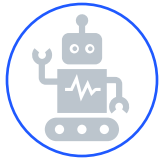Avetta®

Advancing Workforce Management

2024 WFM Roadmap Themes

Seamless workflows through automation

SELF SERVICE

Worker Led Accountability

Onboarding Transparency

Seamless workflows through automation

How do we simplify the administrative overhead?

What functions could be achieved through automation?

Why Automation

Training:
Large numbers of enrollments

Complexity:
Competency requirements

Training Management:
Classroom

Auto Enrolment

- Auto-Enrol to mandatory online training July 2023

- Reduce manual enrolment to online training

- Matched to Auto Assigned Roles

Worker's Competency
Risk Management Procedure

In Progress

Person	**John Citizen**
Competency	**Risk Management Procedure**
Type	**Safety.Trained**
Location	
Issue Date	**18 Apr 2023**
Expiry Date	**18 Apr 2026**
Active	✓

Comment

Auto assigned for training enrolment during Role assignment (Online Security Training TEST [ID=27306]

Progress   Incomplete

Train   >

Documents   + Add Document

Auto Re-Enrolment

- Auto Re-enroll – delivered in July 2023

- Applied to free online training

- Ensures that workers complete training without the need to re-enroll a second time

Auto Invite to WMA

- Delivered May 2024

- Reduce manual admin to get mobile app into workers hands

- Efficiency improvement

2024 WFM Roadmap Themes

Seamless Workflows through Automation

SELF SERVICE

Worker Led Accountability

Onboarding Transparency

Self Service

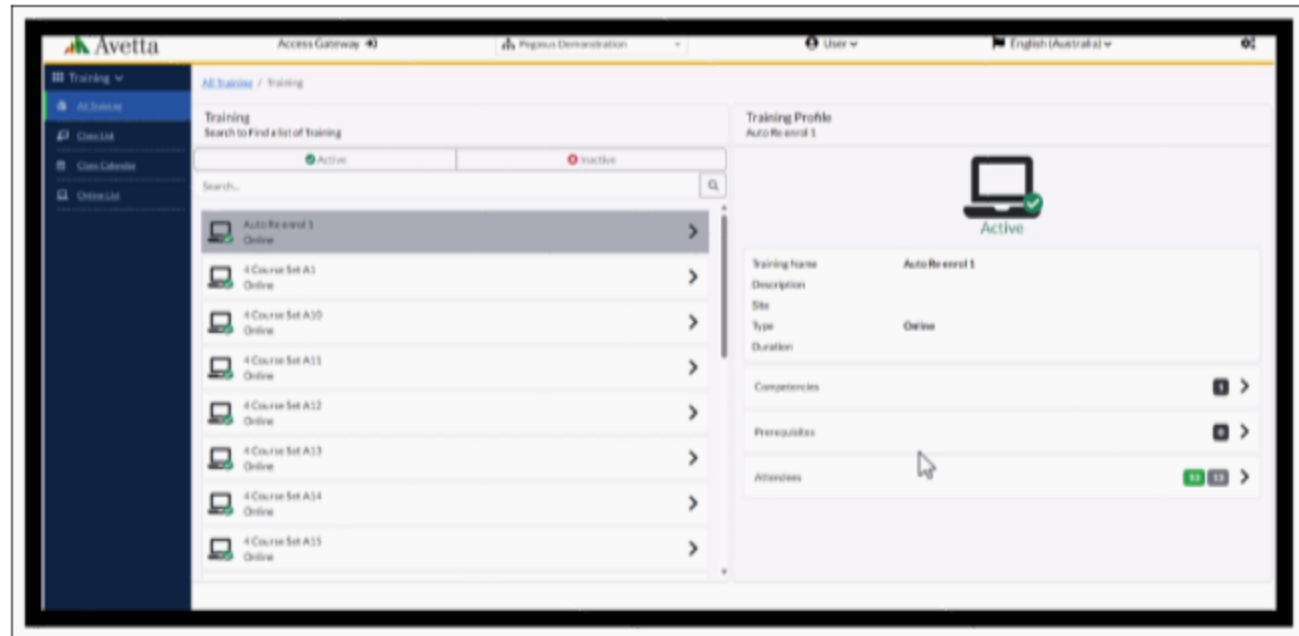*Leading workforce management software does more than automate basic processes*

What features could our clients and suppliers manage themselves?

