



Antony Mayers

AGILE DELIVERY LEAD

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CERTIFICATIONS

SAFe®
Advanced
Scrum
(SASM)



Certified
Scrum
Master
(CSM)



Lean Six
Sigma
(Green Belt)



PRINCE2Agile®
(Practitioner)



AWS Cloud/
Security
(Foundation)



Mobile
Business
Tech
(iOS)



TOOL STACK

Technologies used across the delivery environments I have lead, working closely with engineering and platform teams.

ATLASSIAN



Atlassian/Jira

Confluence

Azure DevOps



GitHub



Mural



MS Azure



AWS



Terraform



Databricks



Snowflake



CyberArk



Power BI

servicenow

ServiceNow

PROFESSIONAL PROFILE

Senior Delivery Lead with 10+ years leading complex cloud, data, and cybersecurity programmes across regulated and enterprise environments. Known for creating visibility across teams, stabilising execution under pressure, and building predictable delivery systems where timelines are non-negotiable. Led delivery governance stabilisation during a cybersecurity transformation following a breach, rebuilding cadence, alignment, and execution confidence at scale.

PROFESSIONAL EXPERIENCE OVERVIEW

Enterprise Cloud & Data Transformation

- Designed rotating SME support model improving predictability
- Implemented cross-team visibility and dependency governance

Cybersecurity Transformation (Post-Breach Stabilisation)

- Built governance model from zero (cadence, Jira standards, reporting)
- Restored execution confidence in high-sensitivity environment

Tier-1 Banking Cybersecurity Delivery

- Led regulated releases under strict change windows
- Improved deployment reliability and execution stability

Enterprise Cloud & Security Migration

- Delivered AWS migration with cost optimisation
- Led global SSL, VPN, SSO rollouts (20m+ users)

EDUCATION

MBA

BA Business & Marketing

BEYOND WORK

Outside my delivery roles, I'm interested in the research and development of practical frameworks for delivery excellence, particularly how teams sustain visibility, alignment, and performance under pressure.

I'm also a competitive boxer, passionate about health and fitness, enjoy exploring global cuisine, film and TV.

PROFESSIONAL EXPERIENCE OVERVIEW

Agile Delivery Lead

March 2024 – Present

(Contract – 3 renewals)

Leading a global enterprise data & cloud transformation programme — cloud migration, product refactoring, and cross-functional engineering enablement across global brands.

- Lead a large-scale **Azure cloud migration**, modernising 40+ enterprise data products using Databricks Lakehouse architecture, Unity Catalog for data governance, and Delta Lake pipelines.
- Designed and led a **rotating model** where engineers from other teams were embedded each PI to accelerate data product migrations. Established clear roles (Squad Leads, Product SMEs), structured onboarding, and knowledge-sharing practices, resulting in 70% increase in predictability.
- Designed and operationalised a Change Log Analysis to track scope changes, risks, and decision history across a multi-phase data migration programme. The framework enabled senior stakeholders to assess the impact of shifting requirements, business reprioritisation, and change freeze breaches, enhancing transparency, delivery accountability, and forecasting accuracy throughout the migration lifecycle.
- Implemented delivery tracking and velocity reporting via custom Jira dashboards, visualising throughput, capacity trends, and blocker resolution at sprint and PI levels.
- Partnered with engineering and DevOps to support infrastructure automation via Terraform, CI/CD adoption through GitHub, and quality assurance standards through automated monitoring and defect triage frameworks.
- Championed Agile uplift through Communities of Practice in Quality Assurance and self-service PowerBI reporting for regional brands, creating delivery guardrails and knowledge-sharing workshops.
- Adapted Agile delivery to a dynamic team structure, balancing Scrum rituals with traditional planning methods. Introduced capacity planning, cross-team retrospectives, training, and onboarding feedback loops to maintain team cohesion, elevate expertise, and ensure sustainable delivery at scale across engineering teams spanning data ingestion, **reconciliation**, **UAT**, and **business reporting**.
- Created Quality Agent framework to ensure product validation, reconciliation, and defect triage pre-production.

Technologies: Jira, Confluence, Smartsheet, Azure DevOps, Databricks, Terraform, MS Teams

Natura – Agile Lead & Scrum Master

June 2022 – Feb 2024

(Contract – 3 renewals)

Global retail conglomerate with 1,000+ storefronts worldwide (The Body Shop, AVON, Aesop, Natura & co) taking strategic steps to bolster its cybersecurity posture against evolving threats.

