

Bloomerang CRM

Accessibility Report

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1. Summary

The Bloomerang CRM Accessibility Report groups findings by UI component and details accessibility issues by relevant WCAG criteria. The most frequent issues relate to these grouped WCAG requirements:

Structure, Relationships, and Contrast (WCAG 1.3.1, 1.3.2, 1.4.1, 1.4.3, 1.4.10, 1.4.11)

- Many UI elements lack appropriate semantic structure or roles, making it difficult for assistive technologies to convey relationships and hierarchy.
- Color contrast for text and controls is often insufficient, creating barriers for users with low vision; non-text elements (like focus indicators) also exhibit poor contrast.
- Some critical controls and content become unusable or obscured at high zoom levels and fail to resize or reflow responsively as required.

Keyboard Navigation and Focus (WCAG 2.1.1, 2.4.3, 2.5.7, 2.5.8)

- Keyboard navigation is inconsistent throughout the application: focus order is sometimes illogical or broken, interactive elements can be skipped, and not all controls are operable without a mouse.
- Draggable or touch targets may be too small, and some actions (like dismissing pop-ups or navigating modals) are not reliably accessible via keyboard or assistive technology.
- Users may miss critical content or context changes due to a lack of focus management and announcements.

Labels, Roles, States, and Error Feedback (WCAG 3.2.1, 3.2.4, 3.3.1, 3.3.2, 3.3.3, 4.1.2, 4.1.3)

- Numerous controls are missing required labels or roles (e.g., buttons announced incorrectly or not at all), and error states are often not programmatically indicated.
- Required fields and instructions are not always announced, and errors (such as failed logins) lack status messages that inform users effectively.
- Change-of-state announcements (e.g., toggling filters, tab selection) are insufficient, reducing the app's usability for screen reader users.

Enhancements and General Recommendations

- Improving semantic grouping and navigation regions, employing clear fieldset structures for forms, and communicating required fields without relying solely on color are strongly recommended improvements.
- Consistent application of ARIA roles and state announcements, as well as enhancements to contrast, would greatly improve accessibility across all sections.

Most sections have multiple identified problems mapped to specific WCAG failures, making the overall user experience challenging for people with disabilities.

2. Login Screens

Login Issues

Page - Component	Description	WCAG Criteria
Visibility Button	Associated with the password field, an eye icon allows the user to toggle the password visibility. It currently just announces the name of visibility/ visibility_off without a role of button.	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Visibility Button	Associated with the password field, an eye icon allows the user to toggle the password visibility. The visibility button is skipped in focus order.	2.4.3 Focus Order; Level A; WCAG 2.0
Visibility Button	Associated with the password field, an eye icon allows the user to toggle the password visibility. Toggling the button lacks any announcement, such as 'Password Shown/Hidden' when activated.	4.1.3 Status Messages; Level AA; WCAG 2.1
Text Contrast	The following text elements fall below the 4.5:1 expected minimum contrast for normal-sized text elements: <ul style="list-style-type: none"> - The grey (#7D8183) 'Username' and 'Password' labels before content is added only has a 3.93:1 contrast against the white (#FFFFFF) background. - The green (#3F8F24) 'Forgot password?' and floating 'username/password' labels when the fields have focus only have a 4.06:1 contrast. 	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Disabled Login	The current implementation of the disabled Log in button is sufficient, but the following potential issues can occur: <ul style="list-style-type: none"> - The disabled button is excessively greyed out, leaving some visual users unable to read it. Best practice would be to still have these disabled buttons have sufficient text contrast to maintain readability. - If having the button be disabled when no data exists is the preferred design pattern, providing accessible instructions to enable the button would be greatly beneficial (Hovertext or plain text instructions for the button that are programmatically accessible would be sufficient) - Alternatively, enabling the button with clear error handling/messages informing the user of invalid data would help alleviate unneeded confusion. <p>In either case, as long as it is clear how to progress the login process, using a disabled or enabled button can both be sufficient methods.</p>	Enhancement

Error Messages	<p>After activating the 'Log in' button with invalid data, focus will be moved back to the 'Username' field, and an error message will appear above the 'Log in to your account' h2, but it is not announced to the user.</p> <p>Typically, moving focus back to the field with the error will cause the error to be announced, and 4.1.3 usually does not apply in this instance. However, since the error message is not directly associated with the Username field, the error is not announced.</p> <p>Best practice is to either keep focus on the Log in button and have error messages announced via live regions, or have the error message programmatically associated with the field that focus is moved to.</p>	4.1.3 Status Messages; Level AA; WCAG 2.1
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3. Tables

Table Component Links:

- New - <https://crm.bloomerang.co/Constituents>
- Old - <https://crm.bloomerang.co/DataTools/MassUpdate/CreationWizard>

Table Issues

Page - Component	Description	WCAG Criteria
Table Header Buttons	<p>Some column headers, when activated, sort the associated column descending/ascending, but prior to being activated, do not announce a role of button.</p> <p>Working sufficient example: https://www.w3.org/WAI/ARIA/apg/patterns/table/examples/sortable-table/</p>	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Table Header Buttons	Some column headers, when activated, sort the associated column descending/ascending, but they can only be activated with the Enter key and not the Space key.	Enhancement
Table Header Buttons	Some column headers, when activated, sort the associated column descending/ascending, but they are not encountered in focus order as expected.	2.4.3 Focus Order; Level A; WCAG 2.0