Empower users to make decisions

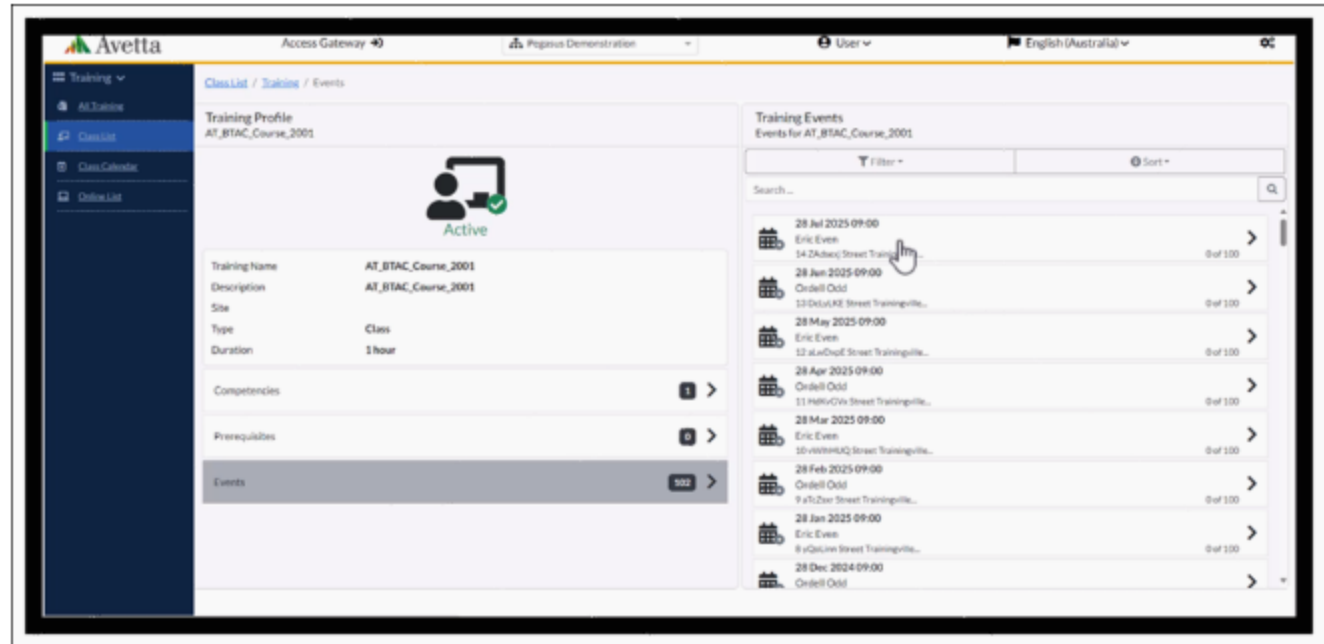What can workers do themselves?

Pre-Requisites

- Pre-reqs Feb 2023

- Training & Assessment

- Reduce the admin load

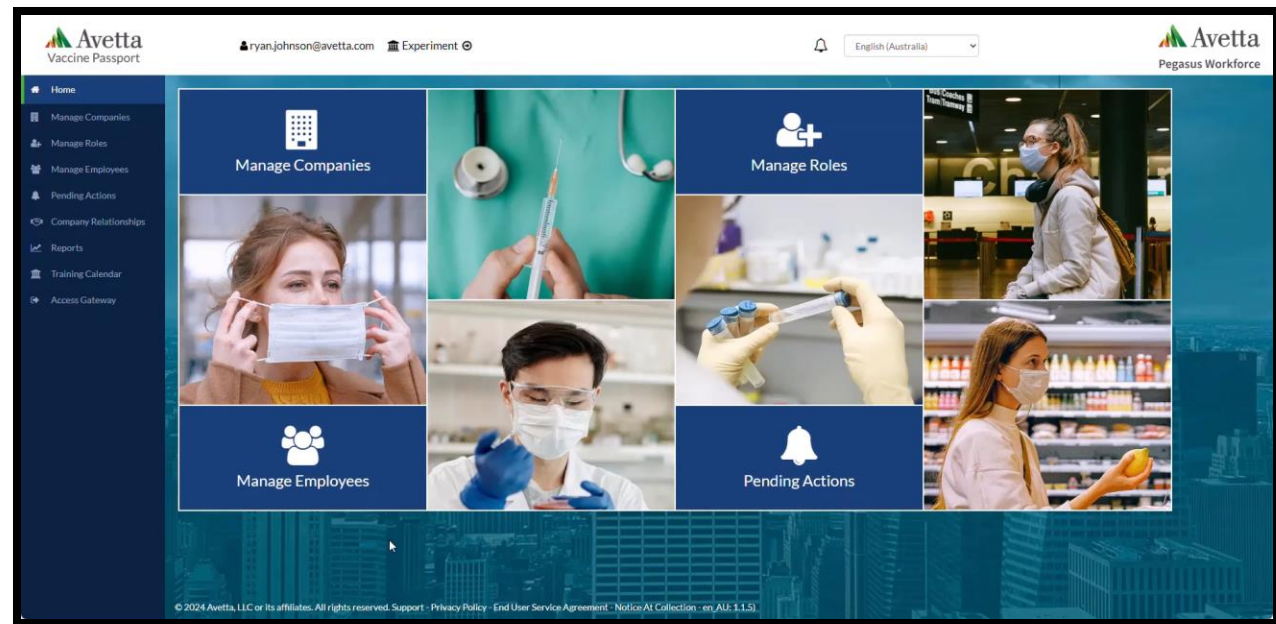- Less Management from one competency to the next

