

Electric News

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Take Control of Your Account with the LOEMC Mobile App

Visit the app store on your mobile phone and search for LOEMC, then download. This free app will give you fast and secure access to manage your account easily.

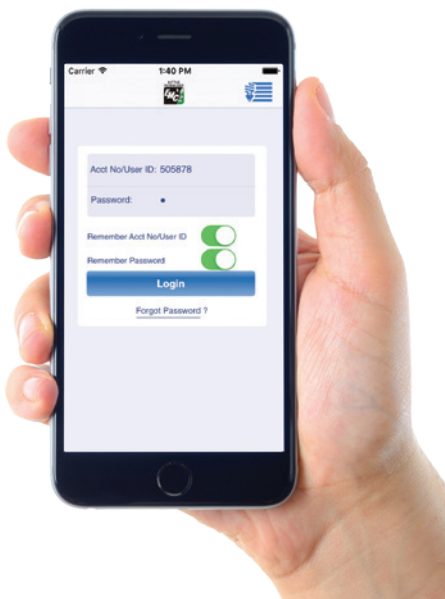
What is the difference between the mobile app and the mobile web app, and how secure?

Our mobile apps are native apps that can be downloaded and installed on your compatible mobile device, while the mobile web app is a web portal that runs directly in the mobile browser on your smartphone or other mobile device. All critical information is encrypted in every transaction run through the apps and the mobile web app, and no personal information is stored on your mobile device. However, mobile devices do allow you to store your login information for apps installed on the device. If you choose to store your login information, any person with access to your mobile device can access your account.

Both the native apps and the mobile web app give you secure access to maintain your account information, to view your bills and your payment history, to manage your alerts and reminders and to make payments on one or more accounts directly from your mobile device.

How do I sign up for push notifications? What if I want to receive push notifications for multiple accounts?

Mobile apps allow you to register your accounts to receive push notifications for account milestones, such as an approaching or a missed due date. Push notifica-



tions are not available through the mobile web app.

The first time you launch the app after installing it on your mobile device, you'll be asked whether you want to enable push notifications for our app on your device. Select OK to enable push notifications. Next, be sure to select each individual account and enable the Notify option for every account you want to receive push notifications. If you have our app installed on multiple devices, don't forget to enable push notifications for your accounts on each one.

I have five accounts. Can I see them all in the mobile app and the mobile web app, and

can I make a payment on multiple accounts?

Yes. Once you've logged in, you'll be directed to a list of all your accounts. When you select a specific account, the details will display above the list. If you only have one account, the details will show up as soon as you log in. From the list of accounts, either select the option to pay all accounts or select specific accounts for payment. You can also make a payment to a single account by selecting the payment option when that account's details are displayed.

How current is the account information I see in the mobile app?

The information in the mobile app and in the mobile web app is shown in real-time, so it's always accurate. However, if you keep your mobile app or mobile web app open for an extended period, you should refresh the page by selecting a new option to ensure the information is still current.

Notice of Patronage Capital Assignment for 2018

Because Little Ocmulgee EMC is a nonprofit cooperative, revenue collected in excess of expenses is eventually returned to the co-op's member-owners, our electric customers. After each year is completed, margins are assigned to members' accounts so that they can be paid later as capital credits.

Assigned margins are retained for several years to be used, in place of borrowed money, as a source of funding for the construction of new lines and other utility plant expenses. This helps the cooperative keep the cost of providing service as low as possible. When financial conditions are favorable, the margins are returned as capital credits to the members.

