

VOYAGE CLAIMS SUPPORT

Voyage Insights / by Ascenz Marorka

Support voyage claims with trusted evidence

Voyage Claims Support combines specialist maritime claims expertise with trusted operational and voyage data from Voyage Insights to help shipowners and operators respond effectively during the critical early stages of voyage-related disputes.





Early-Stage Voyage Claims Advisory

Voyage-related claims such as delays, demurrage, off-hire events and performance disputes often depend on the quality of the evidence available immediately after an incident. Delayed response, incomplete documentation and fragmented operational data can increase costs and prolong disputes.

Voyage Claims Support combines maritime claims expertise with trusted voyage data to help customers assess situations early, strengthen documentation and determine appropriate next steps before issues escalate.

Key Features

- **Claims triage and first-response support:** Provides structured guidance during the critical early stages of voyage-related claims.
- **Documentation preparation support:** Supports the preparation of Statements of Facts, Letters of Protest and other key claims documentation.
- **Voyage and operational evidence review:** Leverages trusted operational and voyage data to support incident assessment and claims management.
- **Stakeholder coordination:** Facilitates communication with P&I Clubs, surveyors and local correspondents when appropriate.
- **Structured advisory assistance:** Provides up to 12 hours per vessel per year of voyage-related claims advisory support.

Key Benefits

- **Faster response to claims incidents:** Enable timely action during the first 24-72 hours, when outcomes can be most strongly influenced.
- **Stronger claims documentation:** Improve evidence quality and incident records before positions become entrenched.
- **Reduced claims escalation risk:** Resolve routine disputes more effectively before arbitration or litigation become necessary.
- **More predictable advisory costs:** Access specialist support through a structured subscription model instead of ad hoc engagements.
- **Better-informed claims decisions:** Combine operational insight and maritime claims expertise to determine appropriate next steps.

Powered by Voyage Insights / by Ascenz Marorka

Built on decades of maritime operational expertise, Voyage Claims Support combines trusted Voyage Insights data with specialist advisory support, delivered in collaboration with Quadraant Legal, a maritime and insurance law specialist.

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