Bulk Transfer & Remove Classroom events

- Bulk Transfer/Remove attendees from training events – Nov 2023

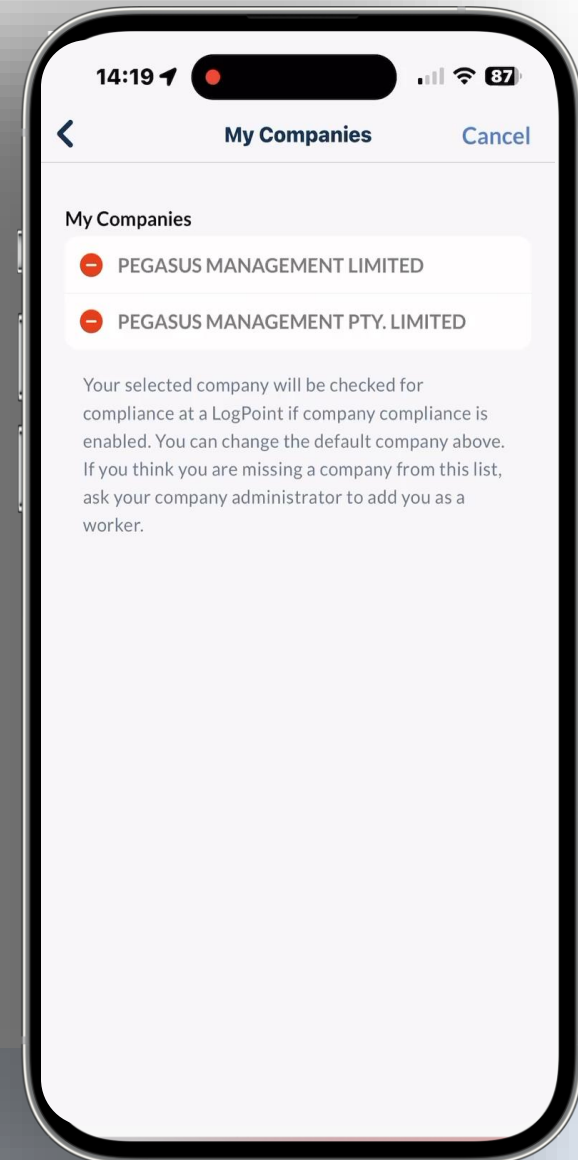- Bulk Transfer/Remove – No Event Selected – Feb 2024

Resend Training Notification

- Delivered – March 2024

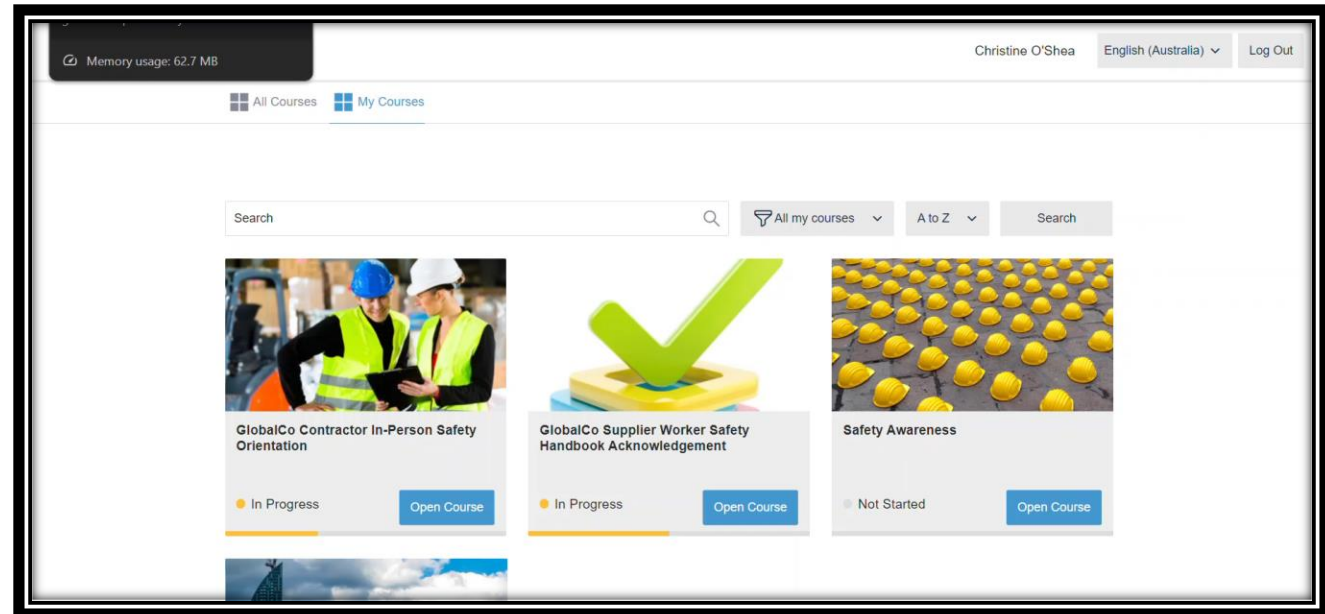- Assists the Supplier Admin in worker training

