

# INDIGO PUBLIC TOILET STRATEGY

A municipal-wide public toilet strategy to guide safe, inclusive and well-maintained public toilet provision across Indigo Shire.

## WHAT WE DID

- Worked with Indigo Shire Council to lead the development of a new Public Toilet Strategy to guide future planning, investment and service delivery across the municipality.
- Reviewed 29 existing public toilet facilities across the Shire, including qualitative condition audits to assess amenity, accessibility, safety and maintenance needs.
- Undertook research and analysis to identify gaps, and priorities across townships, visitor areas and key activity locations.
- Delivered targeted stakeholder engagement with Council teams and the health and wellbeing sector to understand operational challenges and service expectations.
- Designed and facilitated community engagement to capture local priorities and lived experience, ensuring the Strategy reflects community needs and visitor demand.
- Undertook a best-practice review and Gender Impact Assessment to inform inclusive, safe and equitable public toilet provision across diverse users.
- Developed a clear strategic framework including vision, principles, priorities and an implementation-focused action plan.

- 01 Pages from the final, endorsed Public Toilet Strategy
- 02 Promotional materials for community engagement
- 03 Spatial analysis of public toilet location and condition

### YEAR

2025

### CLIENT

Indigo Shire Council

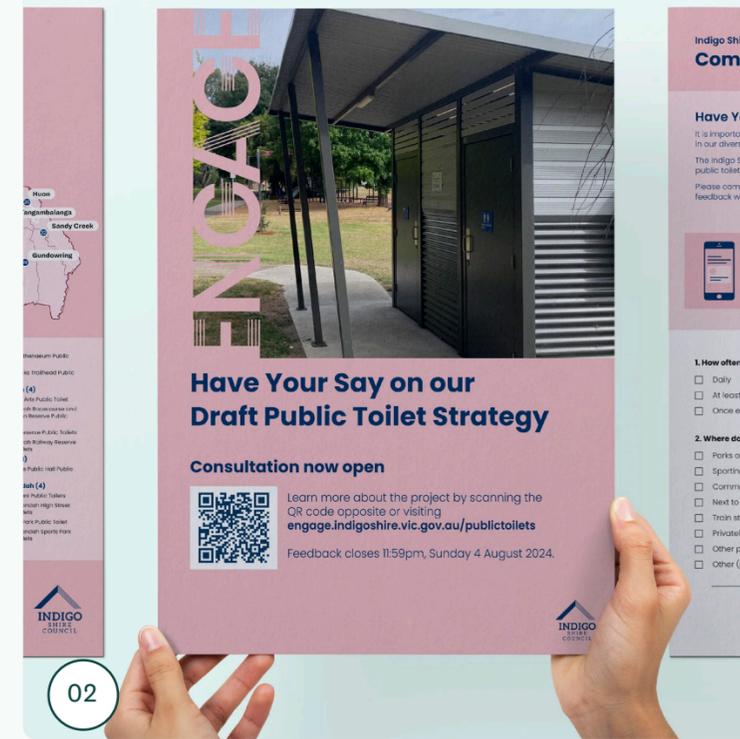
### EXPERTISE PROVIDED

Social Infrastructure  
Community Engagement  
Creative Studio

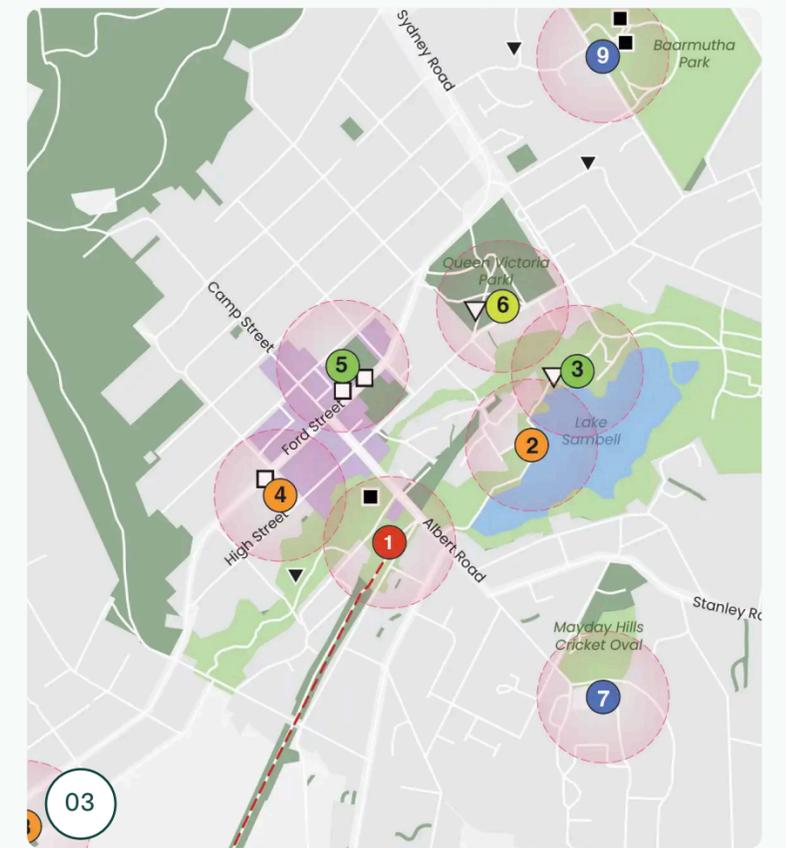
### TEAM



01



02



03