

Privacy Policy

Last updated: 02/21/2026

Treasure Valley Tile (“Company,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our website at www.treasurevalleytile.com (the “Site”).

By using the Site, you consent to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

1.1 Information you provide directly

When you contact us or request a quote, you may provide:

- Name
- Email address
- Phone number
- Address or project location
- Details about your project, preferences, or budget
- Any other information you choose to provide in forms or messages

1.2 Automatically collected information

When you visit the Site, we may automatically collect:

- IP address
- Browser type and version
- Device type and operating system
- Pages you visit and the time/date of your visit
- Referring website or source

This information is typically collected through cookies or similar technologies.

2. How We Use Your Information

We may use the information we collect to:

- Respond to your inquiries and provide quotes or estimates
- Schedule and perform consultations and services
- Communicate with you about your project, appointments, or updates

- Improve our Site, Services, and customer experience
- Analyze Site usage and performance
- Send marketing communications (where permitted by law and with any required consent), such as updates, promotions, or news about Treasure Valley Tile
- Comply with legal obligations and enforce our rights

3. Cookies and Tracking Technologies

We may use cookies and similar technologies to:

- Remember your preferences
- Analyze Site traffic and usage patterns
- Improve the performance and functionality of the Site

You can usually set your browser to refuse cookies or alert you when cookies are being sent. If you disable cookies, some parts of the Site may not function properly.

4. Sharing Your Information

We do not sell your personal information.

We may share your information in the following limited ways:

- **Service providers:** With trusted third-party vendors who help us operate the Site or conduct our business (for example, hosting providers, analytics tools, email or form processing services), who are obligated to protect your information.
- **Business operations:** As necessary to schedule or complete work at your project location (for example, subcontractors, suppliers, or partners involved in your job).
- **Legal requirements:** When required by law, regulation, legal process, or to protect the rights, property, or safety of Treasure Valley Tile, our customers, or others.
- **Business transfers:** In connection with a merger, sale, or other transfer of all or part of our business, your information may be transferred as part of that transaction.

5. Data Security

We use reasonable administrative, technical, and physical safeguards to help protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, so we cannot guarantee absolute security.

6. Data Retention

We retain your information for as long as necessary to:

- Provide the Services and complete your projects
- Comply with legal, accounting, or reporting requirements
- Resolve disputes and enforce our agreements

When information is no longer needed, we may delete it or anonymize it.

7. Your Choices

You have the following choices:

- **Email communications:** You can opt out of marketing emails at any time by following the unsubscribe instructions in the email or contacting us directly.
- **Updating information:** You may request that we update or correct your personal information by contacting us.
- **Cookies:** You can manage cookie preferences through your browser settings.

Depending on your location, you may have additional rights regarding your personal data under applicable privacy laws (such as the right to access, delete, or restrict processing). To exercise these rights, contact us using the information below. We will respond in accordance with applicable law.

8. Children's Privacy

Our Site and Services are not directed to children under 13, and we do not knowingly collect personal information from children under 13. If you believe a child under 13 has provided us with personal information, please contact us and we will take appropriate steps to delete it.

9. Third-Party Websites

Our Site may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites. We encourage you to review the privacy policies of any third-party sites you visit.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we do, we will update the "Last updated" date at the top of this page. Your continued use of the Site after changes are posted means you accept the updated Privacy Policy.

11. Contact Us

If you have questions about this Privacy Policy or our privacy practices, contact us at:

Treasure Valley Tile

Boise, ID

treasurevalleytile@gmail.com

(208) 891-0323