

Antony Mayers

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Profile

Agile Delivery Lead and former Consultant with 10+ years of experience enabling high-impact transformation across cybersecurity, data, and cloud engineering programmes. Experienced in client-facing delivery, I partner with organisations to establish lean, outcome-driven delivery models that improve speed, quality, and transparency while building internal capability.

Recent engagements include leading a cloud-native data platform modernisation for a multi-billion-dollar international enterprise, integrating Azure, Databricks, Unity Catalog, and Terraform to accelerate delivery and governance maturity. I thrive in environments where delivery excellence, engineering depth, and client collaboration intersect, ensuring sustainable results that continue to deliver value long after go-live.

Certifications

- **SAFe® Advanced Scrum (SASM)**
- **Certified Scrum Master (CSM)**
- **Lean Six Sigma (Green Belt)**
- **PRINCE2Agile® (Practitioner)**
- **AWS Cloud/Security (Foundation)**
- **Mobile Business Technologies (iOS)**

Professional Experience

Agile Delivery Lead (*Contract – 3 renewals*)

March 2024 – Present

Leading the delivery arm of a global enterprise data and cloud transformation programme, supporting cloud migration, product refactoring, and cross-functional engineering enablement across global brands and domains.

Key Achievements

- Lead a large-scale **Azure cloud migration**, modernising 40+ enterprise data products using Databricks Lakehouse architecture, Unity Catalog for data governance, and Delta Lake pipelines.
 - Designed and led a **rotating model** where engineers from other teams were embedded each PI to accelerate data product migrations. Established clear roles (Squad Leads, Product SMEs), structured onboarding, and knowledge-sharing practices, resulting in 70% increase in predictability.
 - Designed and operationalised a Change Log Analysis to track scope changes, risks, and decision history across a multi-phase data migration programme. The framework enabled senior stakeholders to assess the impact of shifting requirements, business reprioritisation, and change freeze breaches, enhancing transparency, delivery accountability, and forecasting accuracy throughout the migration lifecycle.
 - Implemented delivery tracking and velocity reporting via custom Jira dashboards, visualising throughput, capacity trends, and blocker resolution at sprint and PI levels.
 - Partnered with engineering and DevOps to support infrastructure automation via Terraform, CI/CD adoption through GitHub, and quality assurance standards through automated monitoring and defect triage frameworks.
 - Championed Agile uplift through Communities of Practice in Quality Assurance and self-service PowerBI reporting for regional brands, creating delivery guardrails and knowledge-sharing workshops.
 - Adapted Agile delivery to a dynamic team structure, balancing Scrum rituals with traditional planning methods. Introduced capacity planning, cross-team retrospectives, training, and onboarding feedback loops to maintain team cohesion, elevate expertise, and ensure sustainable delivery at scale across engineering teams spanning data ingestion, **reconciliation**, **UAT**, and **business reporting**.
 - Created Quality Agent framework to ensure product validation, reconciliation, and defect triage pre-production.
- **Technologies:** *Jira, Confluence, Smartsheet, Azure DevOps, Databricks, Terraform, MS Teams*

Natura – Agile Lead & Scrum Master *(Contract – 3 renewals)*

June 2022 – Feb 2024

Global retail conglomerate with 1,000+ storefronts worldwide (The Body Shop, AVON, Aesop, Natura&co) taking strategic steps to bolster its cybersecurity posture against evolving threats.

Key Achievements

- Led and facilitated Agile ceremonies for **7 cyber projects**: fortified retail operations and data security in the UK, Brazil and Australia.
 - Designed and implemented **JIRA and Confluence workflows**; migrated program from Smartsheet and SharePoint, streamlining project management and ways of working across the program.
 - Developed and executed **training plans and workshops** for smooth tool migration, facilitating workshops with hands-on sessions and gamified learning experiences, culminating in 100% team adoption within 3 months.
 - Instituted Agile processes, enhanced delivery standards and business alignment. Incl. risk mitigation strategies to safeguard against threats, automation in testing to boost software resilience and speed.
 - Conducted **data-driven decision-making** (JIRA and Cyber Tooling) with deep analysis to drive project outcomes.
 - Curated metrics on JIRA; tracked team engagement and usability and achieved a 90 % uplift.
 - Created a tailored mentorship strategy that supported teams in transitioning to Agile; incremental delivery and continuous improvement, resulting in a 50% improvement in process efficiency.
 - Championed **change management strategies** for smooth transitions during rollout of new systems/processes.
 - Orchestrated **continuous improvement cycles**, routinely gauging project outcomes and team feedback to finetune methodologies; assessing flow and efficiency, and using Kanban to improve lead times by 30%."
- **Technologies:** *JIRA/Confluence, Miro, MS teams, CyberArk, MS defender, Windows Hello, IDAM, Microsoft Purview*