Table Text	<p>Multiple text elements within the table fall below the 4.5:1 expected minimum contrast for normal-sized text elements:</p> <ul style="list-style-type: none"> - The grey (#272D3099) column headers and table content only have a 3.93:1 contrast against the white (#FFFFFF) background. - The green (#3F8F24) email text only has a 4.06:1 contrast against the white (#FFFFFF) background 	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Truncated Email	<p>Within the 'Email' column, each email is truncated after a certain width with no intuitive means to fully view it.</p> <p>Note: Even after navigating to the account page for the associated Constituent, long emails are still truncated with no means to fully view them, resulting in this still failing.</p>	1.4.4 Resize Text; Level AA; WCAG 2.0
Sortable Columns	<p>Currently, the only means to rearrange the columns is by dragging and dropping them before/after other columns without an accessible keyboard alternative(2.1.1 Keyboard) or a single pointer method that does not rely on dragging content (2.5.7 Dragging Movements).</p>	2.5.7 Dragging Movements; Level AA; WCAG 2.2
Profile Icons	<p>Associated with some profiles, an icon such as a house or a briefcase exists adjacent to the name, implying different information such as being a business, being a location,etc... Currently, there is no way for a non-visual user to understand this information, as the icons are ignored by screen readers.</p>	1.3.1 Info and Relationships; Level A; WCAG 2.0
Column Header Tooltips	<p>Within some tables, such as the Group members table, groups have 'i' tooltips that, when hovered with a mouse, have additional content appear. With keyboard navigation, a user is never able to expand this on hover content, nor is a user ever able to enter the hovered popup to access this content (Some popups, such as 'Volunteer', include a link that can never be encountered with keyboard navigation)</p> <p>Table example with tooltips: https://crm.bloomerang.co/Groups/2</p>	2.1.1 Keyboard; Level A; WCAG 2.0
Column Header w/ Tooltips	<p>Within some tables, such as the Group members table, groups have 'i' tooltips that, when hovered with a mouse, have additional content appear. Each heading with a tooltip is no longer announced when encountering the column header or when navigating between columns.</p>	1.3.1 Info and Relationships; Level A; WCAG 2.0
Legacy Table	<p>The following issues were found on the legacy table:</p> <ul style="list-style-type: none"> - The column headers have the role of button and the state of collapsed/expanded (4.1.2 Name, Role, Value) - The column sort buttons lacked a name (Sort column name), role(button), and current 	

	<p>state (sorted ascending/descending or unsorted) (4.1.2 Name, Role, Value)</p> <ul style="list-style-type: none"> - The column header and associated sort button are skipped in focus order (2.4.3 Focus Order) - After expanding a column header, the order of the expanded section resulted in focus jumping around the section. Encountering content top to bottom/left to right without jumping around or skipping content is expected (2.4.3 Focus Order) - The blue(#3A87AD) 'Totals' and '\$...' text only have a 3.31:1 contrast against the light blue(#D9EDF7) background - After expanding a column header, the buttons within only had a slight change of background color (unfocused(#F4F5F6) vs focused(#D6D9DB) = 1.29:1 contrast) to indicate it had focus. An indicator not reliant on color change would be expected, such as an added border or similar. (1.4.1 Use of Color) 	
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4. Modals

Modal Component Links:

- <https://crm.bloomerang.co/Groups>
- <https://crm.bloomerang.co/JourneyAutomation> (While adding a source)

Modal Issues

Page - Component	Description	WCAG Criteria
Add New Group	In the 'Add New Group' modal, a light grey (#272D3066) 'x' close button has a 2.3:1 contrast against the adjacent white (#FFFFFF) background.	1.4.11 Non-text Contrast; Level AA; WCAG 2.1
Add New Group	In the 'Add New Group' modal, the Group Name field is labeled as required with an asterisk, but there are no instructions provided to define this meaning: '*' = required (or similar)	3.3.2 Labels or Instructions; Level A; WCAG 2.0
Add New Group	After expanding the 'Add New Group' modal, focus is not correctly moved into the modal as expected. With Arrow key navigation, the user is still able to freely navigate through the dimmed content when the modal first appears. Only after the user manually moves Focus into the modal -such as with the Tab key- will arrow key navigation be restricted.	2.4.3 Focus Order; Level A; WCAG 2.0

Choose an Entry Source	While choosing an Entry Source for a Journey Automation, an 'action box' within the canvas section appears with an accordion section and a details section. At the start of the details section, an 'x' close button is just announced as a button without an accessible name, such as 'Close Entry Source'.	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Choose an Entry Source	While choosing an Entry Source for a Journey Automation, an 'action box' within the canvas section appears with an accordion section and a details section. For each donation source, an amount filter can be applied from a combo box and associated edit field(s). Currently, the combo box lacks a persistently visible label that either includes or matches the accessible name (it currently uses the selected filter option as the name/label)	3.3.2 Labels or Instructions; Level A; WCAG 2.0
Choose an Entry Source	While choosing an Entry Source for a Journey Automation, an 'action box' within the canvas section appears with an accordion section and a details section. Currently, when this 'modal' appears, focus is moved to the top of the page instead of onto the first focusable element within the modal.	2.4.3 Focus Order; Level A; WCAG 2.0

5. Buttons

Button Component Links:

- New - <https://crm.bloomerang.co/Groups>
- Old - Common throughout <https://crm.bloomerang.co/Settings/CustomData>

Button Issues

Page - Component	Description	WCAG Criteria
Focus Indicator	Currently, multiple buttons, when given focus, just add a pulsing circle behind the button text with only a slightly different color. For focus indicators that exist only within the component, they expect a minimum 3:1 contrast with the internal background. The buttons with a white (#ffffff) background gain a grey (#BEC0C0) circle which only have a 1.82:1 contrast The buttons with a green (#3F8F24) background gain a light green (#79B166) circle which only have a 1.6:1 contrast	1.4.11 Non-text Contrast; Level AA; WCAG 2.1
Analytics Button	On the 'Constituents' page, the 'Analytics' button expands/collapses the associated graphs, but that state is not announced with the button.	4.1.2 Name, Role, Value; Level A; WCAG 2.0

Add Constituent Link	On the 'Constituents' page, the 'Add Constituent' Link, when activated, directs the user to a flow to create a constituent. This functions closer to a link and would expect a role to match.	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Filter Results Button	On the 'Constituents' page, the 'Filter Results' menu button, when activated, expands a dropdown with multiple components/fields to apply different filters. Currently, after expanding the dropdown, focus is not properly moved into the dropdown, nor is Arrow key navigation restricted to the dropdown menu after focus lands into it.	2.4.3 Focus Order; Level A; WCAG 2.0
Filter Results Button	On the 'Constituents' page, the 'Filter Results' menu button, when activated, expands a dropdown with multiple components/fields to apply different filters. Currently, this dropdown is encountered at the end of the page in reading order, instead of after the 'Filter Results' menu button, which breaks up related content.	1.3.2 Meaningful Sequence; Level A; WCAG 2.0
Legacy Buttons Contrast	The legacy buttons with a blue background with white text only have a 3.9:1 contrast, which is below the minimum expected 4.5:1 contrast for normal sized text.	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0

6. Input Fields

Input Field Component Links:

- <https://crm.bloomerang.co/Report>
- <https://crm.bloomerang.co/Constituent/New/Individual>
- Other types were very common

Input Field Issues

Page - Component	Description	WCAG Criteria
Global Floating Label Contrast	The following text elements fall below the 4.5:1 expected minimum contrast for normal-sized text elements: - The grey (#7D8183) placeholder labels before content is added only have a 3.93:1 contrast against the white (FFFFFF) background. - The green (#3F8F24) floating labels, when the fields have focus, only have a 4.06:1 contrast.	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0

Global Required Floating Labels	<p>Multiple fields throughout the site use '*' to label required fields, but lack instructions to define that meaning: '*' = required (or similar)</p> <p>Ex: In the 'Add New Group' modal, the Group Name field is labeled as required with an asterisk, but there are no instructions provided to define this meaning.</p>	3.3.2 Labels or Instructions; Level A; WCAG 2.0
Placeholder Text as Label	<p>Fields expecting user input require a persistent visible label that either matches or is included in the accessible name. Commonly understood icons, such as the "loupe" or "magnifying glass" search icon, paired with a search field, are sufficiently visible labels.</p> <p>https://www.w3.org/WAI/WCAG21/Understanding/labels-or-instructions.html#:~:text=serving%20as%20its-,visible%20label,-%2C%20if%20not%20also</p>	3.3.2 Labels or Instructions; Level A; WCAG 2.0
Required Traditional Labels	<p>Multiple traditionally labeled fields, such as in the 'New Individual' form, are indicated as required only by the font color of the label. This can be very hard to understand for visual users who have difficulty differentiating color; as such, adding a non-color indicator, such as a '*'(plus instructions defining the meaning) or '(required)', would be sufficient.</p>	1.4.1 Use of Color; Level A; WCAG 2.0
Traditional Labels Contrast	<p>Multiple traditionally labeled fields, such as in the 'New Individual' form, have the following contrast issues:</p> <ul style="list-style-type: none"> - The normal grey (#999999) labels only have a 2.84:1 contrast against the white(#FFFFFF) background - The normal required green (#70B300) labels only have a 2.58:1 contrast against the white (#FFFFFF) background -- While slightly separate, the selected buttons use the green (#70B300) color as the background with white(#FFFFFF) text, resulting in the same low contrast of 2.58:1. --- The Unselected buttons only have a 3.54:1 contrast between the grey (#888888) text and white (#FFFFFF) background - The error messages only have a 2.82:1 contrast between the red (#E54D4A) text and light red (#FCD4D4) background. - The light grey (#CCCCCC) placeholder text, such as for the Birthdate/Phone, only has a 1.6:1 contrast against the white (#FFFFFF) contrast - The 'ext' label associated with the Phone field only has a 2.02:1 contrast for the grey(#AAAAAA) text on the light grey (#EFEFEE) background 	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Traditional Labels Name	<p>Within the 'New Individual' form, the user's Phone number and associated ext is requested under the 'Contact Information' section. Currently, these two fields are both grouped under a 'phone label but do not announce any accessible name.</p>	4.1.2 Name, Role, Value; Level A; WCAG 2.0

	<p>To ensure the relationship, there will be two expectations:</p> <ul style="list-style-type: none"> - As both fields are defined by the 'Phone' label, they would have visible individual labels such as 'Number' and 'Ext' (3.3.2 Labels or Instructions) - They would both announce an accessible name, either matching or including the visible labels ('Phone Number' and 'Phone ext' would be sufficient) (4.1.2 Name, Role, Value) 	
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7. Tabs

Tab Component Links:

- New - <https://crm.bloomerang.co/Constituents>
- Old - <https://crm.bloomerang.co/Constituent/29887>

Tab Issues

Page - Component	Description	WCAG Criteria
Focus Indicator Low Contrast	<p>Currently, when a tab receives focus, it just adds a pulsing circle behind the button text with only a slightly different color. For focus indicators that exist only within the component, they expect a minimum 3:1 contrast with the internal background.</p> <p>The selected tab gains a grey (#BEC0C0) circle which only has a 1.82:1 contrast against the white (#FFFFFF) background</p> <p>The unselected tab gains a grey (#D8D9DA) circle which only has a 1.41:1 contrast against the white(#FFFFFF) background</p>	1.4.11 Non-text Contrast; Level AA; WCAG 2.1
Unselected Tab Contrast	Any unselected tab text has lighter grey (#272D3099) text, which only has a 3.93:1 contrast against the adjacent white(#FFFFFF) background.	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Legacy tabs	The four tabs for 'Summary', 'Profile', 'Timeline', and 'Relationships' are announced as unrelated links. Similar to the current implementation, they should announce an accessible name, the role of tab, the current state (selected), and the current position in the group (x of 4)	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Legacy tabs	After activating any of the four tabs for 'Summary', 'Profile', 'Timeline', and 'Relationships', focus is unexpectedly reset to the top of the page back onto the 'Search Criteria' combo box.	2.4.3 Focus Order; Level A; WCAG 2.0

Legacy tabs	Similar to other components with a green (#70B300) background with white (FFFFFF) text, it will also have a 2.58:1 contrast, which is below the minimum expected 4.5:1 contrast for normal-sized text.	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
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8. Text Links

Text Link Component Links:

- New - <https://crm.bloomerang.co/Home/Dashboard>
- Old - <https://crm.bloomerang.co/Constituent/29887>

Text Link Issues

Page - Component	Description	WCAG Criteria
Green Links	Throughout the site, multiple green (#3F8F24) links only have a 4.06:1 contrast against the adjacent white (FFFFFF) background, which is below the minimum expected contrast of 4.5:1 for normal-sized text. Note: On the homepage, a green (still #3F8F24) 'Update' link only has a 3.66:1 contrast against the grey (#F3F3F3) background.	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Legacy Blue Links	Throughout the site, multiple blue (#298BAB) links only have a 3.9:1 contrast against the adjacent white (FFFFFF) background, which is below the minimum expected contrast of 4.5:1 for normal-sized text.	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Legacy Blue Profile Email	Each email is truncated after a certain width with no intuitive means to fully view it. Note: The email can be fully viewed under the 'Profile' tab	1.4.4 Resize Text; Level AA; WCAG 2.0
Legacy Links Misc	Maybe out of scope, but throughout the Summary and Profile section of a profile, the following link issues occur: - (Summary) Under the 'Recent Timeline Activity' section, the icon associated with each row is programmed as a redundant link with no name (1.1.1 Non-text Content) - (Summary) Each bar for the 'Engagement Level' and 'Generosity' meters is announced as 'void(0) link (meter rank)'. This is very confusing as they cannot be interacted with. (4.1.2 Name, Role, Value) - (Summary) The 'View in DonorSearch' link associated with the 'Generosity' meter is	

