



PRIVACY POLICY

Website and Newsletters

Last Updated: **2026 Mar 07**

Scope

At VivoPower your privacy is important to us. This Privacy Policy relates to VivoPower and its related bodies corporate; (together “VivoPower”, “we”, “our”, and “us”). This Privacy Policy explains how we collect, hold, use, disclose and protect your personal information.

Collection of personal information

We collect this personal information in various ways, including:

- (1) Directly from the Data Subject (e.g., when you voluntarily submit information to the Site, or send us an email or other written correspondence).
- (2) Indirectly from other sources (e.g., from public records or from a counterparty in possession of the data).

Automatic Collection Tools. In addition, we automatically collect certain data from Data Subjects who visit the websites operated by entities within VivoPower (each a “Site”). To this end, relevant group entity will use data collection tools (“Cookies”) on its Site to record certain usage information, such as the number and frequency of visitors to the Site. This information may include the websites that you access immediately before and after your visit to the Site, and which Internet browser you are using.

If you are located outside of the United States, please be aware that the personal information we collect will be processed and stored in the United States, a jurisdiction in which the data protection and privacy laws may not offer the same level of protection as those in the country where you reside or are a citizen.

Use of personal information

Personal information may be used for secondary purposes such as the provision of promotional and marketing material. You can contact us at any time if you do not wish to receive such materials or information.

Where we collect your personal information for a specific purpose (not contemplated in this Privacy Policy), you will be provided with a collection notice which explains the primary purpose (and any related secondary purposes) for which your personal information is being collected.

We do not actively seek to collect sensitive information (for example health information or information about any criminal record), unless it is necessary for business purposes. If we do have to collect sensitive information, we will only collect, use and disclose it in accordance with privacy laws

Accessing and correcting personal information

If you require access to, or wish to update your personal information, please contact us.

If you believe that the personal information we hold is inaccurate, incomplete, or out-of-date, you should contact us to correct this information.

We will endeavour to promptly update any personal information that is inaccurate, incomplete, or out-of-date. If we do not agree that the personal information is inaccurate, incomplete, or out-of-date, we will notify you in writing of our reasons to refuse any corrections. We will also notify you of what you can do if you are not satisfied with our response.

Protection of personal information

We take all reasonable steps to protect your personal information from misuse, loss, unauthorised access, interference, modification, or disclosure.

We have physical, electronic, and procedural safeguards to protect your information which is held by us. For example, your personal information is stored in secured electronic databases requiring logins and passwords for access. Access to information stored electronically is restricted to staff whose job purpose requires access. We also require all staff to maintain the confidentiality of customer information.

We use secure methods to destroy or de-identify any personal information as soon as the law permits, provided the information is no longer required.

Cookies

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of this website may become inaccessible or not function properly.

Eligible data breach

Our service providers are required to notify us of any unauthorised access, disclosure, or loss of personal information.

In such a circumstance, VivoPower performs an assessment to determine if there has been an 'eligible data breach' whereby the access or disclosure of the personal information is likely to result in serious harm to the individuals to whom the information relates. If VivoPower determines there has been an 'eligible data breach' then the individuals affected will be notified as soon as practicable of the details of the breach and the recommended steps to take in response to it.

Contacting us

If you have any questions about this Privacy Policy or wish to make a complaint about how we have handled your personal information, please contact us at connect@vivopower.com.

We will endeavour to answer any questions, correct any error on our part or resolve any complaint you may have about our information handling practices.