- Led and facilitated Agile ceremonies for **7 cyber projects**: fortified retail operations and data security in the UK, Brazil and Australia.
- Designed and implemented **JIRA and Confluence workflows**; migrated program from Smartsheet and SharePoint, streamlining project management and ways of working across the program.

- Developed and executed training plans and workshops for smooth tool migration, facilitating workshops with hands-on sessions and gamified learning experiences, culminating in 100% team adoption within 3 months.
- Instituted Agile processes, enhanced delivery standards and business alignment. Incl. risk mitigation strategies to safeguard against threats, automation in testing to boost software resilience and speed.
- Conducted data-driven decision-making (JIRA and Cyber Tooling) with deep analysis to drive project outcomes.
- Curated metrics on JIRA; tracked team engagement and usability and achieved a 90 % uplift.
- Created a tailored mentorship strategy that supported teams in transitioning to Agile; incremental delivery and continuous improvement, resulting in a 50% improvement in process efficiency.
- Championed change management strategies for smooth transitions during rollout of new systems/processes.
- Orchestrated continuous improvement cycles, routinely gauging project outcomes and team feedback to finetune methodologies; assessing flow and efficiency, and using Kanban to improve lead times by 30%."

Technologies: JIRA/Confluence, Miro, MS teams, CyberArk, MS defender, Windows Hello, IDAM, Microsoft Purview

Callsign – Senior Delivery Manager

March 2020 – June 2022

(Full-time)

Cyber security company and Integration partner of behavioral biometric and device intelligence for HSBC, Barclays, Lloyds, CapOne, First Abu Dhabi (FAB) & Gulf banks. Identity partner for Visa & Equifax. 100m+ users.

- Delivery lead for multiple Tier 1 banking workstreams delivering mobile cybersecurity integrations (API-based SDKs embedded in live banking apps) across on-prem and cloud platforms.
 - Coordinated end-to-end delivery, release, and deployment into production environments under strict regulatory and change-control conditions.
 - Owned overnight deployment windows, ensuring zero-defect releases and continuous service uptime through active monitoring and incident management.
- Programme-level coordination across Lloyds, HSBC and FAB product streams, aligning engineering squads, client stakeholders, and vendor partners for phased rollout of identity and fraud-detection capabilities.
- Release management and change governance: Oversaw release readiness, CAB approvals, rollback planning, and post-deployment validation using automated monitoring and telemetry dashboards.
- Incident management and root-cause resolution: Led bridge calls for live service issues, coordinated hotfix delivery, and drove permanent fixes into subsequent sprints.
- Agile leadership across 4 scrum teams: Supported sprint and PI planning, dependency mapping, and risk management to maintain release cadence and cross-team alignment.
- Introduced SAFe metrics to boost deployment frequency by 100% and cut lead time by 30% in 6 months.
- Coached engineers and POs on automation, CI/CD maturity, and effective remote collaboration, promoting a delivery culture that balanced governance with speed.

- Coaching engineers, POs and delivery leads on; SAFe adoption at organizational and team levels, conflict resolution, Online facilitation and team engagement over compliance.

Technologies: AWS, JIRA/Confluence, Miro, MS teams

Languages: Javascript, Node.js, Golang, Hyperledger C++, HTML, CSS, Selenium, Solidity, Cypress.

Claranet. – Service Delivery Manager

September 2016 – February 2020

(Full-time)

Provides network, hosting and managed application services. Leader in managed public cloud solutions and services.