	<p>skipped in focus order. (2.4.3 Focus Order)</p> <ul style="list-style-type: none"> - (Profile) The downloadable PDFs beneath the 'Giving Statements' section are announced as just a 'name' link without informing that it would download a PDF. (Enhancement) - (Profile) The '+' link associated with the 'Memberships' section is just announced as 'Link' without a name (4.1.2 Name, Role, Value) <p>Also, throughout the 'Summary', 'Profile', and 'Relationships' tabs, so many visual headings are not programmed as such, while some programmed headings are only programmed as such for presentation purposes (Engagement/Generosity meter status). (1.3.1 Info and Relationships)</p>	
Profile Email	<p>Profiles that lack an email (Tom Marvolo Riddle as an example) still include the empty 'mailto' link in focus order, which, when activated, will prompt the user to select an app to use. This can be done with or without a screen reader.</p>	2.4.3 Focus Order; Level A; WCAG 2.0

9. Dropdowns

Dropdown Component Links:

- <https://crm.bloomerang.co/Constituents>
- <https://crm.bloomerang.co/JourneyAutomation?journeyId=10131>

Dropdown Issues

Page - Component	Description	WCAG Criteria
Action Dropdown	<p>The 'Action' menu button has two focus order issues:</p> <ul style="list-style-type: none"> - The first time the 'Action' menu is activated, focus is not properly moved into the dropdown menu. Only after collapsing the action dropdown and re-expanding it will the focus be properly moved into it. (NVDA Only) - After dismissing/closing the dropdown menu, such as with the Tab or Escape keys, focus will be moved to the top of the page onto the 'Search Criteria' combo box. 	2.4.3 Focus Order; Level A; WCAG 2.0
Action Dropdown	<p>The dropdown menu associated with an 'Action' menu button is encountered at the end of the page instead of after the 'Action' menu button in reading order. This is most noticeable on mobile when the user navigates out of the expanded menu and they land at the bottom of the page onto the table pagination controls.</p>	1.3.2 Meaningful Sequence; Level A; WCAG 2.0

Required Combo boxes	Visually, the 'Channel' and 'Purpose' combo boxes (when creating a task for a journey automation) are labeled as required with an asterisk '*'. These visually required combo boxes are not announced as required by screen readers, leaving non-visual users without important information/instructions.	3.3.2 Labels or Instructions; Level A; WCAG 2.0
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10. Tags

Tag Component Links:

- <https://crm.bloomerang.co/JourneyAutomation>
- <https://crm.bloomerang.co/Constituent/29706/Summary>
- <https://crm.bloomerang.co/Constituents>

Tag Issues

Page - Component	Description	WCAG Criteria
Filter Tag Buttons	On the 'Journey Automations' page, four tags (Running, Paused, Draft, and Archived), when activated, filter the visible automations, but nothing is announced informing the user of the results. In this case, announcing 'No automations found' or '# automations found' would be sufficient in conveying the change of content.	4.1.3 Status Messages; Level AA; WCAG 2.1
Tag Buttons	Throughout the site, multiple tag buttons, such as on the 'Journey Automations' and 'Profile - Summary' pages, when activated, toggle the button's state, but the current state is not announced to the user. - As only one Journey Automation tag can be selected at a time, announcing the state of 'selected' would be sufficient - The tab buttons on the 'Profile - Summary' page change the content of the table, and each tag button would expect the current state of 'Selected/Not selected' (or similar)	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Tag Buttons	On the 'Profile - Summary' page, the 'Giving Summary' table content can be toggled with 3 'Revenue', 'Raised' and 'Soft Credits' buttons. Visually, the only indication of the current state is the change in background/text color. Additionally, the color contrast between the two states is not significant: - Green On (#70B300) vs Grey Off (#F4F5F6) = 2.36:1 contrast - Blue On (#52A3D8) vs Grey Off (#F4F5F6) = 2.53:1 contrast	1.4.1 Use of Color; Level A; WCAG 2.0

	A non-color indicator, such as an added icon or change in size, would sufficiently provide that information to all users without having to rely on the current color to know the state.	
Tag Buttons	<p>Throughout the site, multiple tag buttons, such as on the 'Journey Automations' and 'Profile - Summary' pages, fall below the 4.5:1 contrast for normal-sized text as follows:</p> <ul style="list-style-type: none"> - The currently selected Automation tag button only has a 2.36:1 contrast between the white (#FFFFFF) text and blue (#66B0E4) background. - The 'Revenue' button, when selected, only has a 3.08:1 contrast between the white (#FFFFFF) text and green (#6DA136) background. - The 'Raised/Soft Credits' buttons, when selected, only have a 2.76:1 contrast between the white (#FFFFFF) text and blue (#52A3D8) background. (This is also true for similarly text such as the Lifetime/Average elements with similar colors) 	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Info Only Tags	<p>Not all tags could be encountered, but each tag encountered used a similar hue/color for both the text and background, with only a difference in luminance (Red on light red, blue on light blue, etc.). This can be very difficult for those with some types of color blindness to discern, in addition to some falling below the 4.5:1 minimum expected contrast ratio, such as for the</p> <ul style="list-style-type: none"> - 'Inactive' tag: Orange (#BF641D) text on a light orange (#FFE7D4) background only has a 3.48:1 contrast. - 'Recurring' and 'Prospective' tags: Blue (#3075A6) text on a light blue (#D9EBF8) background only has a 4.07:1 contrast. <p>In short, ensuring text has a minimum 4,5:1 contrast with a difference in both hue and lightness would ensure the text is clear to visual users.</p>	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0

11. Cards

Card Component Links:

- <https://crm.bloomerang.co/Home/Dashboard>
- <https://crm.bloomerang.co/Settings/CustomData>

Card Issues

Page - Component	Description	WCAG Criteria
Dashboard Cards	<p>On the homepage, multiple cards exist throughout the page, such as the 'Tasks', 'Donor Calls', 'Recent Reports', etc. cards. When navigating through the page, such as with the Tab key, the user will jump around the page from card to card unexpectedly.</p> <p>It would be expected for the focus order of the page not to skip or jump around content as it follows a top-to-bottom/left-to-right order (without breaking up related content).</p>	2.4.3 Focus Order; Level A; WCAG 2.0
Dashboard Cards Contrast	<p>On the homepage, multiple text elements fall below the 4.5:1 minimum contrast for normal-sized text, as follows:</p> <ul style="list-style-type: none"> - Each card includes a grey (#272D3066) heading which only has a 2.3:1 contrast against the white (FFFFFF) background - In the 'Tasks' card, the red (#EA1D35) 'Overdue' text only has a 4.44:1 contrast against the white (FFFFFF) background - In the 'Tasks' card, the grey (#272D3099) text for an overdue task only has a 3.7:1 contrast against the light red (#FDE8EA) background - In the 'Tasks' card, the grey (#272D3099) text for a 'Due Soon' task only has a 3.84:1 contrast against the light yellow (FEF6E9) background <p>In addition, multiple icons, such as the 'View All...' buttons, will have the same contrast issues, which also fall beneath the 3:1 minimum expected contrast for non-text elements. (1.4.11)</p>	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Dashboard Cards Contrast	<p>On the homepage, multiple non-text elements fall below the 3:1 minimum expected contrast as follows:</p> <ul style="list-style-type: none"> - Multiple interactive graphic icons, such as the 'View All...' buttons, only have 2.3:1 contrast between the grey (#272D3066) icon and the white (FFFFFF) background - In the 'Donor Retention' card, the percent of retained donors is provided in both plain 	1.4.11 Non-text Contrast; Level AA; WCAG 2.1

	<p>text and in a donut graph. For donut/pie charts such as this, each 'slice' of the graph would have a 3:1 contrast against the adjacent background and against each adjacent slice. Currently, the 0% ring only has a 1.37:1 contrast between the light red slice (#FBD2D7) and white (FFFFFF) background</p> <ul style="list-style-type: none"> - Multiple components gain an added grey (\$E4E4E6) focus indicator that currently just has a 1.26:1 contrast against the adjacent white (FFFFFF) background. This can be very hard to notice for some users. -- The grey (#A9ABAC) 'View All Tasks' button also changes the icon to a much darker black (#272D30), which has a 6.05:1 contrast, but the added grey glow would still be expected to have sufficient contrast to ensure it is clear to users. - Throughout the entire dashboard, multiple black text links in a grey (#EAEAE6) box ('Go to reports', 'Add new Constituents', etc.) just add a pulsing dark grey (#AFB1B3) circle within the background to indicate focus, which only has a 1.78:1 contrast. 	
Dashboard Card Headings	<p>On the homepage, each card has a heading level 3 to define the card's purpose. Empty cards will have additional text added that includes a heading level 2, such as 'Donor Calls' h3, getting a 'No donor calls' h2 when none exist.</p> <p>To ensure the visual relationships between sections of content are clear, the heading structure would follow a sequential hierarchy (1>2>3>...). In this case, having the 'No...' headings within a card be of a lower level (such as h4) than the heading it is defined by would be expected.</p>	1.3.1 Info and Relationships; Level A; WCAG 2.0
Dashboard Card Links	<p>On the homepage, multiple 'View All...' buttons, such as for the 'Donor Calls' and 'Tasks' cards, function like a link and would expect a role of link to match.</p>	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Dashboard Card Invisible Content	<p>On the homepage, within the 'Donor Retention' card, a user is able to swap between a default and custom infographic with a 'View custom/default Retention' button on either side of the graphic. With keyboard navigation, the currently hidden content for the other view can still be encountered, which can be very confusing for some users, as focus can be easily lost on the hidden content.</p>	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Dashboard Card Graphic	<p>On the homepage, within the 'Donor Retention' card, a donut graphic visually displays the percentage of the currently retained donors, along with a '#% Default/Custom' text element in the middle of the graph. With a screen reader, however, NVDA will just announce it as 'Graphic', Jaws and Talkback will skip it, while Voiceover will announce it as 'default/custom retention chart showing percentage of donors retained'.</p>	1.1.1 Non-text Content; Level A; WCAG 2.0

	Having the graphic consistently announce the meaningful information provided by the graph (% of donors retained and default/custom) would be expected to ensure the visual information is accessible non-visually.	
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12. Charts and Graphs

Chart and Graph Component Links:

- <https://crm.bloomerang.co/Constituents>
- <https://crm.bloomerang.co/Home/Dashboard>

Chart and Graph Issues

Page - Component	Description	WCAG Criteria
Constituent Donor Graphs	<p>Associated with the Constituents total content and 'Donor Types' bar graph, an invisible 'Learn More' button exists that, when activated, expands a modal with additional information. Currently, the following issues exist for these 'Learn More' buttons:</p> <ul style="list-style-type: none"> - With just keyboard navigation, these buttons can never be encountered with expected keyboard navigation (Tab, Arrow keys, etc.) (2.1.1 Keyboard) - The Learn More components do not announce a role, such as a button. - After causing the 'Learn More' buttons to appear with mouse hover, they are skipped in focus order but can be encountered with the Arrow keys (2.4.3 Focus Order) 	2.1.1 Keyboard; Level A; WCAG 2.0
Constituent Donor Graphs	<p>On the Constituents page, multiple text elements within the graphs/charts fall below the 4.5:1 contrast for normal-sized text (or 3:1 for large text) as follows:</p> <ul style="list-style-type: none"> - The white (#FFFFFF) 'Constituents' normal-sized text and '275' large-sized text have a 2.99:1 contrast against the blue (#409CDD) background. -- Beneath the previous content, the 2 large blue (#409CDD) '275' text elements only have a 2.72:1 contrast against the grey (#F4F4F4) background. The white (#FFFFFF) 'Lifecycle Total' normal-sized text and '223' large-sized text have a 2.58:1 contrast against the green (#70B300) background. -- Beneath the previous content, the 2 large green (#70B300) '223' text elements only have a 2.34:1 contrast against the grey (#F4F4F4) background. - Within the 'Lapsed' donut graph, the red (#EA1D35) number text only has a 4.44:1 contrast against the white (#FFFFFF) background. 	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0

Constituent Donor Graphs	On the Constituents page, I could not populate all the bars in the 'Donor Types' bar graph -but per the provided images in the Google doc, the light purple (#E2DEEC) 'New' bar only had a 1.32:1 contrast against the white background.	1.4.11 Non-text Contrast; Level AA; WCAG 2.1
Constituent Donor Graphs	<p>On the Constituents page, the 'Donors by Lifecycle Stage' section has multiple sections of a donut/pie chart split between different charts, with the current section filled with a color and a number in the middle providing an exact number of donors in this category. Visually, it relies on the user associating the color of the inner number and the color within the donut chart to know what section it refers to.</p> <p>Providing a non-color indicator, such as an arrow (or similar) pointing/linking the inner number to the donut section it relates to, would be sufficient.</p> <p>For some examples see: https://www.w3.org/WAI/GL/low-vision-a11y-tf/wiki/Informational_Graphic_Contrast_(Minimum)#:~:text=and%20its%20background.-,Pie%20Charts,-Pie%20charts%20make</p>	1.4.1 Use of Color; Level A; WCAG 2.0
Dashboard Graph	<p>On the homepage, a 'Month over Month Revenue' graph includes an 'i' tooltip that currently can only be accessed with mouse hover.</p> <p>It would be expected to have some keyboard accessible means to access the information provided by the tooltip, such as allowing the user to focus it and expand/collapse the hover text popup.</p>	2.1.1 Keyboard; Level A; WCAG 2.0
Dashboard Graph	<p>On the homepage, a 'Month over Month Revenue' graph includes 3 different lines within the line graph for 2023/2024/2025. With mouse hover, each column/month along the x-axis, when hovered, has a pop-up appear with specific numbers and data.</p> <p>It would be expected to have some keyboard accessible means to access the information provided by the pop-up, such as allowing the user to focus it and expand/collapse the hover-text pop-up.</p>	2.1.1 Keyboard; Level A; WCAG 2.0
Dashboard Graph	<p>On the homepage, with a screen reader active, the user is only able to encounter the first month for the 'Month over Month Revenue' graph, with no accessible means to fully explore the graph to understand all the content.</p> <p>As it relates to the keyboard issue mentioned previously, allowing the user to navigate between each month with each year announced along with the current value would sufficiently provide a non-visual user with the information provided by the graph.</p>	1.3.1 Info and Relationships; Level A; WCAG 2.0

Dashboard Graph	<p>On the homepage, a 'Month over Month Revenue' graph includes three different lines within the line graph for 2023/2024/2025. Each year is associated with a color: 2023 grey (#D4D5D6), 2024 dark grey (#7D8183), and 2025 orange (#FF8527). Currently, the following contrast issues occur:</p> <ul style="list-style-type: none"> - While the hover content for each month can be used to bypass the graph visuals, each line would still be expected to have a 3:1 contrast against the adjacent background. (2023 grey currently has a 1.46:1, 2025 orange currently has a 2.43:1) - Within the hover text for a month, each yearly value matches the color for the year, resulting in them falling below the 4.5:1 contrast minimum expected for normal-sized text. - The grey (#272D3066) 'Month over month Revenue' graph title only has a 2.3:1 contrast against the white (#FFFFFF) background 	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Dashboard Graph	<p>On the homepage, a 'Month over Month Revenue' graph includes three different lines within the line graph for 2023/2024/2025. When hovering over each column/month along the x-axis, a pop-up appears with specific numbers and data. Currently, this pop-up persists for as long as the column is hovered, but a user is unable to easily dismiss it or hover it as expected.</p> <p>When an item receives mouse hover or keyboard focus, which triggers additional content to become visible:</p> <ul style="list-style-type: none"> -it is dismissible (mechanism such as the escape key that dismisses the content without mouse/keyboard focus needing to be moved), -it is persistent (pop-up persists until dismissed, it is no longer valid, or it loses focus/hover), and -it is hoverable(if triggered with mouse hover, a user can hover over the additional content without it disappearing) 	1.4.13 Content on Hover or Focus; Level AA; WCAG 2.1
Dashboard Graph	<p>On the homepage, a 'Month over Month Revenue' graph includes three different lines within the line graph for 2023/2024/2025. Each year is associated with a color: 2023 grey (#D4D5D6), 2024 dark grey (#7D8183), and 2025 orange (#FF8527), which can be difficult for some users who have difficulty differentiating colors to understand.</p> <p>If the hover text is consistently accessible to all users, it would be a sufficient alternative to understand the graph without relying on color, but to ensure more users can easily understand the graph, defining each line within the line graph aside from just by a color</p>	1.4.1 Use of Color; Level A; WCAG 2.0

	would be expected (each year is also associated with a shape like a star/square/etc. or similar)	
Dashboard Graph	<p>Maybe out of scope, but also worth mentioning as it's on the homepage, the 'Total by level' graphs, when encountered, flow as follows:</p> <ul style="list-style-type: none"> - First is a plain text value popup that appears above the associated x-axis name and only appears when activating the associated column or on mouse hover (would be encountered adjacent to the associated column in reading order) - Then through the y-axis, bottom to top (honestly may be fine, but am used to top to bottom) - Then the 3 bars within the graph, which are just announced as 'graphic' or skipped entirely, (1.1.1 Non-Text Content and 1.3.1 Info and Relationships) - Then the x-axis names from left to right <p>Of note, all y/x-axis headers are also announced as graphics, which can be confusing (1.1.1 Non-text Content and 4.1.2 Name, Role, Value)</p>	

13. Toast Banners/Alerts

Toast Banner and Alert Component Links:

- <https://crm.bloomerang.co/Home/Dashboard>

Toast Banners/Alerts Issues

Page - Component	Description	WCAG Criteria
Dashboard Alerts	<p>Throughout the homepage, the user can modify/create/delete content throughout the various cards. After making a change, an alert will appear briefly, providing the user with the status of the action, but nothing is announced by a screen reader.</p> <ul style="list-style-type: none"> - Status messages such as this are announced to the user when they appear, to ensure the non-visual users are made aware of the change. <p>Note: This is a fairly consistent issue across the site, such as throughout the 'Journey Automation' page.</p>	4.1.3 Status Messages; Level AA; WCAG 2.1

Dashboard Alerts	<p>Throughout the homepage, the user can modify/create/delete content throughout the various cards. Some alerts, such as when the user successfully adds a task, cause an alert to appear stating, 'Success! Your task has been created' along with a 'View' link. As the 'view' link will disappear along with the status message, users may not have enough time to navigate to and activate the link.</p> <p>In this case, alerts that provide additional functionality or critical information, such as errors, would persist until dismissed by the user to ensure all users have ample time to navigate to and interact with the content.</p>	2.2.1 Timing Adjustable; Level A; WCAG 2.0
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14. Search Bar

The Search Bar is located in the global header.

