

# Our Company Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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## What data do we collect?

Our Company collects the following data:

- Personal identification information (Name, email address, phone number, etc. )
- [Add any other data your company collects]

## How do we collect your data?

You directly provide Our Company with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- [Add any other ways your company collects data]

Our Company may also receive your data indirectly from the following sources:

- [Add any indirect source of data your company has]

## How will we use your data?

Our Company collects your data so that we can:

- Process your order, manage your account.
- Email you with special offers on other products and services we think you might like.
- [Add how else your company uses data]

If you agree, Our Company will share your data with our partner companies so that they may offer you their products and services.

- [List organizations that will receive data]

When Our Company processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## How do we store your data?

Our Company securely stores your data at [enter the location and describe security precautions taken].

Our Company will keep your **service order data** for **5 years**. Once this time period has expired, we will delete your data by [enter how you delete users' data].

## Marketing

Our Company would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

- [List partner companies here]

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Our Company from contacting you for marketing purposes or giving your data to other members of the Our Company Group.

If you no longer wish to be contacted for marketing purposes, please [click here](#).

## What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** - You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** - You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete information you believe is incomplete.

**The right to erasure** — You have the right to request that Our Company erase your personal data, under certain conditions.

**The right to restrict processing** - You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

**The right to object to processing, including profiling** - You have the right to object to Our Company's processing of your personal data, **including profiling**, under certain conditions.

**The right to data portability** - You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

**The right to complain to the supervisory authority** - The supervisory authority in the Republic of Bulgaria is the Commission for Personal Data Protection.

If you make a request, we have one month to respond to you. That period may be extended by two further months where necessary, taking into account the complexity and number of the requests. We will inform you of any such extension within one month of receipt of the request, together with the reasons for the delay. Where requests from you are manifestly unfounded or excessive, in particular because of their repetitive character, we may refuse to act on the request. In this case we will bear the burden of demonstrating the manifestly unfounded or excessive character of the request. Where we have reasonable doubts concerning the identity of the natural person making the request, we may request the provision of additional information necessary to confirm the identity of the data subject.

If you would like to exercise any of these rights, please contact us at our email:

Call us at: +359 88 557 6655

Or write to us: [enduroexplorerbulgaria@gmail.com](mailto:enduroexplorerbulgaria@gmail.com)

## What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website
- [Add any uses your company has for cookies]

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Functionality — Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- Advertising — Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.
- [Add any other types of cookies your company uses]

## How to manage cookies?

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

### Privacy policies of other websites

The Our Company website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 9 January 2019.

## How to contact us?

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [enduroexplorerbulgaria@gmail.com](mailto:enduroexplorerbulgaria@gmail.com)

Call us: +359 88 557 6655

## How to contact the appropriate authority?

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Commission for Personal Data Protection.

If you believe that your rights regarding personal data protection have been violated, you have the right to file a complaint with the **Commission for Personal Data Protection (CPDP)**, which is the competent supervisory authority in the Republic of Bulgaria.

Commission for Personal Data Protection (CPDP)

Address: 2 Prof. Tsvetan Lazarov Blvd., Sofia 1592, Bulgaria

Website: [www.cpdp.bg](http://www.cpdp.bg)

Phone: +359 2 915 35 18

Fax: +359 2 915 35 25

Email: [kzld@cpdp.bg](mailto:kzld@cpdp.bg)

You may submit a complaint through one of the following methods:

In person on paper – at the CPDP's registry office at the address above.

By post – addressed to: Commission for Personal Data Protection, 2 Prof. Tsvetan Lazarov Blvd., Sofia 1592, Bulgaria.

By fax – to: +359 2 915 35 25.

By email – to: kzld@cpdp.bg

**⚠ IMPORTANT:** The complaint must be submitted as an electronic document signed with a Qualified Electronic Signature (QES). Scanned or photographed complaints that are not signed with a QES will not be reviewed.

Via the Secure Electronic Delivery System, maintained by the Ministry of e-Government of Bulgaria.