

# WORKPLACE INJURY GUIDE

PROTECTING  
THE GREATER  
GOOD<sup>®</sup>

**Church  
Mutual**  
INSURANCE



**Call 844-322-4662**



## When and how to call Medcor

- The supervisor should call with the employee after any injury occurs (more than a bandage – less than 911).
- If an interpreter is needed, advise the nurse when calling.
- Once the nurse has identified your company and location, they will ask for the employee to be put on the phone.
- The employee will describe the injury.
- Medcor's proprietary software evaluates the employee's injury using patented medical algorithms.
- Based on the system recommendation, the nurse will advise the employee on suggested next steps.
- If the employee is electing to self treat, the nurse will review in detail the self treatment plan.
- If the employee is going to the provider, Medcor will fax a Provider Injury Alert to the provider as long as we have been given a fax number already in our system.



## What is Medcor?

- 24/7/365 access to Registered Nurses.
- Safe & effective clinical recommendations.
- Clear documentation and notification.
- Medical decision making liability transferred.
- Assistance getting to the right provider.



## Benefits of Medcor

- Supervisors relieved of making medical decisions.
- Employees have immediate access to quality care.
- Employees may be able to self treat.
- Calls are recorded in full.
- Avoiding an unnecessary trip to the clinic is a wonderful thing!



To learn more, visit [churchmutual.com/nursehotline](https://churchmutual.com/nursehotline).

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