LLG DRIVING SCHOOL

Customer Enrollment Agreement for Adults 18 and Older

Driving lesson terms and signatures

Version 8 | Effective October 22, 2026 | Goes with the Customer Consent Policies, version 2.9

1. Who signs

This agreement is for a student age 18 or older. Either I am the student and I am signing for myself, or I am booking for another adult student (for example a host family for an au pair or nanny) and I sign as the person booking.

2. What I agree to

My enrollment information is correct. I agree to the Customer Consent Policies and Privacy Policy, including the cancellation, late-change, no-show, and refund rules.

Refunds are minus a $49.99 fee, except when LLG cannot provide the service or the law does not allow the fee. Lessons do not guarantee a DMV test result or driver's license.

3. Lesson rules

- Lessons are one-on-one with a licensed instructor. Family, friends, children, pets, and other passengers are not allowed in the training vehicle. Contact LLG before the lesson if a legally required accommodation is needed.
- The student must bring the original, valid permit or driver's license to every lesson. An uploaded copy does not replace the physical document. Without it, the lesson cannot begin and is treated as a no-show.
- The student must be alert and able to drive safely. Alcohol, illegal drugs, medication that makes driving unsafe, and extreme tiredness are not allowed.
- Secure, flat, closed-toe shoes and any required corrective lenses must be worn. No flip-flops, slides, high heels, or bare feet.
- A late lesson still ends at the scheduled time. A student who is more than 30 minutes late, or can't be reached, is a no-show.
- Less than 48 hours' notice for a cancellation, reschedule or pickup change, or a no-show, may mean a $29.99 late-change fee or one used lesson. Until a late-change fee is paid, new lessons can't be booked; lessons already booked go ahead.

4. Instructor authority and risk

LLG training vehicles are insured and have dual-control safety pedals. Driving still carries risks, including collisions, injury, death, and property damage. The student must follow traffic laws and safety directions. The instructor may pause, change, or end an unsafe lesson.

Responsibility for an accident or loss is decided by law, the facts, and available insurance. If I am legally responsible for an accident or vehicle damage, I agree, to the extent allowed by law, to pay the $1,000 insurance deductible and documented vehicle repair costs caused by me that insurance does not cover. I do not owe these costs for damage caused by LLG, the instructor, or another party. LLG is

not responsible for personal property left in the vehicle, except when the law requires otherwise. This agreement does not waive any responsibility that California law does not allow LLG or an instructor to waive.

5. Pickup and emergencies

I approve driving instruction and pickup and drop-off at the confirmed addresses. In an emergency, LLG or the instructor may call 911 and share necessary information with responders.

6. Electronic signature

I agree to receive and sign this agreement electronically. My electronic signature has the same effect as signing on paper. I may request a copy by emailing support@llgdrivingschool.com.

Signatures

By signing, I confirm that I have read, understand, and agree to this agreement.

Student name

Name of the person signing (the student, or the person booking)

Signature

Signing date