- Enable a self-service model

Manage Supplier Companies

- Delivered – Q2 2024

- 11% of calls >Add and Remove a company
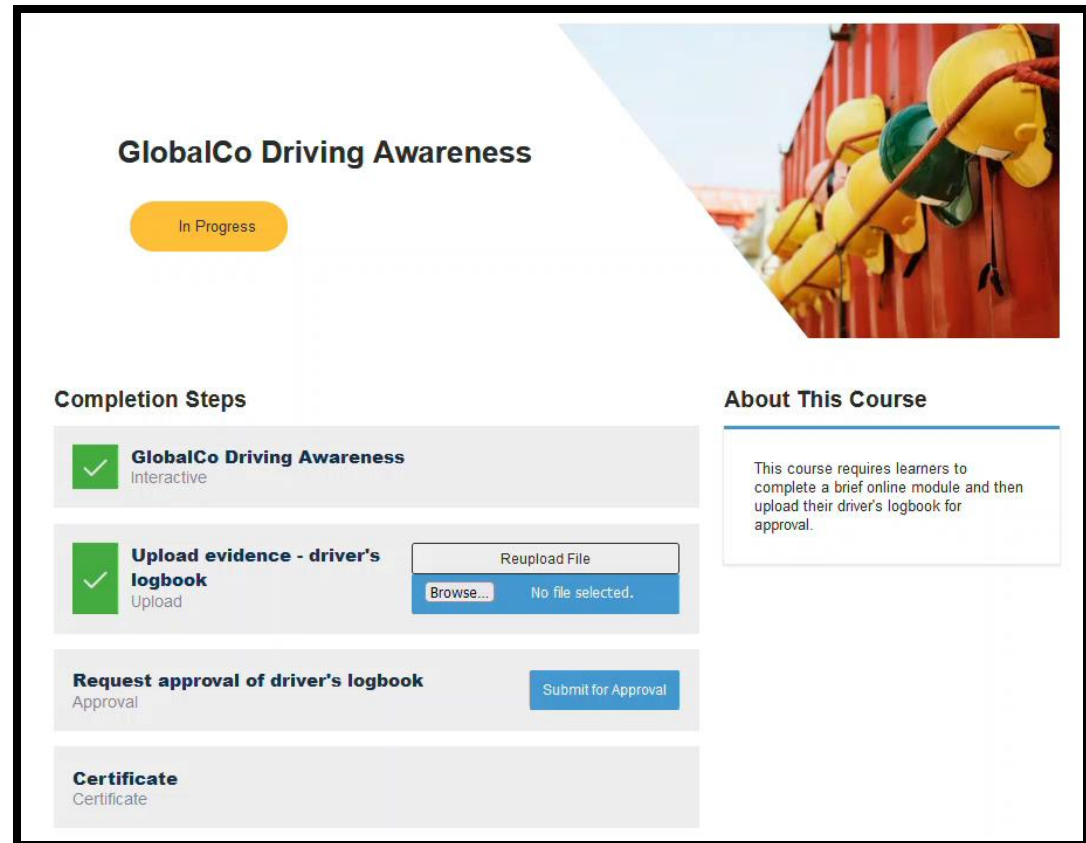
- Single touch Connect

Mark Classroom

- Delivered – Q1 -2024

- Allow client users to assign results at Classroom sessions

- Full control over grading learners

- No delays in updating competencies

- Assign results individually or in bulk

LMS Approval Unit

- Delivered Q1/Q2 - 2024

- Course settings force sequential unit access.

- Achieve a final course completed status (passed or failed).

