

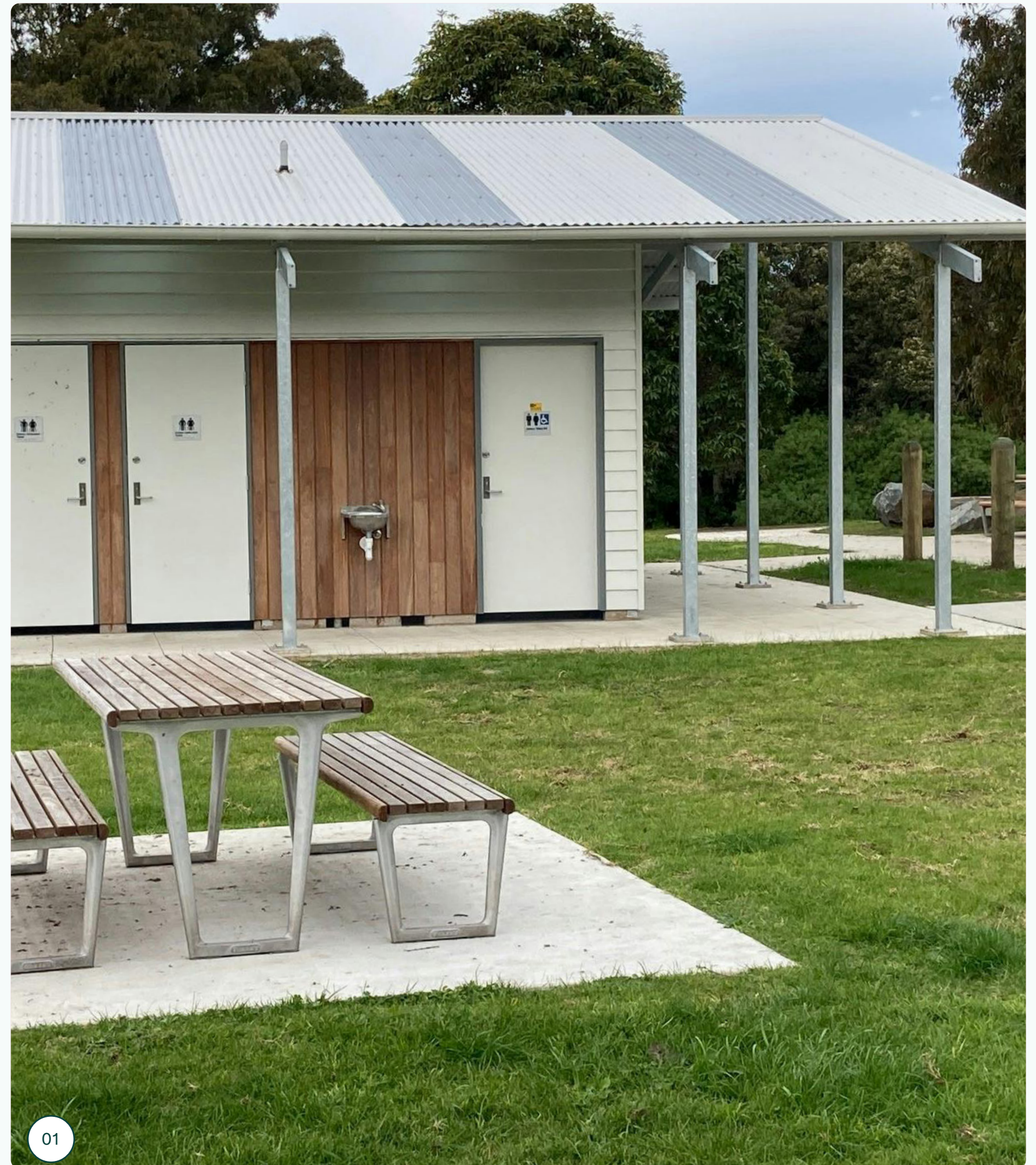
EAST GIPPSLAND PUBLIC AMENITIES SERVICE REVIEW

A comprehensive social infrastructure service review to guide planning, provision and management of public toilet facilities across East Gippsland.

WHAT WE DID

- Leading a municipal-wide public amenities service review to support equitable, consistent and future-focused planning of essential community infrastructure.
- Reviewing the existing network of more than 110 public toilet facilities to understand location suitability, utilisation patterns, service levels, infrastructure condition and land tenure complexity.
- Integrating social infrastructure planning principles, including access, equity, universal design and safety, to ensure facilities meet the needs of residents, visitors, older people, families and people with disability.
- Aligning service planning with Council's broader strategic framework, including the Council Plan, Draft Open Space Strategy, asset management priorities and tourism demand.
- Developing evidence-based assessment and prioritisation tools to guide future decisions around upgrades, rationalisation, partnerships and investment.
- Designing and supporting targeted community and stakeholder engagement to capture lived experience, service expectations and perceptions of amenity provision across peak and off-peak periods.
- Preparing a clear, actionable Public Amenities Service Review to support long-term infrastructure planning, operational efficiency and transparent decision-making.

01 Jemmy's Point Lookout public toilets



01

YEAR

2026

CLIENT

East Gippsland Shire Council

EXPERTISE PROVIDED

Social Infrastructure
Community Engagement
Creative Studio

TEAM

