

AI AGENTIC SERVICES ADDENDUM

This AI Agentic Services Addendum (the “**Addendum**”) forms part of the Agreement between Ten Twenty Four, Inc. d/b/a Beyond Pricing (“**Beyond**”), acting on its behalf and/or as an agent for its Affiliates, and you (either a “Subscriber” or a “User”, each a “Customer”). Beyond and Customer are each a “**Party**” and together the “**Parties**”. The terms used in this Addendum shall have the meanings set forth in this Addendum. Except as modified below, the terms of the Agreement shall remain in full force and effect. All capitalized terms not defined herein will have the meaning set forth in the Agreement. The Parties hereby agree that the terms and conditions set out below in this Addendum apply solely to a Customer’s access to and use of Agentic Services. This Addendum shall be added as an addendum and incorporated to the Agreement.

1. Definitions.

“**Agent**” means any software-based system, artificial intelligence service, automation, workflow, MCP-connected resource, or other technology capable of retrieving information, generating outputs, communicating with users or systems, initiating actions, delegating tasks, or executing tasks with or without further human intervention.

“**Agentic Services**” means any Services that enable an Agent to perform Autonomous Actions, communicate with other Agents, coordinate tasks, execute workflows, interact with Third-Party Applications, or otherwise act on Subscriber’s behalf.

“**Autonomous Action**” means any action initiated, executed, coordinated, delegated, or performed by an Agent pursuant to Customer Instructions, including retrieving information, generating reports, sending communications, modifying records, updating configurations, triggering workflows, interacting with Third-Party Applications, or exchanging information with another Agent.

“**Customer Authorized Automation**” means any prompt, workflow, automation, configuration, rule, instruction, permission, delegation, approval, integration, MCP Integration, or other Customer Instruction enabled, configured, approved, or authorized by Subscriber.

2. Customer Authorized Automations.

- 2.1 Subscriber acknowledges and agrees that Agentic Services operate pursuant to Customer Authorized Automations established by Subscriber and its Users.
- 2.2 Subscriber expressly authorizes Beyond to facilitate and execute Customer Authorized Automations through the Agentic Services.
- 2.3 Any Autonomous Action performed pursuant to a Customer Authorized Automation shall be deemed an action authorized by Subscriber and taken on Subscriber’s behalf.
- 2.4 Subscriber is solely responsible for determining whether a Customer Authorized Automation is appropriate for its business purposes and for the consequences of any Autonomous Action resulting therefrom.

3. Delegated Authority.

Subscriber is solely responsible for determining:

- a. which Agents may access the Services;
- b. which Third-Party Applications or MCP Integrations may be connected to the Services;
- c. what permissions, authority levels, and access rights are granted to any Agent; and
- d. whether any Agent may perform Autonomous Actions.

Subscriber assumes all responsibility and liability arising from permissions, authority levels, and access rights granted to any Agent.

4. Agent-to-agent Communications.

The Agentic Services may permit Agents to exchange information, coordinate activities, delegate tasks, and communicate with other Agents. Subscriber acknowledges and agrees that:

- a. Agent communications may occur without contemporaneous human review;
- b. Information exchanged between Agents may influence subsequent Autonomous Actions;
- c. Beyond does not guarantee the accuracy, completeness, reliability, or appropriateness of Agent communications; and
- d. Subscriber remains solely responsible for monitoring and evaluating Agent behavior and outcomes.

5. Autonomous Actions.

Agentic Services may facilitate Autonomous Actions involving:

- a. Retrieval of information;
- b. Generation of analyses, recommendations, reports, summaries, or communications;
- c. Interactions with Third-Party Applications;
- d. Modification of records, configurations, or settings;
- e. Execution of workflows; and
- f. Coordination with other Agents.

Subscriber acknowledges and agrees that Autonomous Actions may occur without additional human approval once enabled by Subscriber.

6. Subscriber Responsibilities.

Subscriber remains solely responsible for all:

- a.** Customer Instructions;
- b.** Customer Authorized Automations;
- c.** Autonomous Actions performed pursuant to Customer Authorized Automations;
- d.** Business decisions made using Agentic Services;
- e.** Monitoring, review, auditing, and supervision of Agents;
- f.** Permissions granted to Agents; and
- g.** Use of Agentic Services by Users.

Subscriber shall maintain reasonable oversight and review processes appropriate for the nature of its use of Agentic Services.

7. No Independent Agency or Fiduciary Relationship.

Neither Beyond nor any Agent acts as Subscriber's:

- a.** Legal representative;
- b.** Fiduciary;
- c.** Broker;
- d.** Property manager;
- e.** Employee;
- f.** Advisor; or
- g.** Agent under applicable law.

The Agentic Services are technology tools made available for Subscriber's use and control.

8. Third-Party Applications.

Subscriber acknowledges that Agentic Services may interact with Third-Party Applications. Beyond does not control and is not responsible for:

- a.** Third-Party Applications;
- b.** Third-party APIs;
- c.** MCP servers;
- d.** Third-party Agents;
- e.** Third-party data;
- f.** Third-party outages or failures; or
- g.** Third-party security incidents.

Subscriber assumes all risk arising from Autonomous Actions involving Third-Party Applications.

9. AI Outputs and Autonomous Actions Disclaimer.

Agentic Services may generate inaccurate, incomplete, misleading, or inappropriate outputs or Autonomous Actions. Beyond expressly disclaims all warranties, whether express or implied as to the:

- a.** Accuracy of Agent outputs;
- b.** Appropriateness of Autonomous Actions;
- c.** Achievement of any business outcome;
- d.** Suitability of Agentic Services for any particular purpose; or
- e.** Error-free operation of the Agentic Services.

Subscriber remains solely responsible for validating outputs and evaluating Autonomous Actions.

10. Emergency Suspension.

10.1 Beyond may suspend, disable, limit, or terminate any Agent, workflow, integration, or Autonomous Action if Beyond reasonably believes such activity:

- a.** Threatens the security, integrity, or availability of the Services;
- b.** Violates applicable law;
- c.** Creates a material risk to Beyond, Subscriber, or any third party; or
- d.** Creates excessive operational or security risk.

11. Audit Logs.

Beyond may maintain logs and records relating to Agentic Services, including:

- a.** Prompts;
- b.** Customer Instructions;
- c.** Agent communications;
- d.** Autonomous Actions;
- e.** Workflow execution records; and
- f.** System events.

Such logs may be used for security, compliance, troubleshooting, product improvement, and enforcement of the Agreement.

12. Limitation of Liability.

Without limiting any limitation of liability contained in the Agreement, Beyond shall have no liability arising from:

- a.** Autonomous Actions;
- b.** Agent communications;
- c.** delegated tasks;
- d.** Customer Instructions;
- e.** Agent decisions;
- f.** Agent recommendations;
- g.** Agent-generated communications; or
- h.** interactions between Agents and Third-Party Applications.

13. Order of Precedence.

In the event of any conflict between this Addendum and the Agreement, this Addendum shall control solely with respect to the Agentic Services.