The assignment is made by applying the percentage of the cooperative's margins (revenues in excess of expenses) to each member's total billing for the year (excluding sales tax). In addition, margins are assigned to Little Ocmulgee EMC by other organizations with which it is associated, such as Cooperative Finance Corp., CoBank, Gresco, Federated Rural Electric Insurance Exchange and Southeastern Data Corp. The percentage assigned from these associated organizations is assigned to each member each year in the same manner as above.

$$\frac{\text{2018 total operating margins} + \text{2018 total associated organizations}}{\text{2018 total sales of electric energy}} = \frac{\$1,977,827}{\$22,959,907} = 0.086142623$$

Little Ocmulgee Electric Membership Cooperative 2018 Patronage Capital Assignment Factors

	Allocation Factor	If your total bills were: (excluding sales tax)		
		\$500	\$1,000	\$2,000
2018 patronage capital assigned for Little Ocmulgee EMC	0.082673941	\$ 41.34	\$ 82.67	\$ 165.35
2018 patronage capital assigned from associated organizations	0.003468682	\$ 1.73	\$ 3.47	\$ 6.94
2018 total patronage capital assignment	0.086142643	\$ 43.07	\$ 86.14	\$ 172.29

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To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) **Mail:**
U.S. Department of Agriculture
Office of the Assistant Secretary
for Civil Rights
1400 Independence Ave., SW
Washington, D.C. 20250-9410;
- (2) **Fax:** (202) 690-7442; or
- (3) **Email:** program.intake@usda.gov.

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PLEASE MOVE OVER FOR EMERGENCY AND UTILITY CREWS

If you see police, firefighters, utility crews or other emergency personnel on the side of the road, please slow down and move over when possible.

Together, we can keep our crews safe.



BENEFITS OF TREE TRIMMING

Clearing trees and overgrown vegetation is vital to provide safe, reliable power to our consumer-members.

We clear certain areas in our service territory, known as rights of way, to:

- Keep power lines clear of tree limbs
- Restore power outages more quickly
- Keep crews and members of our community safe
- Reduce unexpected costs for repairs

Vegetation management improves service reliability for you – our members!

Davey Resource Group to Conduct GPS Inventory for Little Ocmulgee EMC

Davey Resource Group (DRG), an industry leader in right-of-way management and consulting, will conduct a physical GPS inventory of equipment, meters and poles for Little Ocmulgee EMC (LOEMC). DRG will begin inventorying the nearly 40,000 features in the next



several months and is expected to conclude within about a year. DRG will be using the latest technology to record the precise loca-

tion of every LOEMC power pole, pad-mounted transformer and electric meter.

It's a huge effort. LOEMC delivers power to more than 11,000 member-owners with a distribution system that includes more than 2,000 miles of overhead and underground lines across five counties (Dodge, Laurens, Montgomery, Telfair and Wheeler). Once it is done, the facility mapping system will provide big benefits to the cooperative's members. It will help crews restore power more quickly after an outage. It will also offer greater efficiency and accuracy to complete work orders and respond to emergencies.

In addition to the location of each individual power pole, the mapping system also will include information about special equipment associated with that pole, such as any transformers it may carry. If a line loses power,

linemen can use the map to pinpoint the location and exactly what equipment is on the pole.

Beginning in the next few months, DRG field technicians will be traveling throughout LOEMC's service area with global positioning system (GPS) equipment to record locations of poles and meters. You should receive an automated call from LOEMC when the substation/circuit you live on is being inventoried. Their equipment uses satellite data to compute map coordinates for a specific location.

At some point, you will spot the crew visiting your neighborhood to record pole, pad-mounted transformer and/or meter locations or slowly driving down the road in their white truck with its flashing yellow light or possibly on their red ATV/four-wheelers. Each truck and ATV will have a LOEMC emblem affixed, along with the Davey Resource Group logo. Crews will be using a handheld device to quickly and accurately record the location of an electric meter, pole or pad-mounted transformer, along with specific data related to each, such as wire size, etc.

LOEMC remains committed to serving the needs of its members within the service area. The new geographic information system mapping strategy will soon be utilized in an effort to better serve all members and to help ensure we continue our long-term mission of providing safe, reliable and affordable electricity.



Energy Efficiency Tip of the Month

Want to light up your outdoor space without increasing your energy use? Try outdoor solar lights! They're easy to install and virtually maintenance free. Remember, solar lights work best when the solar cells receive the manufacturer's recommended hours of sunlight.

—Source: energy.gov

