies and are, in each case, responsible for their own files and privacy practices. The User should refer to them to find out about such cookies and, where applicable, the processing of their personal data. For information purposes only, the links where these privacy and/or cookies policies can be consulted are set out below:

Facebook: <https://www.facebook.com/policies/cookies/>

X: <https://x.com/es/privacy>

Instagram: <https://help.instagram.com/1896641480634370?ref=ig>

Youtube: <https://policies.google.com/privacy?hl=es-419&gl=mx>

Google+: <https://policies.google.com/technologies/cookies?hl=es>

Pinterest: <https://policy.pinterest.com/es/privacy-policy>

LinkedIn: <https://www.linkedin.com/legal/cookie-policy?trk=hp-cookies>

Tik Tok: <https://www.tiktok.com/legal/page/eea/privacy-policy/es>

Disable, reject and delete cookies

The User may disable, reject and delete cookies - wholly or partially - installed on their device through their browser settings (including, for example, Edge, Chrome, Firefox, Safari and Explorer). In this regard, the procedures for rejecting and deleting cookies may differ from one internet browser to another. Consequently, the User should refer to the instructions provided by the internet browser they are using. If the User rejects the use of cookies - wholly or partially - they may continue to use the Website, although their use of some of its features may be limited.

Changes to the Cookies Policy

The Website's Cookies Policy may change or be updated, and it is therefore advisable for the User to review this policy each time they access the Website in order to be properly informed about how and why we use cookies.

VI. LINKS POLICY

The User is informed that the Website of The Owner provides or may provide Users with means of linking (such as, among others, links, banners, buttons), directories and search engines that allow Users to access websites belonging to and/or managed by third parties.

The purpose of installing these links, directories and search engines on the Website is to facilitate Users' search for and access to information available on the internet, without this being considered a suggestion, recommendation or invitation to visit them.

The Owner does not offer or market, either itself or through third parties, the products and/or services available on such linked sites. Likewise, it shall not guarantee the technical availability, accuracy, truthfulness, validity or legality of third-party sites to which access may be gained through the links.

The Owner shall under no circumstances review or control the content of other websites, nor does it approve, examine or adopt as its own the products and services, content, files or any other material existing on the linked sites referred to.

The Owner assumes no liability for any damages or losses that may arise from access to, use of, quality or legality of the contents, communications, opinions, products and services of websites not managed by The Owner and linked on this Website.

The User or third party who creates a hyperlink from a web page of another, different website to the Website of The Owner must be aware that:

The reproduction - in whole or in part - of any of the Contents and/or Services of the Website is not permitted without the express authorisation of The Owner.

Nor is any false, inaccurate or incorrect statement about the Website of The Owner, or about its Contents and/or Services, permitted.

Except for the hyperlink, the website on which such hyperlink is established shall not contain any element of this Website that is protected as intellectual property under the Spanish legal system, unless expressly authorised by The Owner.

The establishment of the hyperlink shall not imply the existence of any relationship between the recipient of the link and The Owner of the website from which it is made, nor The Owner's knowledge and acceptance of the contents, services and/or activities offered on that website, and vice versa.

VII. INTELLECTUAL AND INDUSTRIAL PROPERTY

The Owner, either directly or as an assignee, owns all intellectual and industrial property rights in the Website, as well as in the elements contained therein (by way of example and not limitation: images, sound, audio, video, software or texts, trademarks or logos, colour combinations, structure and design, selection of materials used, computer programs necessary for its operation, access and use, etc.). Consequently, they are works protected as intellectual property by the Spanish legal system, with both Spanish and EU regulations in this field, as well as international treaties on the subject signed by Spain, being applicable to them.

All rights reserved. Pursuant to the provisions of the Intellectual Property Law, the reproduction, distribution and public communication, including the making available modality, of all or part of the contents of this website for commercial purposes, in any medium and by any technical means, are expressly prohibited without the authorisation of The Owner.

The User undertakes to respect the intellectual and industrial property rights of The Owner. The User may view the elements of the Website or even print, copy and store them on the hard drive of their computer or on any other physical medium, provided that this is exclusively for their personal use. The User may not, however, remove, alter or manipulate any protection device or security system that may be installed on the Website.

If the User or a third party considers that any of the Contents of the Website constitutes an infringement of intellectual property protection rights, they must immediately notify The Owner through the contact details in the GENERAL INFORMATION section of this Legal Notice and General Terms and Conditions of Use.

VIII. LEGAL ACTIONS, APPLICABLE LAW AND JURISDICTION

The Owner reserves the right to bring any civil or criminal actions it considers necessary for improper use of the Website and Contents, or for breach of these Terms.

The relationship between the User and The Owner shall be governed by the regulations in force and applicable in Spanish territory. Should any dispute arise in relation to the interpretation and/or application of these Terms, the parties shall submit their disputes to the ordinary jurisdiction, submitting to the judges and courts that correspond in accordance with law.

Last modified: [13 February 2026](#)