

## TERMS OF USE

### I. Scope of the Terms of Use

#### Company:

- Name: T4You Limited Liability Company (T4You Kft.)
- Registered Office: 1021 Budapest, Hárshegyi út 5-7. Building A, Door 33
- Registering Authority: Company Registry Court of the Metropolitan Court
- Company Registration Number: 01 09 431521
- Tax Number: 32576405-2-41
- Email: contacttutor4you@gmail.com
- Phone Number: +36 30 824 2432

**Service:** Online consulting and training services to assist with preparation for IB (International Baccalaureate) and IGCSE (International General Certificate of Secondary Education) exams, as well as university admissions (University Counseling).

**Online Class:** A 60-minute session delivered by the Tutor to the Student at the time booked by the student, conducted via Microsoft Teams, Google Meet, or Zoom.

#### Service Fee:

- €40 (gross) per Online Class per individual
- €50 (gross) per Online Class per individual for University Counseling

**Booking:** A reservation made by a student for a specific time offered by the Tutor via the T4U registered Account, completed when the Service fee is transferred via the Stripe system, and the payment is confirmed.

**T4U:** The online platform operated by the Company on t4you.net, enabling Tutors to provide Services and Students to access Services and book Online Classes.

**Tutor:** An individual who has completed the IB within the last 5 years or the IGCSE within the last 7 years, registers on T4U to provide Services, meets the Company's requirements, and does not engage in commercial economic activity.

**User:** Visitors to the T4U platform, as well as Students and Tutors registered on T4U.

**Student:** Individuals registering on T4U to access Services.

**Consumer:** A natural person acting outside their profession, trade, or business activities.

**Account:** An online account created by providing a name and address during registration, allowing the User to book Online Classes.

**I.1.** These Terms of Use ("Terms") apply to visitors, Users of the T4U platform, Tutors providing Services for IB and IGCSE exam preparation and university counseling, and Students using these Services.

**I.2.** By completing a Booking, the User or Student accepts these Terms, the applicable policies published on T4U, and any other terms disclosed during the booking process.

**I.3.** If any provision of these Terms is deemed illegal by an authority, the remaining provisions remain valid.

**I.4. Language:** The original version of these Terms is in English. In case of disputes or discrepancies between the English and other language versions, the English version shall prevail unless local laws provide otherwise. (The language can be changed at the top of the page.)

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## **II. Description of T4U Services**

**II.1.** The Company facilitates and ensures that Students can select the most suitable Tutor and book an appropriate time for the Service via T4U.

**II.2.** The Tutor fulfills the Service under the legal relationship between the Student and the Tutor. The Company is not responsible for the Service but commits to investigating issues or complaints with reasonable diligence expected of an intermediary.

**II.3.** The Company informs Students that Tutor data and information are provided by Tutors themselves. The Company cannot verify their accuracy but ensures reasonable diligence and professional care in selecting Tutors.

**II.4.** The Company does not guarantee that suitable Tutors will be available for every subject or at all times. It assumes no responsibility for Tutor availability.

**II.5.** Students can rate Tutors' Services to assist other Students in selecting suitable Tutors. Only Students who have used and paid for the Service can provide ratings per the website's Rating Policy.

**II.6.** Content on T4U does not constitute an offer for Tutor Services. The Company is not responsible for the relationship between the Student and the Tutor or for the Services; it only provides intermediary services.

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## **III. Service Utilization and Contract Formation**

**III.1.** Students must register on T4U with their name and email to create an Account. After registration and selecting a Tutor, Students can book a time slot and pay the Service fee via Stripe. Booking is complete when payment is confirmed.

**III.2.** By completing a Booking, the Student accepts these Terms and the platform's policies. Upon payment, a contract is formed with the selected Tutor, obligating the Tutor to deliver the Service.

**III.3.** The Tutor must send a meeting invitation (via Teams, Zoom, or Google Meet) at least 2 hours before the scheduled time. If the invitation is not received by the scheduled time, the student may report it to T4U, which will investigate and offer alternatives or a refund.

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#### **IV. Service Delivery**

**IV.1.** Students must log in to the specified platform at the scheduled time to attend the Online Class. Classes may only be canceled or modified as specified in Section VI.

**IV.2.** Neither Tutors nor Students may record Online Classes without mutual consent explicitly granted during the session.

**IV.3.** After the session, Students will receive an email confirmation where they can indicate attendance and rate the Tutor. If attendance is not disputed within 24 hours, the session is considered completed.

**IV.4.** If the Tutor does not show up, and the student reports this within 24 hours, T4U will either reschedule with another Tutor or refund the Service fee.

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#### **V. Service Fees**

**V.1.** By booking an Online Class, the Student agrees to pay the Service fee, including applicable taxes.

**V.2.** Payment is processed via Stripe, subject to additional fees by third parties (e.g., banks, mobile providers), for which the Company is not responsible.

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#### **VI. Cancellation and Rescheduling**

**VI.1.** Bookings can be modified or canceled via the "change" or "cancel" options in the Account, available up to 24 hours before the session.

**VI.2.** Changes or cancellations made more than 24 hours in advance will result in a full refund.

**VI.3.** If a Tutor cancels, Students may reschedule or receive a refund.

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#### **VII. Liability Limitation**

**VII.1.** The Company is not responsible for costs arising from Users' violations of these Terms.

**VII.2.** The Company excludes liability for unforeseeable losses, damages outside its control, or those not explicitly outlined in these Terms.

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## **VIII. Intellectual Property Rights**

**VIII.1.** All content on T4U is the property of the Company or its licensors and may only be used per these Terms.

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## **IX. Enforcement Against Misconduct**

The Company reserves the right to restrict access or cancel bookings for violations of these Terms.

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## **X. Governing Law**

Hungarian law applies to these Terms. Consumers in the EEA, UK, or Switzerland may also rely on local consumer protection laws.

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## **XI. Complaints and Dispute Resolution**

Complaints can be submitted to T4U's customer service at [contacttutor4you@gmail.com](mailto:contacttutor4you@gmail.com). European consumers can use the EU ODR platform for unresolved disputes.

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## **XII. Miscellaneous**

The Company may amend these Terms, with prior notice for significant changes. These Terms are effective from December 2, 2024.