Search Bar Issues

Page - Component	Description	WCAG Criteria
Global Resize/Reflow	<p>Throughout the entire site, with a default page width of 1280 by 1024, increasing the zoom of the past page between 150-400% will result in the global search bar and associated combo box beginning to clip with the adjacent logo. At 400% zoom, the logo and search field are completely obscured from view without any means to access them aside from keyboard navigation.</p> <p>Within the same 150-400% zoom, most pages will require two-dimensional scrolling to fully view the page content unexpectedly.</p> <p>2D scrolling can be acceptable for content such as tables/graphs that rely on 2D layouts to be understood (such content would be expected to have a horizontal scroll bar itself, not the whole page), but forms such as the New Individual that consist of only input fields would not require 2D scrolling to fully view all content.</p>	1.4.4 Resize Text; Level AA; WCAG 2.0
Search Combo box	Within the header of the page, a 'Search for Constituents' search field is paired with a combo box, which allows the user to filter the search results, such as by Name/Address/etc. Currently, the combo box lacks a persistent visible label that either matches or is included in the accessible name.	3.3.2 Labels or Instructions; Level A; WCAG 2.0

	In this case, a visible label of 'Filter by' (or similar) and an accessible name of 'Filter Search for Constituents by' (or similar) would clearly identify the combo box and ensure the relationship between the combo box and search field is clear to a non-visual user.	
Dropdown menus	<p>Within the 'Filter by' combo box, the only visual indicator for identifying the item that currently has focus/hover is a slight change in the background color from white (#FFFFFF) to grey (#E9EAEA), which only has a 1.2:1 contrast between the two states. This can be very difficult for many users to see, leaving them unsure what (if anything) they would be selecting.</p> <p>Note: The search results will not only change the background color as mentioned above, but will also change the black (#272D30) text to green (#3F8F24), which has a 3.43:1 contrast. This will be a significant enough contrast to be noticeable by more users, but an indicator that is not reliant on a change of color would still be preferred.</p> <p>Note 2: This will also occur for the dropdown menu for 'Notifications', 'Help', 'User', and 'Apps', also in the header.</p> <p>Note 3: In the 'Apps' dropdown, the currently selected app does not have any visible indicator. As a user can interact with it, a visible focus indicator would still be expected for it. (2.4.7 Focus Visible)</p>	1.4.11 Non-text Contrast; Level AA; WCAG 2.1
Search Field	Within the header of the page, a 'Search for Constituents' search field will populate a list of results after some data is added to the field. Currently, nothing is announced when results are found, such as '(#) results found' or 'We couldn't find anything matching your search' as displayed visually.	4.1.3 Status Messages; Level AA; WCAG 2.1
Search Field	<p>Within the header of the page, a 'Search for Constituents' search field will populate a list of results after some data is added to the field. Functionally, this behaves like an editable combo box, but it is just announced as an edit field, which does not match the function.</p> <p>Additionally, when navigating through the list of results with the Arrow keys, they are all announced as the search criteria, without announcing the currently focused item. The only means to access this information is to navigate to the 'See Results' link with the Tab key and then navigate through the list with the Arrow keys.</p>	4.1.2 Name, Role, Value; Level A; WCAG 2.0

Search Field	<p>Within the header of the page, a 'Search for Constituents' search field will populate a list of results after some data is added to the field. Currently, multiple text elements fall below the 4.5:1 minimum expected contrast as follows:</p> <ul style="list-style-type: none"> - The grey (#272D3099) 'Your Results (#)' text only has a 3.93:1 contrast against the white (FFFFFF) background. - The grey (#36424A99) 'email' text associated with a result only has a 3.33:1 contrast against the white (FFFFFF) background. - When a result is focused, the green (#3F8F24B7) 'email' text associated with a result only has a 3.33:1 contrast against the grey (#EAEAEB) background. - When a result is focused, the green (#3F8F24) 'Profile Name' associated with a result only has a 3.38:1 contrast against the grey (#EAEAEB) background. - The light grey (#A4A7A8) 'Search for Constituents' placeholder text only has a 2.42:1 contrast against the white (FFFFFF) background. 	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Header Content	<p>After expanding the 'Notifications' menu button, two 'New' and 'Hidden' components are programmed like tabs, but are just announced as 'New/Hidden current x of 3'. A role of (tab) and a correct total of (x of 2) would be expected. If another tab is added later, increasing that total to match would be expected.</p> <p>Note: The Apps button is just announced as 'clickable apps' without a proper role or state being announced, similar to other menu buttons throughout the header.</p>	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Header Content	<p>Within the header, a 'b icon' graphic and a decorative 'line' graphic lack sufficient alt text. If the 'b icon' is a meaningful logo, then a more descriptive alt text would be expected. As the 'line' graphic is just used for visual formatting, it would be ignored with empty alt text.</p>	1.1.1 Non-text Content; Level A; WCAG 2.0
Header Content	<p>Within the header, four menu buttons, from Notifications to Apps, are white icons against a black background with a very high 13.95:1 contrast. However, when any of these buttons receives focus, they gain a grey (#A9ABAC) glow, which only has a 2.3:1 contrast against the white (FFFFFF) icon, which falls below the 3:1 contrast expected for non-text content.</p> <p>Note: The grey (#A9ABAC) focus indicator has a 6.05:1 contrast against the black (#272D30) background, which is above the 3:1 expected contrast. So, making the focus indicator slightly darker so that the focus indicator has a 3:1 contrast against both the background and menu button icon would be sufficient for these components.</p>	1.4.11 Non-text Contrast; Level AA; WCAG 2.1

