



Enterprise AI & Intelligent Document Processing

Transforming RFP Responses with the AI Document Assistant



Client Overview

Holman Event Management was spending far too much time searching through long, complex RFPs and internal documents to answer client questions. Important information lived inside static PDFs, and finding the right detail often meant hours of manual work.

By implementing Cyann's AI Document Assistant, Holman transformed those static documents into a living knowledge base. Teams could instantly surface accurate answers, reduce response times, and spend more time focusing on clients rather than searching through files.

The Challenge

Responding to RFPs at Holman relied heavily on manual document searches. Teams had to sift through lengthy PDFs to locate specific requirements, clauses, or details. This approach created several problems:

- Time-consuming: Finding the right information often took hours
- Error-prone: Manual searches led to inconsistent or incomplete responses
- Operationally inefficient: Skilled staff were pulled away from event planning and client-facing work

As client expectations around speed and accuracy increased, it became clear that this process was no longer sustainable. Holman needed a smarter way to extract information and respond confidently without adding more manual effort.

The Objective

Holman wasn't looking for experimental AI or a complete redesign of how their teams worked. Their requirements were practical and clearly defined.

They needed:	They didn't need:
Fast access to accurate answers	Overly complex AI platforms
Consistent responses across teams	Generic keyword-based search tools
A simple interface that non-technical users could adopt easily	Disruption to existing workflows
Automation of repetitive document work	Manual tagging or document preparation
The ability to scale as document volumes grew	

These constraints directly shaped how Cyann designed and delivered the solution.



Cyann's Approach

Cyann deployed the **AI Document Assistant**, an AI-powered solution built to read, understand, and retrieve information directly from uploaded documents.

The assistant provides:

- **Instant, natural-language search**
Users can ask questions in plain language and receive accurate answers in seconds, sourced directly from RFPs and internal documents.
- **Automated requirement extraction**
The system identifies and pulls key requirements from complex PDFs, reducing the risk of missed details.
- **Auto-generated FAQs**
Relevant questions are automatically created based on document content, helping teams uncover important information faster.
- **Custom queries**
Users can ask highly specific questions to retrieve tailored information, making the tool flexible across different teams and use cases.

By turning static PDFs into a searchable, shared knowledge base, the AI Document Assistant makes institutional knowledge accessible to everyone.



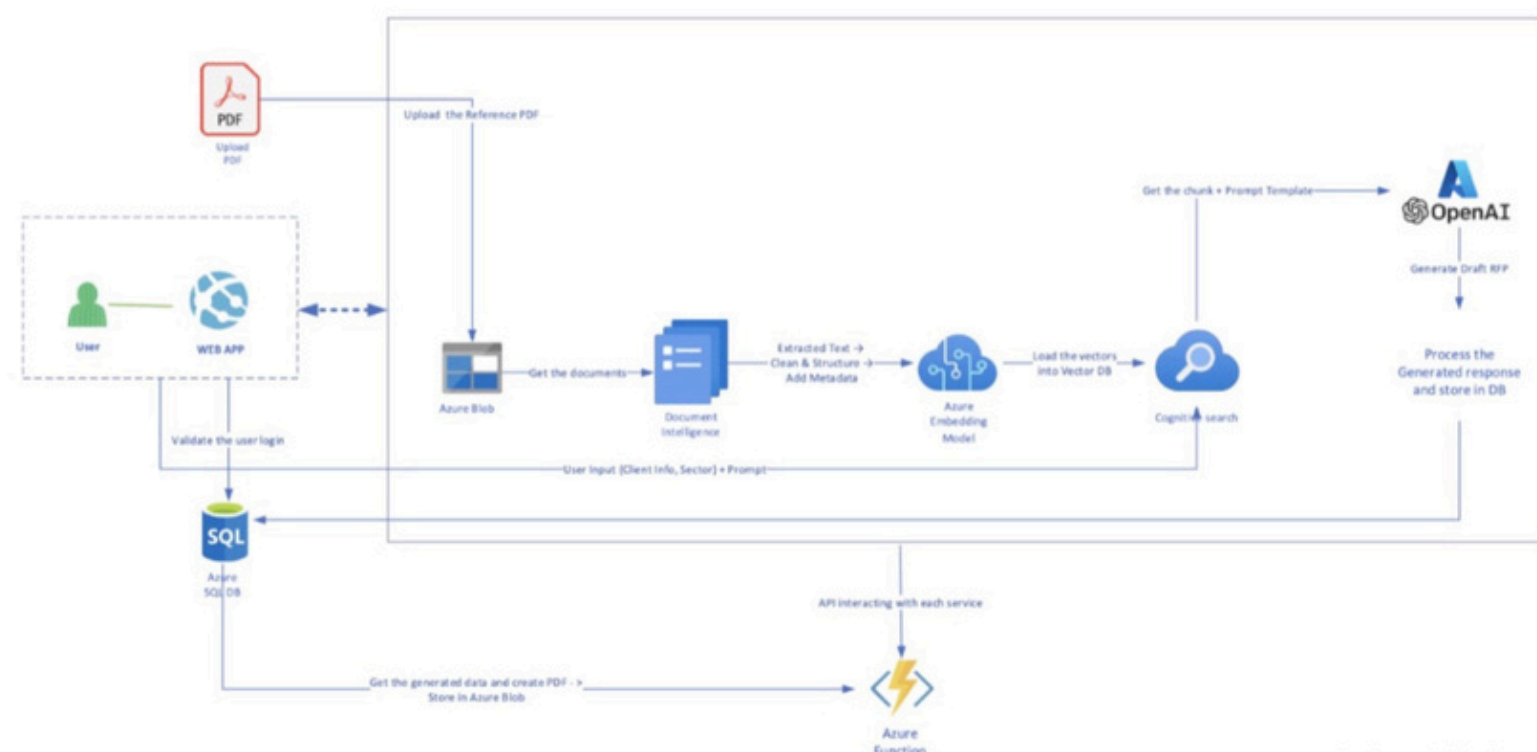
Business Outcomes

After implementing the AI Document Assistant, Holman saw clear, measurable improvements:

- **Significantly faster RFP responses**
- **Greater consistency and accuracy across answers**
- **Improved operational efficiency**
- **Higher client satisfaction**

Teams were able to respond with confidence, knowing that answers were complete, accurate, and easy to verify.

Sample Architecture (High Level)





Conclusion

The AI Document Assistant sets a new standard for how event management and enterprise teams can approach document intelligence. By replacing manual searches with instant, AI-driven answers, Holman improved speed, accuracy, and efficiency while freeing teams to focus on what matters most: delivering exceptional client experiences.

About Cyann

Cyann partners with organizations to design and deliver practical AI and data platforms that prioritize transparency, governance, and measurable outcomes. Our approach ensures that intelligence scales responsibly and delivers real business value.

Learn more at cyann.ai.