

Universe Carrier Reduces Manual Entry by 60%

As a large carrier operating with 250 trucks, 300 trailers, and a team of over 350 employees, **Universe Carrier** faced mounting challenges with their operational efficiency. Slow data entry, clunky reporting, and difficulty accessing critical information were causing delays and frustration across their teams.

CHALLENGES



Slow data entry

Teams were experiencing delays due to time-consuming manual data entry, which hindered productivity.



Inefficient Reporting

Clunky and outdated reporting tools made it difficult to generate timely reports, causing delays in accessing essential information.



Difficulty accessing critical information

Teams struggled to retrieve crucial data quickly, leading to inefficiencies and delays in daily operations.



Overwhelmed Dispatchers

Dispatchers were burdened by excessive manual tasks, which caused workflow bottlenecks and limited their ability to manage operations effectively.



High Administrative Workload

Back-office staff faced challenges keeping up with administrative tasks, resulting in delays and reduced overall team performance.



"The onboarding process was easy and quick. The on-site support was a great benefit, making the transition **seamless**. We actually started working from day one."



Mariana Garstea
Operations Manager,
Universe Carrier Inc.

THE ALVYS SOLUTION



Workflow Automation for Improved Efficiency

Universe Carrier saw immediate improvements with workflow automation, including automatic load creation from rate confirmations, streamlining operations.



Quick and Seamless Onboarding

Alvys' fast and effective onboarding process, supported by on-site assistance, enabled Universe Carrier's team to hit the ground running without delays.



Alignment with Business Goals

Alvys' forward-thinking vision aligned perfectly with Universe Carrier's goals to modernize, providing them with a reliable and innovative operational partner.

"What I like most about Alvys is Alvys' **forward-looking vision**, which aligns with our company."



Mariana Garstea
Operations Manager,
Universe Carrier Inc.

RESULTS



60% reduction in manual labor and data handling

Universe Carrier reduced manual labor and data handling by 60%, drastically improving overall efficiency.



Saved 5-6 hours daily in admin tasks

The team saved 5-6 hours daily by eliminating time-consuming administrative tasks, freeing up valuable resources for more critical work.



Increased Focus on High-Value Tasks

Dispatchers can now prioritize booking higher-paying loads and improving operational efficiency, leading to better resource management.

LOOKING AHEAD

With **Alvys** as their trusted partner, Universe Carrier is now positioned to expand seamlessly, boost profitability, and stay ahead of the competition!!

Find the full story on www.alvys.com

