

LETTER OF AUTHORITY

Client Name:

Ref:

Date of Birth:

Current Address:

This Letter of Authority (Authority) will be sent to your lender to inform them that you give Sentinel Legal Limited authority to act on your behalf.

To whom it may concern.

This Authority relates to all accounts and credit agreements I have held with your company and overrules any previous Letters of Authority you may hold on file from me. Please take this Authority as my instruction to deal exclusively with Sentinel Legal Limited. I hereby authorise the extension of this Authority to any and all outstanding claims which you are currently processing on my behalf. A copy of this Authority will have the same validity as the original.

- a) I hereby appoint and authorise Sentinel Legal Limited to pursue my request for information in respect of Vehicle Finance on all account(S) I hold with you or have previously held in accordance to the FCA's Dispute Resolution Guidelines.
- b) I also request you to provide Sentinel Legal Limited with account numbers in respect of all accounts held with you and authorise you to also provide Sentinel Legal Limited with any other information requested by them at any stage.
- c) If you need to contact a third party to progress my request, I hereby also authorise and consent for the third party to provide you and Sentinel Legal Limited with any information required.
- d) Please ensure that all communications are made direct to Sentinel Legal Limited (Electronically where possible), which will then be forwarded to me.
- e) I also hereby authorise Sentinel Legal Limited to make a Subject Access Request under the Data Protection Act 2018, this is to obtain all personal information and documentation in relation to myself, and all accounts I have held, and I expect this to be sent to Sentinel Legal Limited within 30 calendar days.
- f) Please send the information directly to Sentinel Legal Limited. dsar@sentinellegal.co.uk
- g) I hereby also confirm that Sentinel Legal Limited have Authority to liaise and correspond with the Information Commissioners Office and financial ombudsman service on my behalf should it be necessary.
- h) I explicitly request that Sentinel Legal Limited are fully approved as my sole representatives when logging my request(s)
- i) Should Sentinel Legal Limited not receive these documents within 30 days of the written request, I authorise Sentinel Legal Limited to lodge a formal complaint with the FCA, ICO, FOS and/or FSCS. I remind you of your obligation to comply with the FCA Principles of Business (in particular, PRIN 2.1.1.1R and PRIN 2.1.1.5) as well as treating all customers fairly (FCA principle of Business, Point 6 Customer Interests).
- j) I also confirm that a photocopy, or an electronic copy, of this Letter of Authority will have the same legal effect as the original.

Sign only if you accept the terms of this Letter of Authority and our Terms of Business. This agreement is signed electronically, signing electronically constitutes legal acceptance and gives authority and instruction to lenders and other relevant parties for Sentinel Legal Limited to act for you in the same way as if you had signed it with a pen:

Lender:

Product Type: **Car/Vehicle Finance**

Previous names:

Previous Addresses:

Applicant Signature:

Date: