



FIRE FEATURE CARE GUIDELINES

Thank you for trusting us with your outdoor living space! Your fire feature was designed to create warmth and provide an enjoyable experience throughout all seasons. A small amount of routine care will protect performance, preserve finishes, and help ensure years of reliable enjoyment. Follow these guidelines for best results:

Firepit Notes:

- *Keep the burner area dry*
- *A cover is recommended whenever the firepit is not in use*
- *Prevent snow, leaves and standing water from collecting*

Before Each Use:

- Remove the cover completely
- Check for standing water, snow, or ice in the burner tray
- Confirm fire glass or lava media is dry and evenly distributed
- Make sure burner ports are clear of leaves, pollen, mulch, and insects
- Verify the gas valve or propane connection is fully secure
- Never ignite if the media is frozen or visibly wet

Tip: If your fire feature hasn't been used for several weeks, inspect for spider webs or insect nests near ignition ports and clean prior to use

After Each Use:

Once the flame has turned off:

- Allow all surfaces and media to fully cool
- Shut off the control valve completely
- If propane fuel, close the tank valve as well
- Lightly brush away leaves or surface debris
- Reinstall cover only when feature is fully dr
- If wood burning, remove the ashes regularly, wait until cooled, and dispose of them in a metal container

Tips: Moisture trapped under a cover is one of the most common causes of premature burner wear.

VIVEEXTERIOR.COM | 317.773.9933

This document and its content are protected by Canadian, U.S. and International copyright laws. Reproduction and distribution OF THIS DOCUMENT AND ITS CONTENT WITHOUT THE WRITTEN PERMISSION OF VIVE EXTERIOR DESIGN. IS STRICTLY PROHIBITED

Routine Cleaning:

During the active outdoor season clean firepit twice monthly:

- Burner & Media
 - Remove leaves, pollen, dust and small debris
 - Re-level fire glass to maintain an even flame pattern
 - Keep all drain openings clear
- Surround (Stone, Metal, Concrete)
 - Clean with mild soap and warm water only
 - Use a soft cloth or microfiber towel
 - Avoid harsh chemicals - no bleach, vinegar or acidic cleaners
 - Never pressure wash directly into burner tray

Winter Protection & Use:

Before freezing weather:

- Remove any wet leaves
- Confirm drainage below fire feature is flowing properly
- Check that no water is trapped in gas line low points
- Install a secure weather cover if desired

Winter use (*your fire feature can still be enjoyed in winter, but extra care is important*):

- Don't let snow accumulate on cover regularly
- After ice or sleet events, inspect for trapped meltwater
- Never light the feature if media is frozen solid
- Allow the burner area to fully thaw and dry before use

Spring Opening Checklist:

At first use each spring:

- Remove cover and vacuum debris from burner pan
- Inspect for rust, insect nests or clogged ports
- Test ignition and verify consistent startup
- Observe flame for even distribution
 - Watch for popping, sputtering or uneven yellow flames (*if the flame pattern looks inconsistent, the burner ports may need professional cleaning*)

IMPORTANT NOTES:

- Do not burn wood, paper or food items
- Do not cover while warm
- Do not use decorative finish not rated for fire features
- Do not allow standing water in the burner tray
- Do not operate if the burner has been submerged

Fireplace Notes:

Wood burning Fireplaces

- Consider purchasing a cover for the chimney
 - The interior of the chimney is not sealed to the same degree as the exterior so it could be more susceptible to water damage
 - Hiring a chimney sweep 1x year is recommended or use a wire chimney brush to clean
- Check the flue each year before the first use to be sure it's clear of debris and nests

Gas Fireplaces

- Wipe down glass front using a specialized fireplace glass cleaner (*never Windex*), as standard ammonia-based window cleaners can leave a permanent chemical film when heated

See next page for firepit lighting instructions...

OPERATION

CAUTION: Children and adults should be alerted to the hazards on high surface temperatures and should stay away to avoid burns or clothing ignition. Young children should be carefully supervised when they are in the area of the appliance.

WARNING: Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of control system and any gas control, which has been under water.

SAFETY WARNINGS

1. Never leave the fire pit unattended during operation.
2. Clothing or other flammable materials should not be placed on or near the appliance.
3. Any guard or other protective device removed for servicing the appliance must be replaced prior to operating the appliance.
4. Installation and repair should be done by a qualified service person. The appliance should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required as necessary. It is imperative the control compartment, burners and circulating air passageways of the appliance be kept clean.
5. Inspect the fuel supply connection before each use of the appliance.
6. Temporary storage of this appliance indoors is permissible only if it has been disconnected from its fuel supply (Natural or Propane gas line).

WARNING

1. This appliance is hot when operated and can cause severe burns if contacted.
2. Do not burn any solid fuels in this appliance.

LIGHTING INSTRUCTIONS

READ ALL WARNING AND SAFETY INFORMATION ABOVE BEFORE ATTEMPTING TO LIGHT FIRE PIT

CAUTION: Ensure you have leak tested the fire pit before operating.

TURNING ON FIRE PIT

1. Insert key into shut-off valve and secure into square end (See Figs. 8 & 9).
2. Light a long match or butane lighter and hold it near the burner (See Fig. 10).
3. Turn the key slowly counter-clockwise in key valve (ON position) to allow gas to flow and simultaneously apply the long burning match or Butane lighter as close to the end burner as possible to light the fire pit.
4. Gas should ignite within 10 seconds or less. If fire pit does not light within 10 seconds turn key clockwise to turn **OFF** the gas supply. Ensure there is not too much media on top of the burner that might inhibit gas flow and try again in 5 minutes.

TURNING OFF FIRE PIT

1. Insert key into shut-off valve and secure into square end.
2. Turn key clockwise until it stops.
3. After cooling off install cover.

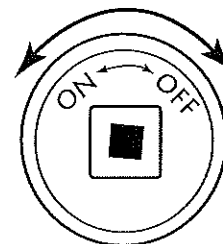


Fig. 8 Key Valve Face

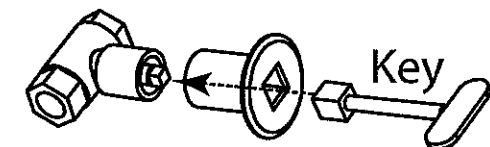


Fig. 9 Inserting Key into Valve

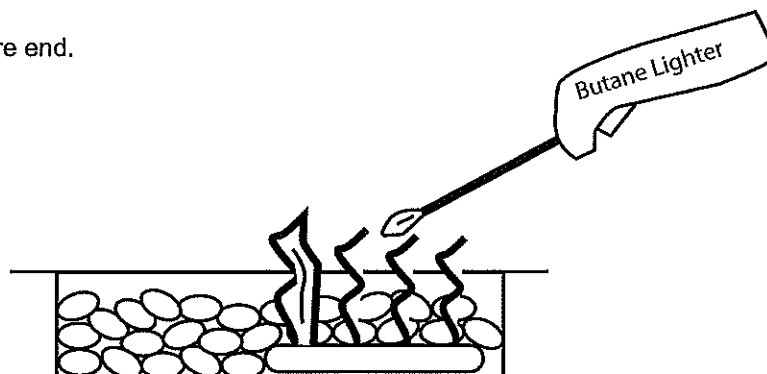


Fig. 10 Lighting fire pit with lighter