Header Content	<p>Within the header of the page, multiple graphic links for the various logos do not have descriptive enough link names, as follows:</p> <ul style="list-style-type: none"> - The first 'Bloomerang CRM' logo, encountered before the search bar, has just been announced as a 'Home Dashboard' link, which is just missing the context of what app this is for. A name such as 'Bloomerang CRM Home Dashboard' link would be sufficient. - Within the 'Apps' dropdown, three links for the three Bloomerang apps are all announced as 'CRM', 'VMS', and 'QGiv'. Non-visually, it can be confusing to tell where these links will lead. More descriptive names, such as 'Bloomerang CRM/Volunteer/Fundraising' would be sufficient. 	2.4.4 Link Purpose (In Context); Level A; WCAG 2.0
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15. Main Navigation

Main Navigation Issues

Page - Component	Description	WCAG Criteria
Nav Sidebar buttons	<p>Within the main navigation sidebar, the 'Communications', 'Data Tools', and 'Settings' buttons can be expanded and collapsed to reveal additional links. Currently, these buttons only announce the state when activated; it would also be expected for them to announce the current state of 'expanded/collapsed' when given focus.</p> <p>Note: This will also occur for the menu buttons for the same content when the main navigation sidebar is collapsed.</p>	4.1.2 Name, Role, Value; Level A; WCAG 2.0
Nav Sidebar Menu Buttons	<p>After collapsing the main navigation sidebar, all links/buttons are condensed, with only the associated icon being visible. The three 'Communications', 'Data Tools', and 'Settings' buttons, when collapsed, have been changed to function as menu buttons with programmatic information to match, but after expanding a menu button, the associated menu is encountered in reading order at the end of the page.</p> <p>With any keyboard navigation, the user is able to escape the menu and will land on the 'open intercom messenger' button, which can be very disorienting and tedious, as the user will need to navigate back through the page to get back to the navigation sidebar.</p>	1.3.2 Meaningful Sequence; Level A; WCAG 2.0

<p>Nav Sidebar Text</p>	<p>Within the main navigation sidebar, all grey (#272D3099) unselected link/button text only has a 3.93:1 contrast against the white (FFFFFF) background, which is below the 4.5:1 minimum expected for normal-sized text.</p> <p>Also of note, when a link/button receives focus, the background turns slightly grey (#EAEAEB), resulting in a 3.65:1 contrast against the grey (#272D3099) text.</p>	<p>1.4.3 Contrast (Minimum); Level AA; WCAG 2.0</p>
<p>Nav Sidebar Focus Indicator</p>	<p>Within the main navigation sidebar, the currently implemented focus indicators result in the following issues:</p> <ul style="list-style-type: none"> - In the collapsed or uncollapsed state, each unselected page changes the white (FFFFFF) background to a grey (EAEAEB) one, which only has a 1.2:1 contrast. A non-color indicator would be preferred, such as an added border, bolded text, or similar. - The currently selected link/button changes the background to a slight green color, along with the icon changing to a darker green. As this overwrites the current focus indicator implementation, that component will lack any visible focus indicator (2.4.7 Focus Visible) <p>As an aside, but as it also fails 1.4.11, the three 'Communications', 'Data Tools', and 'Settings' buttons have an up/down chevron to indicate the current state. They only have a 2.3:1 contrast between the grey (#272D3066) chevron and white background. When focused, this contrast drops to a 2.23:1 contrast against the light grey (EAEAEB) background.</p>	<p>1.4.11 Non-text Contrast; Level AA; WCAG 2.1</p>

16. Timelines

Timeline Component Links:

- <https://crm.bloomerang.co/Constituent/29706/Timeline>

Timeline Issues

Page - Component	Description	WCAG Criteria
Timeline	<p>Throughout the 'Profile - Timeline' page, multiple text elements fall below the 4.5:1 contrast for normal-sized text as follows:</p> <ul style="list-style-type: none"> - Each year has dark grey (#808080), which only has a 2.99:1 contrast against the grey (#E0E0E0) background. - Each donation link has blue (#298BAB) text, which only has a 3.9:1 contrast against the white (#FFFFFF) background - Associated with each event card, the date is displayed in grey (#999999) text, which only has a 2.84:1 contrast against the white (#FFFFFF) background. - On the right side of the page, a list of links to each year marker uses grey (#B0B0B0) text, which only has a 1.95:1 contrast against the light grey (#F3F3F3) background. - The last selected/navigated to year has a green (#70B300), which only has a 2.23:1 contrast against the light grey (#F3F3F3) background. - Additional filter buttons, such as 'All', 'Transactions', etc., use a green (#70B300) background with white (#FFFFFF) text to denote themselves as selected. This only has a 2.58:1 contrast. - Additional filter buttons, such as 'All', 'Transactions', etc., use a light blue (#E9F1F5) background with grey (#717F83) text to denote themselves as selected. This only has a 3.62:1 contrast. 	1.4.3 Contrast (Minimum); Level AA; WCAG 2.0
Timeline filters	<p>Within the 'Profile - Timeline' page, the user is able to filter what events within the timeline are displayed via multiple buttons (All to Attachments). Currently, the state of these buttons is conveyed only by a change of color: On = green (#70B300) background with white (#FFFFFF) text vs Odd = light blue (#E9F1F5) background with grey (#717F83). The contrast between the backgrounds is only 1.62:1, and the text only has a 4.14:1 contrast, leaving some users unable to easily tell which state a component has (in addition to needing to know what the current color palette means to the button).</p>	1.4.1 Use of Color; Level A; WCAG 2.0

	Providing an indicator, such as a change in size (with an added border), an added icon such as a check, or similar, would be expected to ensure the current state is clear to all users.	
Timeline	Within the 'Profile - Timeline' page, each event consists of two adjacent links (ex, '\$250.00 Donation' and 'November 27') that lead to the same place. Contextually, a user may assume they lead to different places, as they are separate links with different link names. To alleviate unneeded confusion, either removing the redundant day link or combining the two links would be sufficient.	Enhancement
Timeline List View Misc	The following issues occur for the Timeline list view: <ul style="list-style-type: none"> - All links within the list lack a role (4.1.2 Name, Role, Value) and are skipped in focus order (2.4.3 Focus Order) - The grey (#ABABAB) 'displaying x-y of total' only has a 2.29:1 contrast against the white (FFFFFF) background (1.4.3 Contrast (Minimum)) - The various blue (#298BAB) links within the list only have a 3.9:1 contrast against the white (FFFFFF) background (1.4.3 Contrast (Minimum)) 	