- Approver can grant authorization for learners to move forward

- Learners are informed of outcomes by email

2024 WFM Roadmap Themes

Seamless Workflows through Automation

Self Service
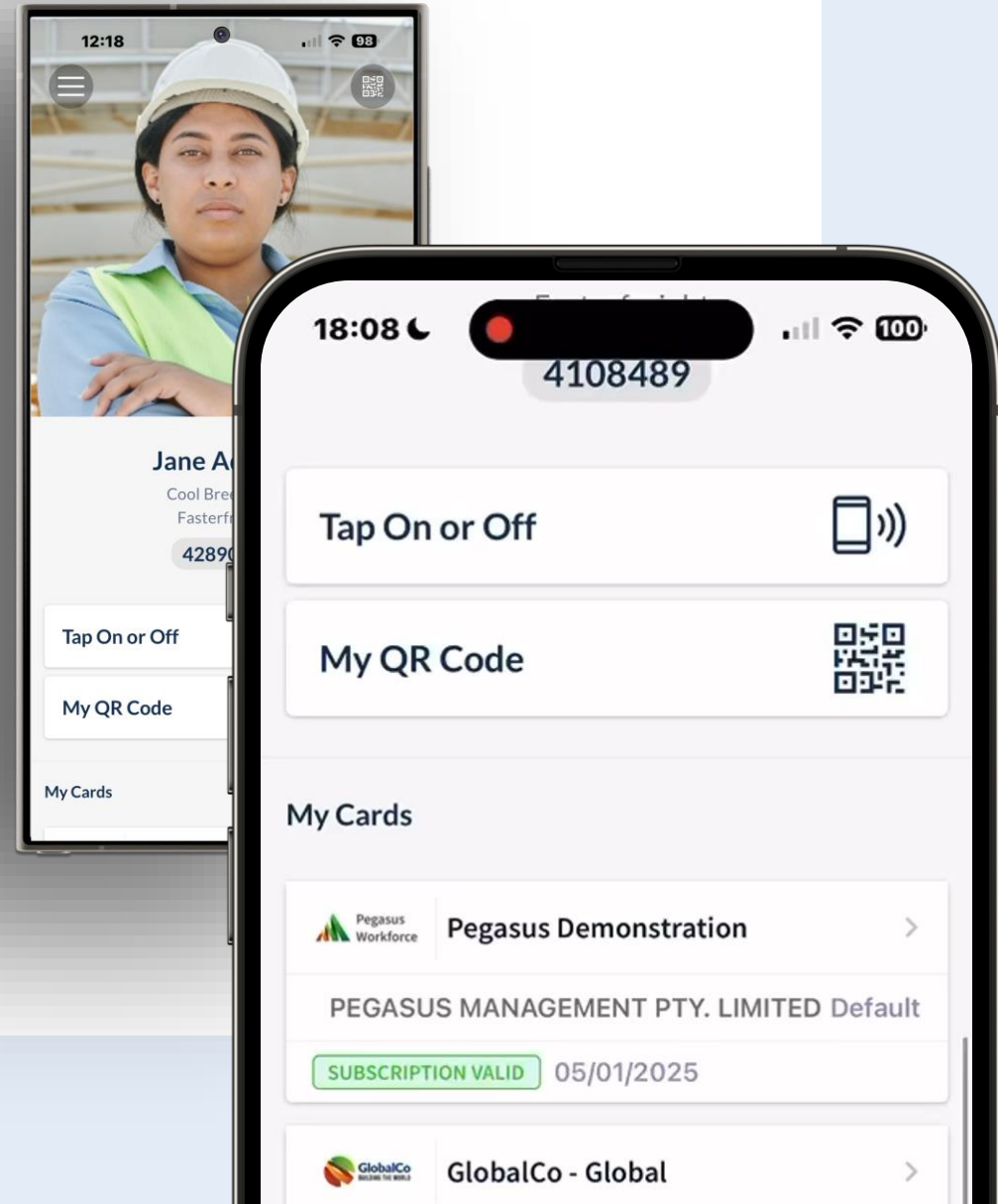
Worker Led Accountability

Onboarding Transparency

Worker led behavior

How can workers assist in Site Safety?

What tools can suppliers support?

Site Safety Workforce Mobile Application

- Workforce application updated to allow workers to empower themselves

- Take ownership of their work status

2024 WFM Roadmap Themes

Seamless Workflows through Automation

Self Service

Worker Led Accountability

Onboarding Transparency

Onboarding Transparency

How do we simplify the onboarding process for workers and suppliers?

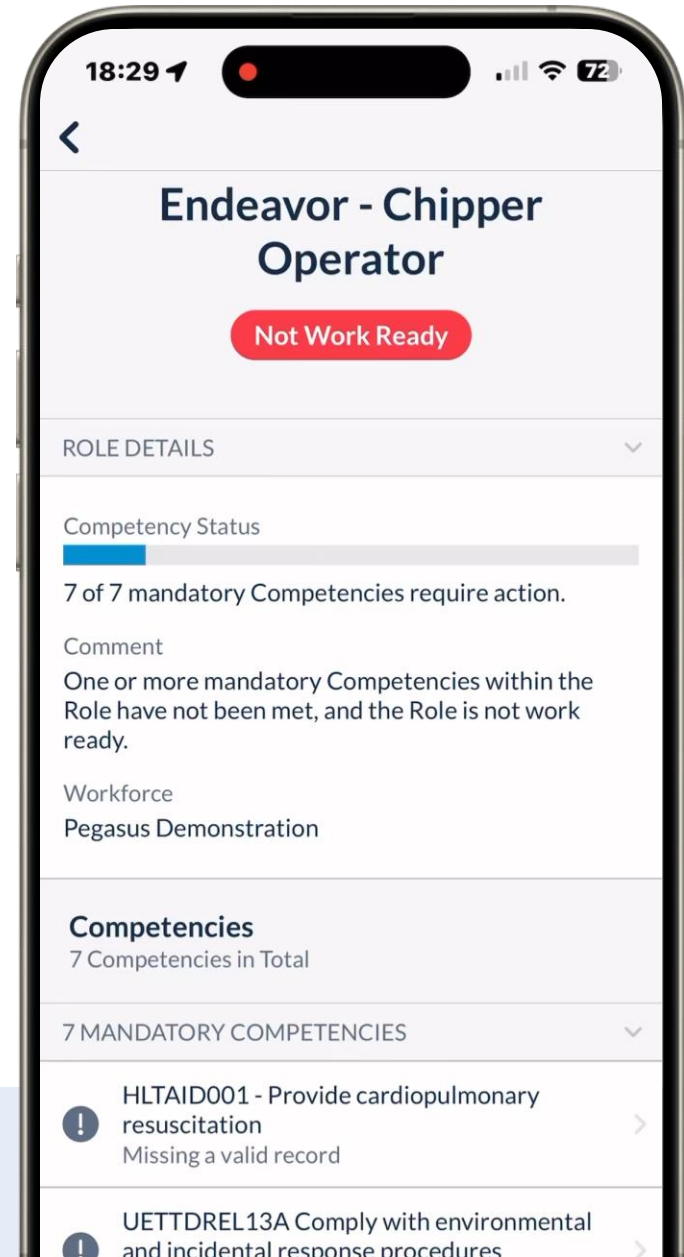How do we improve visibility to workers and suppliers?