Callsign – Senior Delivery Manager *(Full-time)*

March 2020 – June 2022

Cyber security company and Integration partner of behavioural biometric and device intelligence for HSBC, Barclays, Lloyds, CapOne, First Abu Dhabi (FAB) & Gulf banks. Identity partner for Visa & Equifax. 100m+ users.

Key Achievements

- Delivery lead for multiple Tier 1 banking workstreams delivering mobile cybersecurity integrations (API-based SDKs embedded in live banking apps) across on-prem and cloud platforms.
 - Coordinated end-to-end delivery, release, and deployment into production environments under strict regulatory and change-control conditions.
 - Owned overnight deployment windows, ensuring zero-defect releases and continuous service uptime through active monitoring and incident management.
- Programme-level coordination across Lloyds, HSBC and FAB product streams, aligning engineering squads, client stakeholders, and vendor partners for phased rollout of identity and fraud-detection capabilities.
- Release management and change governance: Oversaw release readiness, CAB approvals, rollback planning, and post-deployment validation using automated monitoring and telemetry dashboards.
- Incident management and root-cause resolution: Led bridge calls for live service issues, coordinated hotfix delivery, and drove permanent fixes into subsequent sprints.
- Agile leadership across 4 scrum teams: Supported sprint and PI planning, dependency mapping, and risk management to maintain release cadence and cross-team alignment.
- Continuous improvement: Introduced SAFe-based metrics (Cycle / Lead Time, DORA, Velocity) to increase deployment frequency by 100 % and reduce lead time for change by 30 % within 6 months.
- Coached engineers and POs on automation, CI/CD maturity, and effective remote collaboration, promoting a delivery culture that balanced governance with speed.
- Coaching engineers, POs and delivery leads on; SAFe adoption at organisational and team levels, conflict resolution, Online facilitation and team engagement over compliance.

→ **Technologies:** *AWS, JIRA/Confluence, Miro, MS teams,*

→ **Languages:** *Javascript, Node.js, Golang, Hyperledger C++, HTML, CSS, Selenium, Solidity, Cypress.*

Claranet. – Service Delivery Manager

September 2016 – February 2020

Provides network, hosting and managed application services. Leader in managed public cloud solutions and services.

Key Achievements

- Worked closely with Technical Product Owners and Security Architects, to define, refine, prioritise, and visualize the team's roadmap and backlog in JIRA, then led the team to deliver projects within time and budget.
- Worked on multiple projects to build, grow and utilise relationships with internal teams, partners and suppliers to support product lifecycle management.
- Namely; Delivery Lead for the AWS Cloud migration with **currencycloud** where I collaborated with AWS solution architects, client IT team and product owners to create a roadmap, reduce risks, increase security and meet compliance under *ISO* for the client on time and within budget.
 - Project value: £400k
 - Resulted in a 30% cost reduction for the client.
- Led the delivery of two SSL deployments with a VPN solution incl. SSO (single sign-on) for both **Allianz insurance** and **Eurochange**
 - Combined project value of: £1.1m
 - Impacting 20m customers globally
- Led the delivery of a Pen-testing project with **Santander** to identify critical issues in the public-facing mobile apps.
- Worked with engineering teams to foster strong, cohesive team dynamics and relationships, based on the modern motivation principles of team autonomy, mastery and purpose.
- Carried out Team Maturity and role assessments to baseline levels to gain insight for coaching plans.
- Support sales communities in winning new and retaining existing business through product training, customer meetings and general opportunity contribution.
- Owned and removed delivery blockers and mediating dependencies using JIRA and Confluence as a tool.
- Supporting the development and delivery of content for bite-sized ongoing learning for the team and stakeholders such as; User story writing, story mapping, estimation techniques and how to limit WIP.
- Coached team from a reactive, defensive and unpredictable group of individual contributors to a proactive, transparent, engaged and dependable delivery team by reinforcing Scrum techniques.

