INVESTORS EXCHANGE EXTRANET MANUAL

Version 1.02

Updated: September 30, 2025

EXTRANET PROVIDERS

Investors' Exchange LLC ("IEX" or the "Exchange") partners with approved telecommunication network providers that operate a financial extranet to aggregate customer connectivity for Exchange order entry access or the receipt of multicast market data.

In order to be approved as and maintain one's status as an IEX Extranet Provider, the firm is required to meet and maintain the following requirements.

1. Identify themselves as an Extranet Provider in publicly available marketing materials.
2. Sign a Connectivity Services Agreement including the Extranet Addendum.
3. Complete and submit a Physical Connectivity Order Form.
4. Provide network transport services only and not process or modify any of the information sent between two parties connected via the Extranet Provider.
5. Provide customers reliable, redundant physical connectivity to one or more of the following Exchange sites:
    o Equinix (NY5) data center in Secaucus, NJ (IEX POP site)
    o Equinix (CH4) data center in Chicago, IL (IEX Disaster Recovery site)
6. Physical connectivity must be wholly owned and managed by the Extranet Provider; an Extranet Provider may not nest their connectivity within another Extranet Provider.
7. Extranet Provider must present customers to the Exchange within their own, dedicated IP address subnet range. Overlapping IP subnets or using a single, NAT address is not permitted.
8. Extranet Providers will provide the Exchange with monthly reporting (if consuming Real-Time IEX Market Data), detailing customer's name, assigned IP subnet, and subscribed market data feeds.
9. Extranet Providers will be billed for each individual physical network connection according to the IEX Fee Schedule: IEX Exchange Fees | Fee Schedule | IEX Exchange | IEX.
10. Extranet providers who meet the specified criteria to provide market data related extranet services to end users will not be treated as a Data Subscriber of IEX Market Data and will not be subject to IEX Market Data fees. Such distinction is made on a feed by feed basis, and requires that the Extranet Provider meet all criteria outlined in both the IEX Extranet Manual and IEX Extranet Addendum. Firms may meet the criteria to be treated as an Extranet Provider for certain IEX Market Data feeds, while being treated as a Data Subscriber for others depending.
11. Provider must maintain a staffed network support phone number between the hours of 8:00 AM – 5:00 PM ET.

IEX EXTRANET PROVIDER ATTRIBUTION

Approved Extranet Providers will be listed on the Third-Party Partners page of the IEX website including provider contact information and a link to the firm's website. Customers that contact IEX and inquire about extranet access will be referred here. Aside from the requisite Connectivity paperwork, at a minimum, the Extranet Provider will provide IEX with the following information:

- Company name
- Sales Contact name(s)

- Sales Contact email address(es)
- Phone number(s)
- Technology Contact name(s)
- Technology email address(es)
- Technology number(s)
- IEX Market Data feeds that Extranet Provider offers
- Data Center(s) where the Extranet Provider is providing connectivity to user(s)

Please email questions or comments regarding this manual to marketops@iextrading.com . IEX Market Operations supports Users and telecommunications providers during initial setup and continuing support of all connectivity issues.

SUPPORT

For any questions regarding connectivity, please contact IEX Market Operations for more information:

- Phone: 646.343.2310
- Email: marketops@iextrading.com
- Core phone support hours are 8:00 AM – 5:00 PM ET Monday – Friday
- Outside of core support hours, to report a network issue that must be addressed prior to market open – leave a voice mail with the firm name, contact number, and nature of the issue along with an email tomarketops@iextrading.com.
- For non-critical issues or for information, please email IEX Market Operations and your request will be responded to by the next business day.

REVISION HISTORY

Version	Date	Change
1.00	August 20, 2015	• Initial Document
1.01	February 23, 2016	• Update logo and copyright; remove Carteret
1.02	September 30, 2025	• Made updates to bring Extranet Manual current to existing policies and to clarify that firms who meet the specified criteria to provide market data related extranet services to end users will not be treated as a Data Subscriber of IEX Market Data and will not be subject to IEX Market Data fees.