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Managing IDC Pro Media Content

Required materials: USB flash drive with preloaded videos you wish to upload.

Videos must be in the following format: MP4 H.264 1920x800 pixels.

Images must be in the following format: JPG or PNG file – 1920x800.

If your content is not converted to this exact format, it will not play properly.

Note: For optimal performance, it is recommended to consolidate multiple video files to 1 file. This will prevent a 3 second delay between 1 video ending, and the following beginning.

USB Connection



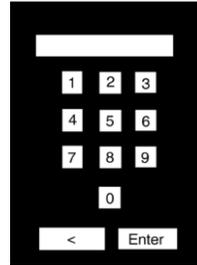
On the back of the display, unplug the black USB connection and plug in your USB flash drive containing your video file(s).

Service Screen Access



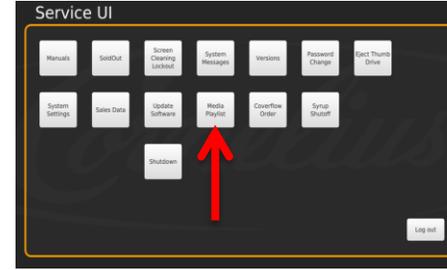
To access the service screen, tap each corner of the merchandiser screen starting in the upper right corner, continuing to each corner in a counterclockwise direction in the form of a “C” shape.

Service Pin



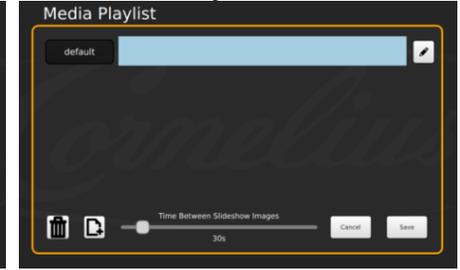
Once each corner is tapped, type in your passcode to access the Service menu. The default passcode to access the entire service menu is “2222,” which will be yours unless you have changed it.

Service Screen



Once you’ve accessed the Service menu, select the “**Media Playlist**” button.

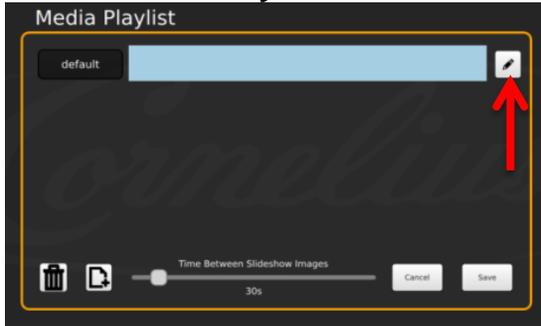
Media Playlist Screen



You are now in the media playlist screen viewing your playlist(s). The above example shows 1 playlist titled “default.”

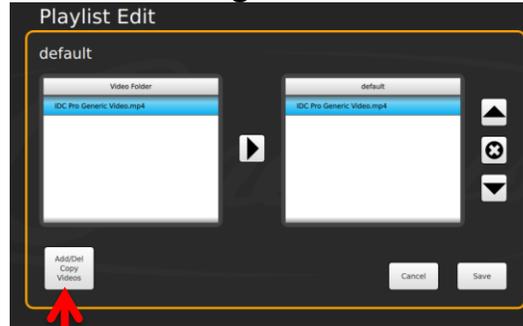
Adding/ Removing Media to the Unit

Media Playlist Screen



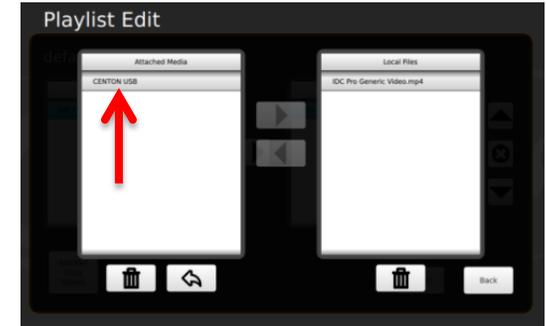
Select the  symbol next to any playlist.

Adding Content 1



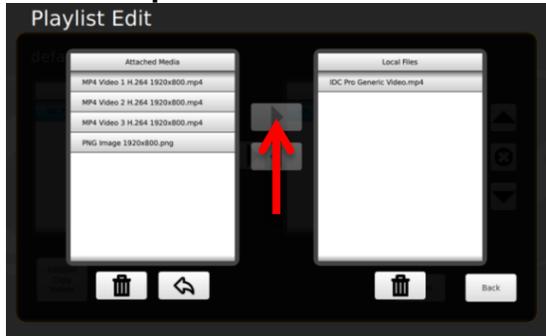
Select the  button.

Attached Media USB



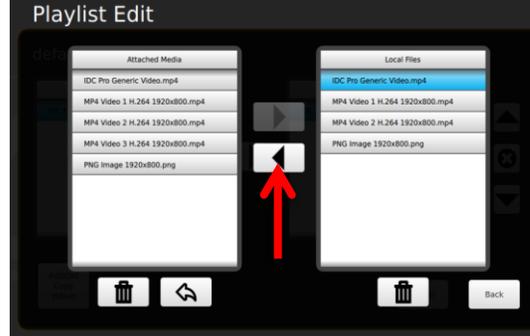
This window displays your USB flash drive on the left (Attached Media) and the unit's video folder on the right (Local Files). You should see the titled name of your USB flash drive under Attached Media. The example above USB flash drive is titled "CENTON USB"

Upload Files to Unit



Select your USB flash drive name (shown under "Attached Media") to open your media file(s) Once you have the file(s) selected under "Attached Media," select the  symbol to copy your file(s) to the unit's hard drive titled "Local Files." All files downloaded to the IDC Pro will be listed under "Local Files."

