



WELLNESS
— CARE —

PCP PARTNER COMPLIANCE OVERVIEW

Patient Continuity. Provider Partnership. Compliance First.

Wellness Care is dedicated to supporting your patients—while upholding the highest standards of compliance, privacy, and ethical communication. Below is a summary of our compliance approach and commitments as we partner with your practice.



OUR COMPLIANCE COMMITMENT

We operate in full alignment with all applicable federal and state laws and regulations, including but not limited to:

- ✓ Health Insurance Portability and Accountability Act (HIPAA)
- ✓ Telephone Consumer Protection Act (TCPA)
- ✓ CAN-SPAM Act
- ✓ 42 CFR Part 2 (if applicable)
- ✓ State privacy and data security laws



PATIENT PRIVACY & DATA SECURITY

- We protect all patient information in accordance with HIPAA standards.
- Data is stored securely with access limited to authorized team members only.
- We do not sell, share, or use patient information for marketing purposes.
- Business Associate Agreements (BAAs) are in place with all applicable vendors and partners.

HOW WE PARTNER WITH YOUR PRACTICE



PHYSICIAN-INITIATED REFERRALS

We engage only with patients referred by your practice or with prior consent.



CLEAR, CONSENT-BASED COMMUNICATION

Patients provide informed consent for all outreach and services. Consent is documented and auditable.



COLLABORATIVE CARE APPROACH

We work in partnership with your practice to support care plan adherence and improve patient outcomes.



TRANSPARENT REPORTING

We provide regular updates and reporting—never sharing protected health information (PHI) without authorization.



ETHICAL OUTREACH PRINCIPLES

- We contact patients only during appropriate hours and with applicable consent.
- All outreach is respectful, professional, and patient-centered.
- Patients may opt out of communications at any time.
- We do not guarantee any outcomes or make unverified claims.



OUR PROMISE TO YOU

We are committed to being an extension of your care team—operating with integrity, transparency, and compliance at every step.

Your trust is essential.
Your patients' well-being is our priority.



TOGETHER, WE CAN DELIVER BETTER CONTINUITY AND BETTER OUTCOMES FOR YOUR PATIENTS.



833 350 5050



compliance@wellnesscare.health

SCAN TO LEARN MORE
ABOUT OUR PARTNERSHIP