Transparency Value

Collaboration

Worker Compliance time
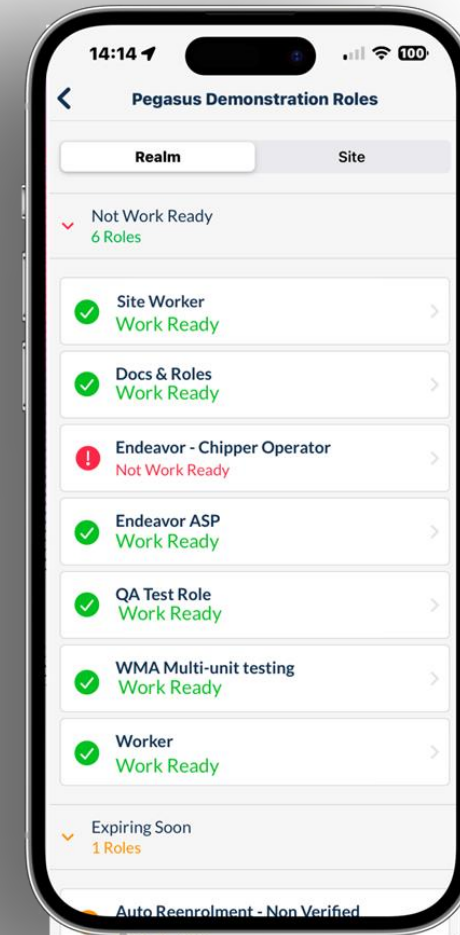
Speed to Site

Worker Quick Submit Verification

- Delivered – July 2023

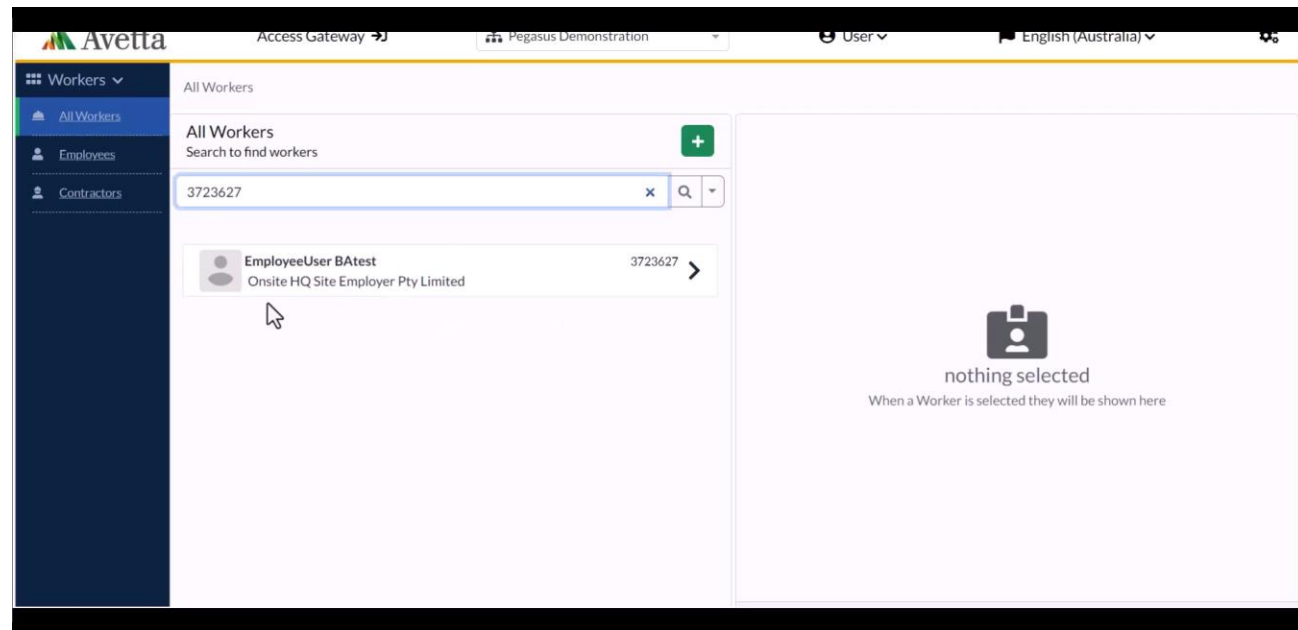- Allow workers to submit via the WMA

Site Roles – Status

- Delivered – Q4 2023

- Allow visibility of both Realm and Site Roles and Competencies

- Workers take more ownership and control on their work status
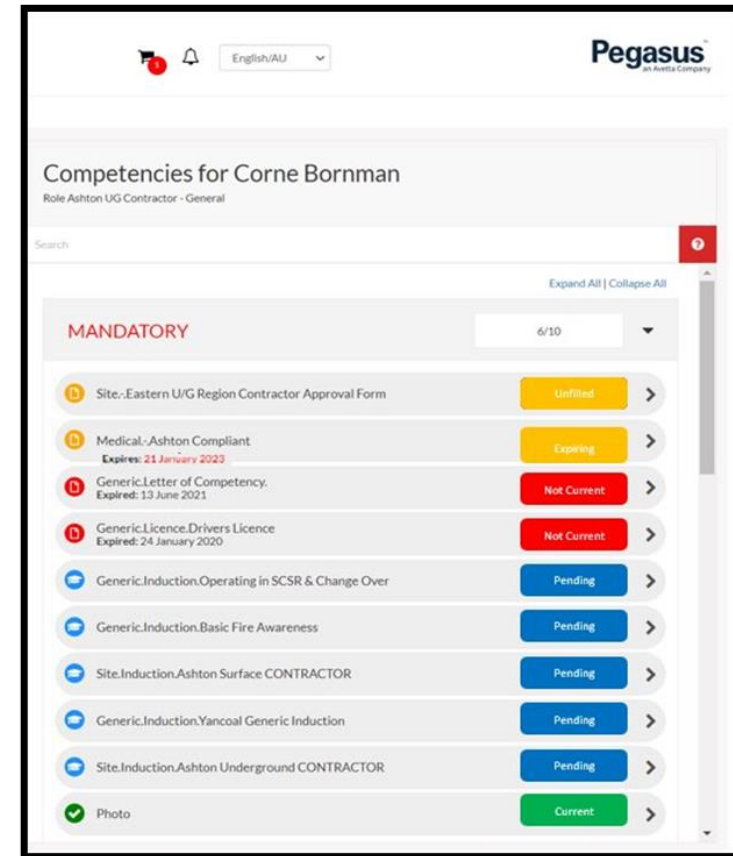
Competency History