Uploading Files to Your Flash Drive



To copy files from the unit's local folder to your USB flash drive, select the file in the "Local Files" folder; when it is highlighted in blue, select the  symbol to copy it to your "Attached Media" USB flash drive.

Once your media file(s) have been transferred over, click "Back" to return to the previous screen.

Caution

Videos must be in the following format: MP4 H.264 1920x800 pixels.
Images must be in the following format: JPG or PNG file – 1920x800.

The files will not play properly if they are not formatted to the above specifications.

Adding/ Removing Media Playlists

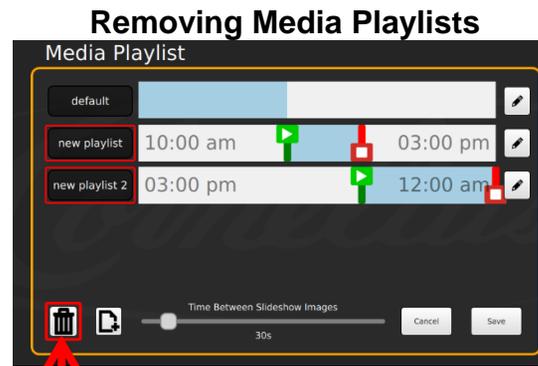


To add a new playlist, press the  symbol. Once the new playlist is added to the screen, you can adjust the time of day frames you would like the video file(s) on this specific playlist to play. Do this by sliding the red and green handles to indicate your desired time frame.

Note: The light blue shaded frames indicate when content on that playlist will be displayed.

For example: The “new playlist” playlist listed above will play from 10am – 3pm, and “new playlist 2” will play from 3pm – 12am.

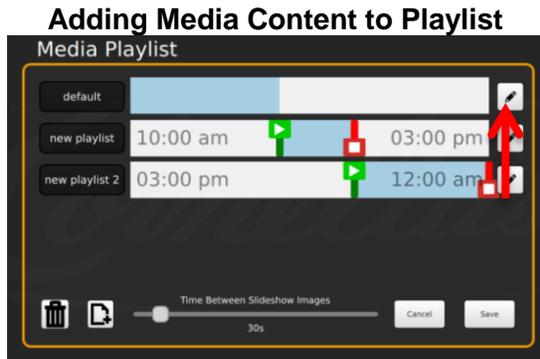
The default playlist will automatically play if no other playlist is assigned to a specific day time.



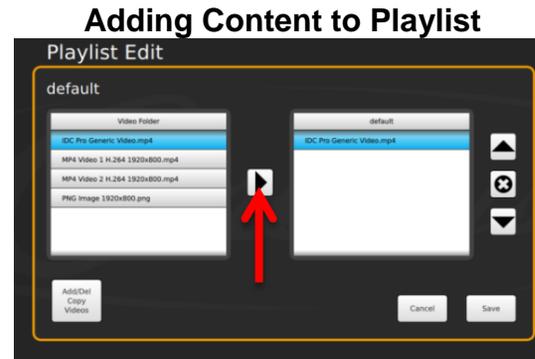
To remove a playlist, first select the trash can symbol  which will highlight your playlists in red. Select the area of the playlist name outlined in red to remove the playlist.

Once you've removed your desired playlist(s) select the trash can symbol to exit playlist removal mode.

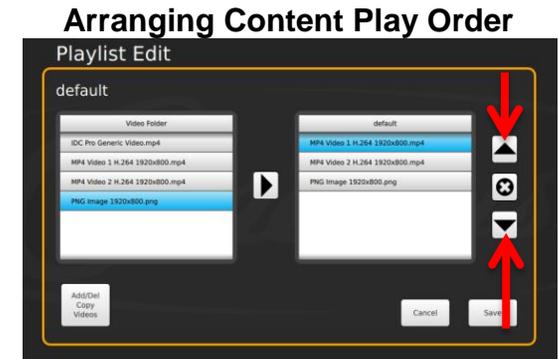
Adding Media Content to Playlists



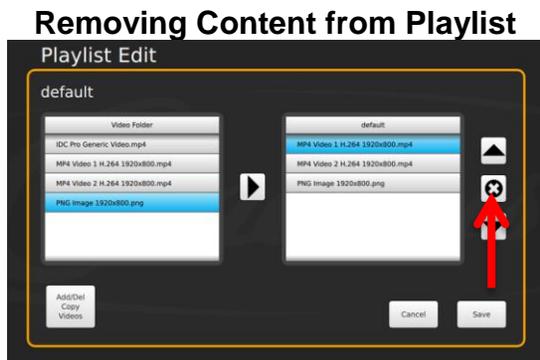
To add your content you'd like displayed to your playlist(s), select the  symbol next to the playlist you wish to add content to. This example shows the “default” playlist being edited.



You will see your media file(s) in the unit's video folder (left), as well as files currently on the playlist you are editing (right.) To copy your media file(s) from the IDC Pro's video folder to your selected playlist: select your file to be transferred in the “video folder”, then the  symbol which will copy the file to your playlist.



Once you have copied the video file(s) from the Video Folder to your playlist, you are able to rearrange them in the order you'd like them to play by using the up  and down  symbols to the right of your playlist folder. The example above shows MP4 Video 1 playing first, followed by MP4 Video 2, then the static PNG image.



To remove a file from the playlist you are editing: select the file in the playlist folder (right folder) so it is highlighted in blue, then select the  symbol on the right side of the screen to remove the file. Select “Save” once complete.