



Last-Mile Delivery: Fact vs. Fiction

Last-mile delivery is the system that brings essential goods including groceries, medicine, and household supplies to New Yorkers every day. Behind every delivery is a network of local small businesses, drivers, warehouse workers and entrepreneurs who keep the city running. **Despite how many New Yorkers are impacted by this system daily, there are several misconceptions about how the industry works.**

***Fiction:** Delivery drivers work for large corporations like Amazon.*

Fact: Half of transportation and warehousing workers are at small or medium-sized businesses. Workers choose these companies for more flexibility and opportunity – but this bill will force hundreds of these smaller businesses to close, leaving only big corporations remaining.

***Fiction:** Package delivery drivers support the “Delivery Protection Act.”*

Fact: Many drivers are strongly against this bill – the thousands of drivers who work for smaller businesses will lose their jobs if this bill passes.

***Fiction:** Package delivery workers can find a similar job if this bill passes.*

Fact: This bill outlaws the current delivery model and creates a maze of regulations – there is zero doubt this bill would push facilities and jobs outside the city. At a time when NYC is already struggling with an affordability crisis and a stalled job market, this bill would leave more New Yorkers unemployed.

***Fiction:** The “Delivery Protection Act” is about improving safety and accountability.*

Fact: Small delivery businesses are intently focused on their teams’ safety, and many have staff dedicated to coaching drivers daily. Last-mile facilities have safety incident rates in line with the larger NYC courier industry – there are better ways to improve industry safety.

***Fiction:** Restricting last-mile facilities will reduce congestion and emissions.*

Fact: The opposite — every facility moved outside NYC would create new annual emissions equivalent to adding 1,700 more cars to the road. That’s because the same packages now need to travel longer distances — that means bigger trucks travelling further, increasing congestion and emissions in NYC.

***Fiction:** This is a narrow issue – it will have no broad impact on New Yorkers or local neighborhoods.*

Fact: This will mean 1) thousands of New Yorkers will lose their jobs; 2) hundreds of small businesses will shut their doors; 3) all New Yorkers will see increased delivery costs on everyday essential goods.