

PRIVACY POLICY

Effective Date: December 2, 2024

T4You Limited Liability Company ("T4U," "we," "our," or "us") is committed to protecting the privacy and personal data of our Users ("you," "your"). This Privacy Policy outlines how we collect, use, and protect your information when you access or use our platform (T4U) and related services.

1. Data Controller Information

- Company Name:** T4You Korlátolt Felelősségi Társaság (T4You LLC)
- Address:** 1021 Budapest, Háshegyi út 5-7. A. ép. 33. ajtó
- Contact Email:** contacttutor4you@gmail.com
- Phone Number:** +36 30 824 2432

2. Information We Collect

2.1 Personal Data You Provide

- Account Information:** Name, email address, and address (for registration purposes).
- Payment Information:** Details necessary for processing payments via Stripe (handled directly by Stripe; we do not store full payment details).
- Booking Information:** Tutor selection, booked sessions, and payment confirmations.
- Communication Data:** Emails, messages, or other correspondence with us.

2.2 Data Automatically Collected

- Usage Data:** Information on how you interact with the T4U platform, including IP address, browser type, and device information.
- Cookies:** Data collected through cookies and similar technologies to enhance your user experience.

3. How We Use Your Data

We use your personal data to:

- Provide, manage, and improve our services.
- Facilitate communication between Students and Tutors.
- Process payments and bookings securely.
- Send confirmation emails and updates about your bookings.
- Respond to your inquiries and complaints.
- Conduct user satisfaction surveys and collect feedback on Tutors.

7. Comply with legal obligations and enforce our Terms of Use.

4. Sharing Your Data

We may share your data with:

- **Tutors:** Necessary information (e.g., name and email) for providing the booked Online Class.
- **Payment Processors:** Stripe for processing payments securely.
- **Service Providers:** Third-party providers who assist in delivering our services (e.g., IT support, hosting services).
- **Legal Authorities:** Where required by law or to protect our legal rights.

We ensure that all third-party processors comply with applicable data protection laws.

5. Data Retention

We retain your data only as long as necessary for the purposes outlined in this policy or to comply with legal requirements:

- **Account Data:** Retained while your account is active or as required by law.
- **Payment Data:** Retained for financial record-keeping in accordance with applicable laws.

6. Data Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, or destruction. These measures include:

- Secure servers and data encryption.
- Access controls limiting data access to authorized personnel only.
- Regular review and updates of our security practices.

7. Your Rights

Under applicable data protection laws, you have the following rights:

- **Access:** Request a copy of your personal data.
- **Correction:** Request correction of inaccurate or incomplete data.
- **Deletion:** Request deletion of your data, subject to legal or contractual obligations.
- **Data Portability:** Receive your data in a portable format.

- **Objection:** Object to the processing of your data for certain purposes.
- **Withdraw Consent:** Revoke your consent where processing is based on it.

To exercise your rights, contact us at contacttutor4you@gmail.com.

8. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Provide and improve our services.
- Remember user preferences.
- Analyze platform usage.

For more details, refer to our [Cookie Policy].

9. Third-Party Websites

T4U may contain links to third-party websites (e.g., Stripe). We are not responsible for the privacy practices of these websites. Review their privacy policies before providing your data.

10. International Data Transfers

If you are located outside Hungary, your data may be transferred to and processed in Hungary or other jurisdictions. We ensure that appropriate safeguards are in place to protect your data.

11. Privacy of Minors

T4U does not knowingly collect or process data from individuals under the age of 16 without parental consent. If you believe we have inadvertently collected such data, contact us immediately.

12. Updates to This Policy

We reserve the right to update this Privacy Policy to reflect changes in our practices or legal requirements. Significant updates will be notified via T4U or email.

13. Contact Information

For questions or concerns about this Privacy Policy, contact us at:

- **Email:** contacttutor4you@gmail.com
- **Address:** 1021 Budapest, Hárshegyi út 5-7. A. ép. 33. ajtó

This Privacy Policy aligns with applicable Hungarian and EU laws, including the GDPR. For disputes, you may file complaints with your local data protection authority or contact us for resolution.