- Individual Training Plan – Feb 2024

- Competency History – May 2024

- Improve view in CP to see the entire history

Competency Status

- Roles achieved incrementally & reduce time-to-compliance for workers,

- Remove bottlenecks for Supplier Admins

2024 WFM Roadmap

How do we continue to support client, supplier and workers in the areas of:
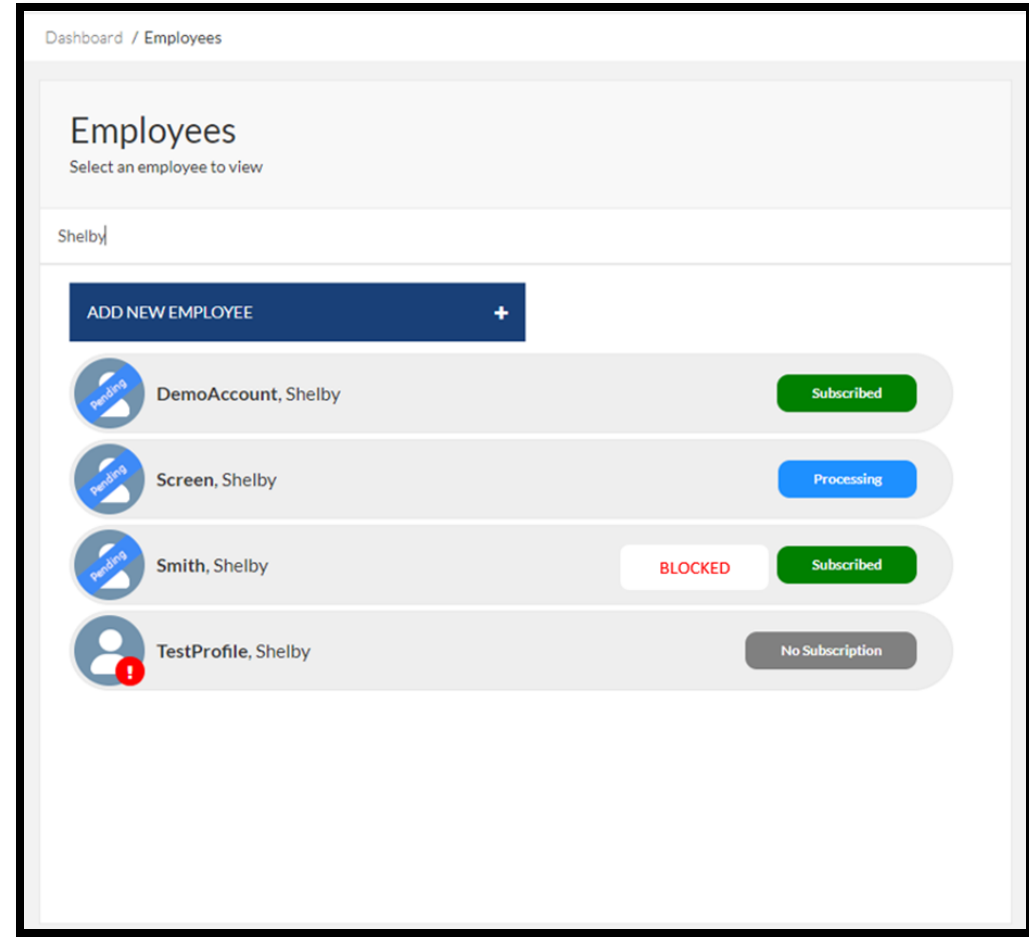
Training
Compliance
Supplier Visibility

2024 WFM Roadmap Schedule

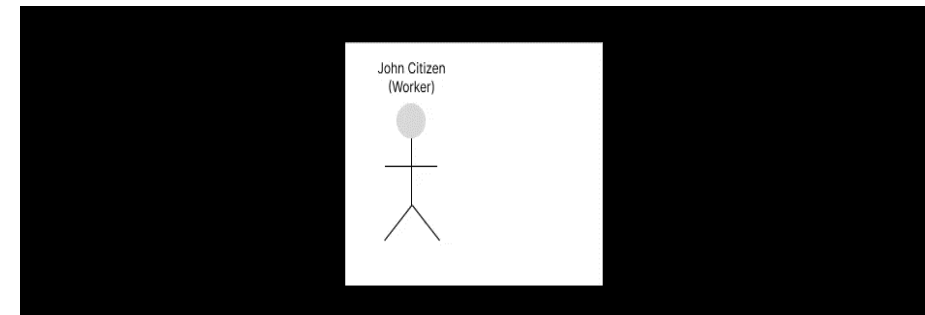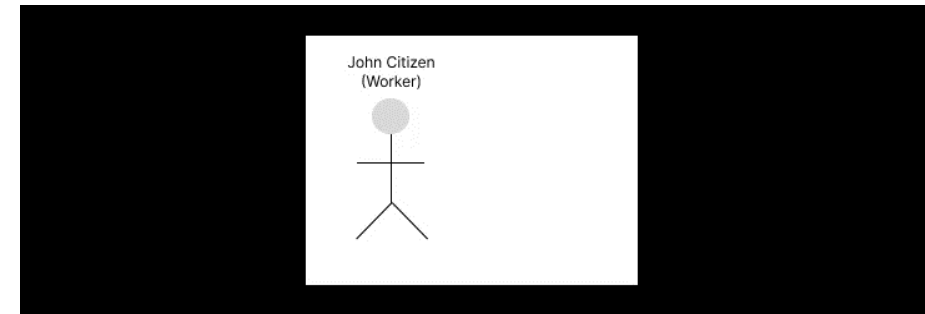| Now & Next	Discovery
Block Status	Deactivate Roles
Global Competency Part 1	Global Competency Part 2
PLMS Improvements – Assessment Unit	Two Factor Authentication
WMA – Display Competency History	Role Hierarchy