- Collaborated with Product Owners and Security Architects to define and prioritize the team's JIRA roadmap, leading project delivery on time and budget.
- Worked on multiple projects to build, grow and utilise relationships with internal teams, partners and suppliers to support product lifecycle management.
- Namely; Delivery Lead for the AWS Cloud migration with **currencycloud** where I collaborated with AWS solution architects, client IT team and product owners to create a roadmap, reduce risks, increase security and meet compliance under ISO for the client on time and within budget.
 - Project value: £400k
 - Resulted in a 30% cost reduction for the client.
- Led the delivery of two SSL deployments with a VPN solution incl. SSO (single sign-on) for both **Allianz insurance** and **Eurochange**
 - Combined project value of: £1.1m
 - Impacting 20m customers globally.
- Led the delivery of a Pen-testing project with Santander to identify critical issues in the public-facing mobile apps.
- Worked with engineering teams to foster strong, cohesive team dynamics and relationships, based on the modern motivation principles of team autonomy, mastery and purpose.
- Carried out Team Maturity and role assessments to baseline levels to gain insight for coaching plans.
- Support sales communities in winning new and retaining existing business through product training, customer meetings and general opportunity contribution.
- Owned and removed delivery blockers and mediating dependencies using JIRA and Confluence as a tool.
- Supporting the development and delivery of content for bite-sized ongoing learning for the team and stakeholders such as; User story writing, story mapping, estimation techniques and how to limit WIP.
- Coached team from a reactive, defensive and unpredictable group of individual contributors to a proactive, transparent, engaged and dependable delivery team by reinforcing Scrum techniques.

Tech Target – Delivery Lead

Sept 2015 – Aug 2016

(Contract – 2 renewals)

Offers data-driven marketing services to business-to-business technology vendors.

- Work cross-functionally with other departments in order to ensure smooth delivery of product enhancements and features – including, internal training/support for engineering teams within the company.
- Help the Sales Enablement team, Customer Success Team, and Professional Services Team be up to date on product and product-related objections.
 - Worked on client projects such as **Vodafone, Slack, Zoom, Paulo Auto**
 - Combined project value of **£2m**
- Managing multiple project workloads with constantly changing circumstances and conflicting priorities.
- Identify product improvement or innovation opportunities by collaborating with data analytics teams and product managers to deliver changes to client projects and increase their usage with the priority engine platform.
- Leverage data and analytics to make decisions on the priority of the features sitting in the product backlog e.g. ROI analysis, revenue generation analysis, customer sentiment analysis, the gathering of customer feedback, user behavior log analysis, and known software bugs.
- Fostering a Team culture of courage and transparency by encouraging teams to fail fast and learn/improve.
- Facilitate the development of the testing approach and ensure that sufficient user acceptance testing is in place.
- Partnering with teams across the organization to influence to achieve business agility/change results across multiple teams who may have competing goals

Sticky Pixel – Scrum Master

Sept 2014 – August 2015

(Contract – 2 renewals)

Digital product agency helping Fintech companies such as; Santander, The Investment Association and TMF Group by providing B2B, B2C and B2B2C financial management solutions using blockchain technology.

- Focused on improving delivery predictability and tracking progress (Cycle/Lead Time, Burndown Charts, Velocity) to ensure milestones are completed on time, in budget and with desired results.
- Facilitating all ceremonies Incl. Stand Ups, Planning, Reviews and Retrospectives. Coaching team to ensure all are focused on common goals whilst driving Continuous Improvement by challenging anti-pattern mindsets and encouraging fearlessness for true collaboration and emergent thinking
- Prioritizing backlog with Product Owner to ensure optimal value is delivered within multiple teams. • Swiftly removing Impediments/Blockers for continuous smooth development while empowering teams to self organize through regular coaching intervals.
- Facilitate workshops and brainstorming sessions with stakeholders to elicit high-level requirements and quality criteria for the projects as part of the business case write-ups.
- Facilitated end-to-end delivery of client-facing web product; Investor and liquidity management WealthTech app for the Investment Association (IA)
- Championed the use of Agile enablers Incl. Automated Testing; CI/CD, TDD & Paired Programming.

- Utilised JIRA to empower Agile teams to visualise, introduce WIP limits and control the flow of PBI's.
- Responsible for delivering multiple work streams on the GRC product catalogue.

Technologies: AWS, JIRA/Confluence, Miro, Overflow, Slack, Skype For Business, Google Analytics.

Languages: Javascript, Node.js, Golang, Hyperledger C++, HTML, CSS, Selenium, Solidity, Cypress.

FL Group UK – Agile Delivery lead & Scrum Master

Feb 2012 – Jan 2014

(Contract – 1 renewal)

Blockchain company, world first for a Bitcoin-based rewards program. The product, built with major card brands (Visa/ Mastercard/ Amex) And 30,000+ retail brands incl Starbucks, Pizza Hut, Sephora, Gamestop and Under Armor.