Tech Target – Delivery Lead (*Contract - 2 renewals*)

Sept 2015 – Aug 2016

Offers data-driven marketing services to business-to-business technology vendors.

Key Achievements

- Work cross-functionally with other departments in order to ensure smooth delivery of product enhancements and features – including, internal training/support for engineering teams within the company.
- Help the Sales Enablement team, Customer Success Team, and Professional Services Team be up to date on product and product-related objections.
 - Worked on client projects such as **Vodafone, Slack, Zoom, Paulo Auto**
 - Combined project value of **£2m**
- Managing multiple project workloads with constantly changing circumstances and conflicting priorities.
- Identify product improvement or innovation opportunities by collaborating with data analytics teams and product managers to deliver changes to client projects and increase their usage with the priority engine platform.
- Leverage data and analytics to make decisions on the priority of the features sitting in the product backlog e.g. ROI analysis, revenue generation analysis, customer sentiment analysis, the gathering of customer feedback, user behaviour log analysis, and known software bugs.
- Fostering a Team culture of courage and transparency by encouraging teams to fail fast and learn/improve.
- Facilitate the development of the testing approach and ensure that sufficient user acceptance testing is in place.
- Partnering with teams across the organization to influence to achieve business agility/change results across multiple teams who may have competing goals.

Sticky Pixel – Scrum Master *(Contract - 2 renewals)*

Sept 2014 – August 2015

Digital product agency helping Fintech companies such as; Santander, The Investment Association and TMF Group by Providing B2B, B2C and B2B2C financial management solutions using blockchain technology.

- Focused on improving delivery predictability and tracking progress (Cycle/Lead Time, Burndown Charts, Velocity) to ensure milestones are completed on time, in budget and with desired results.
 - Facilitating all ceremonies Incl. Stand Ups, Planning, Reviews and Retrospectives. Coaching team to ensure all are focused on common goals whilst driving Continuous Improvement by challenging anti-pattern mindsets and encouraging fearlessness for true collaboration and emergent thinking
 - Prioritising backlog with Product Owner to ensure optimal value is delivered within multiple teams.
 - Swiftly removing Impediments/Blockers for continuous smooth development while empowering teams to Self-Organise through regular coaching intervals.
 - Facilitate workshops and brainstorming sessions with stakeholders to elicit high-level requirements and quality criteria for the projects as part of the business case write-ups.
 - Facilitated end-to-end delivery of client-facing web product; Investor and liquidity management WealthTech app for the Investment Association (IA)
 - Championed the use of Agile enablers Incl. Automated Testing; CI/CD, TDD & Paired Programming.
 - Utilised JIRA to empower Agile teams to visualise, introduce WIP limits and control the flow of PBI's.
 - Responsible for delivering multiple work streams on the GRC product catalogue.
- **Technologies:** *AWS, JIRA/Confluence, Miro, Overflow, Slack, Skype For Business, Google Analytics.*
- **Languages:** *Javascript, Node.js, Golang, Hyperledger C++, HTML, CSS, Selenium, Solidity, Cypress.*

FL Group UK – Agile Delivery lead & Scrum Master *(Contract - 1 renewal)*

Feb 2012 – Jan 2014

Blockchain company, world first for a Bitcoin-based rewards program. The product, built with major card brands (Visa/ Mastercard/ Amex) And 30,000+ retail brands incl Starbucks, Pizza Hut, Sephora, Gamestop and Under Armor.

Education

Masters of International Business (MBA) Sept 2013 – Aug 2014

- **HULT INTERNATIONAL BUSINESS SCHOOL – London, UK - Dubai, UAE**

Business and Marketing Joint Honors (BA) Sept 2009 – Jun 2013

- **UNIVERSITY OF HERTFORDSHIRE – Hertfordshire, UK**