Now
Block Status

- Transparency between client and supplier

- Supplier Admin can see if worker is not able to work for a client

Now
Global Competencies

- CURRENT STATE

- Multiple Submissions for the same competency

- FUTURE STATE

- A single submission for a globally recognized competency

- Enable a more efficient process

- Less repeat documents, faster processing, less storage

GLOBAL COMPETENCIES

68K
Competency Library

280
Drivers License – C Class

78
Proof of ID

400
Heavy Vehicle License

5k
Electric

2k
Vehicle

11k
Statement of Attainment

55
HLTAID003
First Aid

10
RIIBLA201
Support shot firing operations

"License/Licence"
License is both a noun and a verb in the United States. If you live in any other English-speaking country, you will spell it licence when you use it as a noun and license when you use it as a verb.

Accounting.Bachelor Degree.Accounting or equivalent
Accounting.Bachelor Degree.Accounting
Accounting.Bachelor Degree.Accounting or equivalent
Accounting.Bachelor Degree.Accounting or equivalent
Accounting.Bachelor Degree.Bachelor of Commerce - Accounting
Accounting.Bachelor Degree.bean counter
Accounting.Bachelor Degree.

Next
Displaying Competency History in WMA

- Allow worker to view their past competencies that they have submitted (Work Ready, rejected or Expiring or Expired) all in one consumable form.

- This ensures quick action from the worker to get compliant.
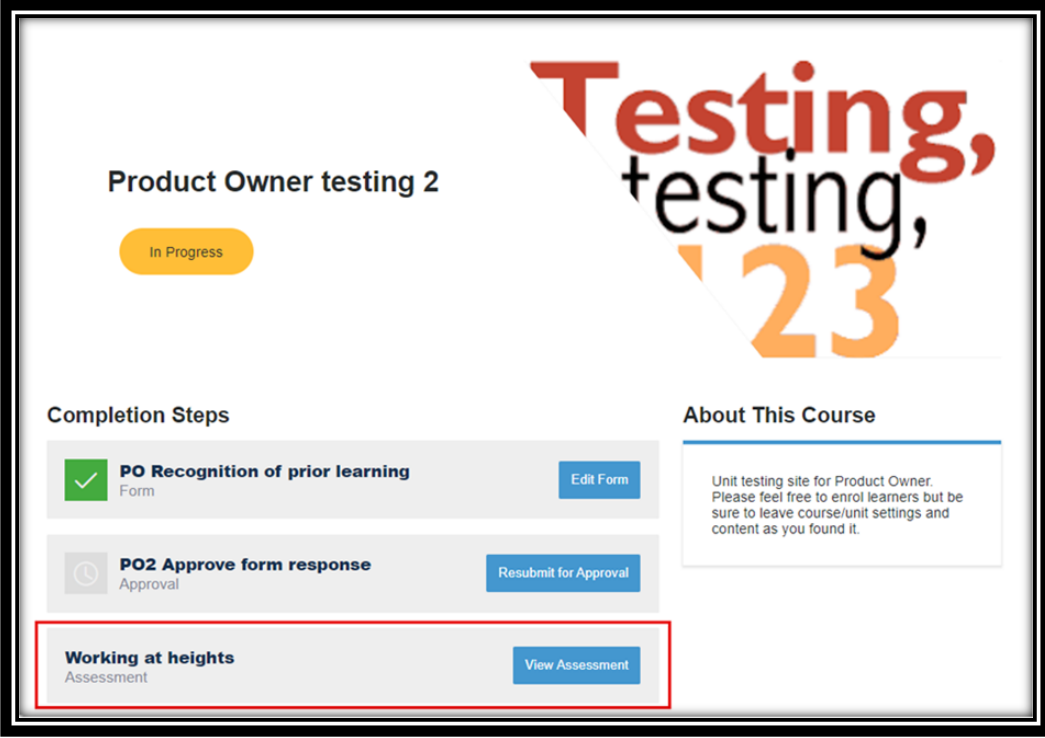
Later
Deactivate Roles

- Reduce contractor role management at the client side

- Improve supplier visibility on contractor management.

- Configurable to client to specify roles for deactivation

- Reduce calls to support for role deactivation

Later
LMS Assessment

- Assessor to grade a learner against a prepared set of criteria.

- Learner is observed and assessed & can upload evidence

- Assessor completes a checklist, assigns as Passed or Not Yet Competent.

Questions?

I would like to see how Avetta is working towards improving the user experience for the admin side of the system and what improvements they have for bulk updates and changes, especially in the user permissions area.

I would like to understand how Avetta is enhancing the product to accommodate and be ready for new privacy laws to be released in August.

Avetta. ✕

Thank You!